Citizens [having used a hospital emergency department in the last 12 months] who waited less than 4 hours at the hospital emergency department

Unit : %

	Year 2020	Year 2017	Year 2014	Year 2011
Province				
New Brunswick	**65.5**	**68.8**	**74.6**	**75.6**
Health zones				
Zone 1 - Moncton and South-East Area	**54.3**	**63.9**	**70.8**	**71.3**
Zone 2 - Fundy Shore and Saint John Area	**71.2**	**76.1**	**79.4**	**74.1**
Zone 3 - Fredericton and River Valley Area	**69.9**	**69.3**	**75.5**	**80.1**
Zone 4 - Madawaska and North-West Area	**70.6**	**73.3**	**76.2**	**80.5**
Zone 5 - Restigouche Area	**64.2**	**66.2**	**61.8**	**72.8**
Zone 6 - Bathurst and Acadian Peninsula Area	**63.8**	**66.0**	**76.4**	**75.9**
Zone 7 - Miramichi Area	**67.6**	**62.3**	**73.3**	**77.9**
Communities				
Bathurst, Beresford, Petit-Rocher Area	**64.8**	**68.7**	**80.5**	**74.4**
Bouctouche, Richibucto, Saint-Antoine Area	**65.8**	**72.4**	**90.0**	**85.2**
Campbellton, Atholville, Tide Head Area	**55.3**	**59.0**	**62.3**	**62.7**
Caraquet, Paquetville, Bertrand Area	**66.1**	**69.7**	**79.0**	**76.3**
Dalhousie, Balmoral, Belledune Area	**73.1**	**71.8**	**61.2**	**82.2**
Dieppe and Memramcook	**64.1**	**66.4**	**77.1**	**66.9**
Douglas, Saint Marys, Doaktown Area	**71.8**	**63.7**	**66.4**	**70.8**
Edmundston, Rivière-Verte, Lac Baker Area	**69.8**	**66.4**	**65.6**	**79.0**
Florenceville-Bristol, Woodstock, Wakefield Area	**68.5**	**71.4**	**87.6**	**91.0**
Fredericton	**63.7**	**61.9**	**64.2**	**76.7**

	Year 2020	Year 2017	Year 2014	Year 2011
Grand Bay-Westfield, Westfield, Greenwich Area	82.3	69.5	86.8	71.4
Grand Falls, Saint-Léonard, Drummond Area	70.4	78.0	85.8	80.9
Hillsborough, Riverside-Albert, Alma Area	52.2	66.0	70.3	64.1
Kedgwick, Saint-Quentin and Grimmer	74.0	85.2	89.5	84.9
Minto, Chipman, Cambridge-Narrows Area	84.7	76.3	91.1	82.1
Miramichi, Rogersville, Blackville Area	67.9	66.9	74.0	77.9
Moncton	46.9	59.7	63.5	63.6
Nackawic, McAdam, Canterbury Area	81.9	81.1	76.8	73.5
Neguac, Alnwick, Esgenoopetitj Area	65.7	43.0	71.3	78.3
New Maryland, Kingsclear, Lincoln Area	71.6	63.9	71.6	70.0
Oromocto, Gagetown, Fredericton Junction Area	69.6	71.6	67.0	76.2
Perth-Andover, Plaster Rock, Tobique Area	88.2	89.4	94.7	96.9
Quispamsis, Rothesay, Hampton Area	71.0	76.8	78.1	80.7
Riverview and Coverdale	56.7	50.1	65.9	70.8
Sackville, Dorchester, Port Elgin Area	67.6	74.5	76.7	75.8
Saint John, Simonds and Musquash	74.9	77.6	80.4	70.4
Salisbury and Petitcodiac	63.2	55.8	62.5	77.6
Shediac, Beaubassin East and Cap-Pelé	46.6	70.5	70.8	76.8
Shippagan, Lamèque, Inkerman Area	61.9	67.2	70.9	80.3
St. George, Grand Manan, Blacks Harbour Area	81.2	91.2	87.3	81.4
St. Stephen, Saint Andrews, Campobello Island Area	70.9	75.5	70.2	76.6
Sussex, Norton, Sussex Corner Area	61.2	67.2	77.6	73.4
Tracadie and Saint-Isidore	58.6	59.5	71.6	73.4

Age

	Year 2020	Year 2017	Year 2014	Year 2011
18-64	**64.0**	**66.3**	**73.0**	**73.9**
65 and over	**73.3**	**77.7**	**81.6**	**84.5**
Sex at birth				
Female	**63.9**	**66.8**	**71.9**	**72.5**
Male	**68.6**	**71.2**	**77.8**	**79.4**
Sexual identity				
Minority sexual identity	**59.6**	n/a	n/a	n/a
Heterosexual	**66.0**	n/a	n/a	n/a
Language				
Preferred language of service: English	**67.9**	**69.2**	**74.4**	**75.6**
Preferred language of service: French	**62.8**	**67.3**	**74.7**	**76.4**
Indigenous identity				
Indigenous	**58.4**	**59.3**	**65.5**	**71.1**
Non-Indigenous	**65.8**	**69.5**	**75.1**	**75.8**
Immigrant				
Immigrants	**60.0**	**74.4**	n/a	n/a
Non-immigrants	**67.4**	**68.6**	n/a	n/a
Education level				
High school or less	**63.5**	**68.2**	**73.9**	**75.1**
Postsecondary	**67.9**	**69.2**	**75.2**	**75.9**
Household income				
Less than $25,000	**62.4**	**62.4**	**70.9**	**74.2**
$25,000 to less than $60,000	**64.9**	**68.8**	**75.3**	**76.4**

	Year 2020	Year 2017	Year 2014	Year 2011
$60,000 or more	**68.9**	**73.1**	**76.3**	**76.2**
Persons with a disability				
Without disability	**66.4**	**69.2**	**74.3**	n/a
With disability	**65.8**	**67.8**	**75.3**	n/a

About

This indicator is the percentage of citizens [having used a hospital emergency department in the last 12 months] who waited less than 4 hours at the hospital emergency department.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have used a hospital emergency department in the last 12 months . This indicator is calculated by dividing the number of respondents who answered "less than 1 hour, 1 to less than 2 hours or 2 to less than 4 hours" by the number of respondents who answered "less than 1 hour, 1 to less than 2 hours, 2 to less than 4 hours, 4 to less than 8 hours, 8 hours or longer or I left without being seen" to the question: The last time you went to the hospital emergency department, how long did you wait from the time you came in to the time you were treated by the doctor or nurse practitioner?

Notes

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

Unit	Interpretation	NBHC code
%	Higher is better	PH_ACCEA_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size