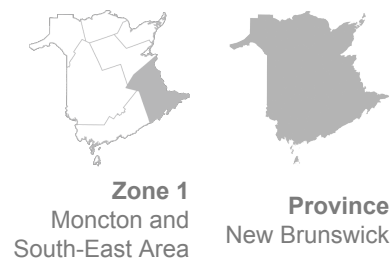


POPULATION HEALTH

Health services



Access to Services

Has a primary care provider % 2023	81.1	79.3
Adults % 2023	78.3	75.9
Seniors % 2023	89.3	88.1
Has a family doctor % 2023	79.2	76.0
Has a nurse practitioner % 2023	2.3	3.6
Does not have a primary care provider % 2023	18.9	20.7
Adults % 2023	21.7	24.1
Seniors % 2023	10.7	11.9

♥ Types of services used most often when sick or in need of care

Family doctor % 2020	48.3	57.0
After-hours clinic or walk-in clinic % 2020	33.9	20.5
Hospital emergency department % 2020	7.4	10.4

♥ Types of services used

Virtual consultation (with primary care provider, eVisitNB, Tele-Care 811, etc.) % 2023	45.4	44.6
After-hours clinic or walk-in clinic % 2020	48.2	35.1
Community health centre % 2020	11.7	13.1

	Zone 1 Moncton and South-East Area	Province New Brunswick
Ambulance services % 2020	6.2	6.8
Hospital emergency department % 2020	34.0	38.1
Admitted to a hospital % 2020	11.2	10.5
Seen a specialist for the first time % 2020	18.5	17.9
Received home care services, with the cost being covered by the government % 2020	3.9	4.4

Wait time to access services

Primary care provider - able to have an appointment within 5 days % 2023	29.6	31.4
Adults % 2023	26.6	28.5
Seniors % 2023	36.8	38.0
Hospital emergency department - waited less than 4 hours % 2020	54.3	65.5
Specialist - waited less than 1 month for a first visit % 2020	37.2	40.7
Wait time to long term care home placement Days 2019-2020	88	70

Reason for using services

Hospitalization following an injury Rate per 10,000 population 2017-2018 to 2019-2020	60	74
Youth - hospitalization following an injury Rate per 10,000 population aged 17 and under 2017-2018 to 2019-2020	24	29
Adults - hospitalization following an injury Rate per 10,000 population aged 18 to 64 2017-2018 to 2019-2020	34	42
Seniors - hospitalization following an injury Rate per 10,000 population aged 65 and over 2017-2018 to 2019-2020	174	208
Hospitalization for mental health disorder Rate per 10,000 population 2017-2018 to 2019-2020	44	51
Youth - hospitalization for mental health disorder Rate per 10,000 population aged 17 and under 2017-2018 to 2019-2020	32	33
Adults - hospitalization for mental health disorder Rate per 10,000 population aged 18 to 64 2017-2018 to 2019-2020	55	64

	Zone 1 Moncton and South-East Area	Province New Brunswick
Seniors - hospitalization for mental health disorder Rate per 10,000 population aged 65 and over 2017-2018 to 2019-2020	22	28
Avoidable hospitalization Rate per 10,000 population aged 74 and under 2016-2017 to 2019-2020	44	52
Youth - needed to see or talk to someone for a mental or emotional problem % 2023-2024	32.7	33.1
Saw or talked to a health professional about their mental or emotional health, or their use of alcohol or drugs % 2023	19.8	18.2
Adults % 2023	23.0	21.8
Seniors % 2023	10.7	8.7
↔ Unmet needs		
Youth - who needed to see or talk to someone about their mental or emotional problem but didn't % 2023-2024	7.1	7.0
Adults and seniors - who needed to see or talk to a health professional about their mental health but didn't % 2023	33.3	33.7
Adults and seniors - who felt that they needed home care services, but they did not receive any % 2020	3.1	3.0
⚠ Barriers to health services		
Financial barrier in getting the health care they needed % 2020	28.8	26.5
Did not fill a prescription for medicine, or skipped doses because of the cost % 2023	8.8	8.9
Skipped dental care because of costs % 2020	22.5	20.6
Skipped a medical test, treatment or other because of the cost % 2023	7.3	7.1
Health care services not available in their area % 2023	29.2	30.1
Travel over 100 kms to use a health service % 2023	9.5	16.5
Transportation problems in getting health care % 2023	6.9	7.0
Unable to leave the house due to a health problem % 2023	10.8	12.4
Trouble getting medical or rehabilitation equipment or supplies % 2020	4.0	4.2

	Zone 1 Moncton and South-East Area	Province New Brunswick
Trouble navigating the health system % 2023	17.6	18.8
Have language barrier communicating with a health professional % 2023	5.1	4.6
Difficulties in receiving virtual health care - accessing high-speed internet % 2023	4.8	6.3

Barriers to mental health services

Services not available in their area % 2023	28.4	37.0
Wait time for the services was too long % 2023	60.9	55.0
Were too busy % 2023	52.2	43.7
Services not available at a convenient time for me % 2023	41.0	43.0
Could not afford the cost, or insurance did not cover enough % 2023	42.9	40.9
Did not know how or where to get help % 2023	47.5	52.7
Were concerned about what others would think % 2023	24.1	27.3
Thought the problem would go away on its own % 2023	44.1	54.5
Other reasons % 2023	23.4	26.0

Experiences with Services

Screening and prevention

Newborn and infant - universal hearing screening % 2019-2020	88	91
Kindergarten children - meet immunization requirements % 2019-2020	64	73
Grade 7 female students - immunized with complete series of HPV immunization % 2017-2018	83	75
Have seen or talked to a dental professional in the last 12 months % 2020	71.9	69.7
Adults % 2020	73.8	67.0
Seniors % 2020	66.3	60.0
Consulted with primary care provider in the last 12 months % 2023	88.7	89.8

	Zone 1 Moncton and South-East Area	Province New Brunswick
Adults % 2023	86.0	87.8
Seniors % 2023	95.4	94.4
Talk to a health professional about improving health and preventing illness, always or usually % 2020	26.0	26.3
Adults % 2020	24.9	25.2
Seniors % 2020	29.6	28.6
Flu shot in the last 12 months % 2020	43.0	46.5
Adults % 2020	35.4	39.5
Seniors % 2020	65.7	65.9
Breast cancer screening % 2021 to 2023	61	52
Pap test % 2014 to 2017	68	65
Very confident in managing their health condition % 2023	31.3	33.7
Adults % 2023	31.0	31.6
Seniors % 2023	31.7	37.6

Communication

Primary care provider - always explains things in a way that they can understand % 2023	67.8	68.2
Primary care provider - spent enough time with them, always % 2023	50.0	52.0
Primary care provider - limits the number of problems they can discuss in a visit % 2023	24.8	24.4
Verbal information about condition/prescription is easy to understand, always or usually % 2020	92.5	91.7
Adults % 2020	91.9	91.2
Seniors % 2020	94.2	93.3
Written information about condition/prescription is hard to understand, always or usually % 2020	13.0	12.3
Adults % 2020	12.9	11.9

	Zone 1 Moncton and South-East Area	Province New Brunswick
Seniors % 2020	13.3	13.1
Virtual consultation - was able to communicate their health concerns as well as they would have in-person % 2023	74.3	73.8
Adults % 2023	71.2	71.6
Seniors % 2023	83.0	79.7
Know what their prescribed medications do, strongly agree % 2023	53.1	47.8
Pharmacists - help the most in understanding how to take their medications % 2020	72.6	70.1
Primary care provider - always helps them coordinate the care from other providers % 2023	55.6	57.2
★ Favourable rating of services received		
Citizens - provide a favourable rating for overall health care services received % 2023	54.8	58.0
Adults % 2023	50.3	53.2
Seniors % 2023	67.3	70.3

About this Table

Health Services are designed to prevent and treat diseases which impact population health. Access to care or services at the right place, the right time and based on the respective needs is a key aspect of quality of service that influences the health of individuals.

Content and description

Information on access to services, such as the types of services used most often, the reason for using the services, unmet needs and barriers to these services as well as some wait time information. Experiences with the Health Services include screening and prevention use, communication with service providers, coordination of services and evaluation of services received are also available here.

Why is this important?

Understanding how these health services are delivered in New Brunswick communities can help us understand the variability in health service access and quality.

Availability of the data

Indicators from a variety of sources are collected, organized, and analyzed by the NBHC. These data sources are used to represent the population health of New Brunswickers. Each have various levels of reliability and limitations as detailed in the Indicator pages. The information for this data table is available for the 33 NBHC Communities, 7 Health Zones and for New Brunswick overall.

The Population Health data table series provides comprehensive view about the people who live, learn, work, take part in activities and in community life in this area.

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size

 Above-average performance

 Below-average performance