

## Citizens [having used a hospital emergency department in the last 12 months] who waited less than 4 hours at the hospital emergency department

Unit : %

	Year 2020	Year 2017	Year 2014	Year 2011
<b>Province</b>				
New Brunswick	65.5	68.8	74.6	75.6
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	54.3	63.9	70.8	71.3
Zone 2 - Fundy Shore and Saint John Area	71.2	76.1	79.4	74.1
Zone 3 - Fredericton and River Valley Area	69.9	69.3	75.5	80.1
Zone 4 - Madawaska and North-West Area	70.6	73.3	76.2	80.5
Zone 5 - Restigouche Area	64.2	66.2	61.8	72.8
Zone 6 - Bathurst and Acadian Peninsula Area	63.8	66.0	76.4	75.9
Zone 7 - Miramichi Area	67.6	62.3	73.3	77.9
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	64.8	68.7	80.5	74.4
Bouctouche, Richibucto, Saint-Antoine Area	65.8	72.4	90.0	85.2
Campbellton, Atholville, Tide Head Area	55.3	59.0	62.3	62.7
Caraquet, Paquetville, Bertrand Area	66.1	69.7	79.0	76.3
Dalhousie, Balmoral, Belledune Area	73.1	71.8	61.2	82.2
Dieppe and Memramcook	64.1	66.4	77.1	66.9
Douglas, Saint Marys, Doaktown Area	71.8	63.7	66.4	70.8
Edmundston, Rivière-Verte, Lac Baker Area	69.8	66.4	65.6	79.0
Florenceville-Bristol, Woodstock, Wakefield Area	68.5	71.4	87.6	91.0
Fredericton	63.7	61.9	64.2	76.7
Grand Bay-Westfield, Westfield, Greenwich Area	82.3	69.5	86.8	71.4

	Year 2020	Year 2017	Year 2014	Year 2011
Grand Falls, Saint-Léonard, Drummond Area	70.4	78.0	85.8	80.9
Hillsborough, Riverside-Albert, Alma Area	52.2	66.0	70.3	64.1
Kedgwick, Saint-Quentin and Grimmer	74.0	85.2	89.5	84.9
Minto, Chipman, Cambridge-Narrows Area	84.7	76.3	91.1	82.1
Miramichi, Rogersville, Blackville Area	67.9	66.9	74.0	77.9
Moncton	46.9	59.7	63.5	63.6
Nackawic, McAdam, Canterbury Area	81.9	81.1	76.8	73.5
Neguac, Alnwick, Esgenoopetitj Area	65.7	43.0	71.3	78.3
New Maryland, Kingsclear, Lincoln Area	71.6	63.9	71.6	70.0
Oromocto, Gagetown, Fredericton Junction Area	69.6	71.6	67.0	76.2
Perth-Andover, Plaster Rock, Tobique Area	88.2	89.4	94.7	96.9
Quispamsis, Rothesay, Hampton Area	71.0	76.8	78.1	80.7
Riverview and Coverdale	56.7	50.1	65.9	70.8
Sackville, Dorchester, Port Elgin Area	67.6	74.5	76.7	75.8
Saint John, Simonds and Musquash	74.9	77.6	80.4	70.4
Salisbury and Petitcodiac	63.2	55.8	62.5	77.6
Shediac, Beaubassin East and Cap-Pelé	46.6	70.5	70.8	76.8
Shippagan, Lamèque, Inkerman Area	61.9	67.2	70.9	80.3
St. George, Grand Manan, Blacks Harbour Area	81.2	91.2	87.3	81.4
St. Stephen, Saint Andrews, Campobello Island Area	70.9	75.5	70.2	76.6
Sussex, Norton, Sussex Corner Area	61.2	67.2	77.6	73.4
Tracadie and Saint-Isidore	58.6	59.5	71.6	73.4
<b>Age</b>				
18-64	64.0	66.3	73.0	73.9

	Year 2020	Year 2017	Year 2014	Year 2011
65 and over	73.3	77.7	81.6	84.5
<b>Sex at birth</b>				
Female	63.9	66.8	71.9	72.5
Male	68.6	71.2	77.8	79.4
<b>Sexual identity</b>				
Minority sexual identity	59.6	n/a	n/a	n/a
Heterosexual	66.0	n/a	n/a	n/a
<b>Language</b>				
Preferred language of service: English	67.9	69.2	74.4	75.6
Preferred language of service: French	62.8	67.3	74.7	76.4
<b>Indigenous identity</b>				
Indigenous	58.4	59.3	65.5	71.1
Non-Indigenous	65.8	69.5	75.1	75.8
<b>Immigrant</b>				
Immigrants	60.0	74.4	n/a	n/a
Non-immigrants	67.4	68.6	n/a	n/a
<b>Education level</b>				
High school or less	63.5	68.2	73.9	75.1
Postsecondary	67.9	69.2	75.2	75.9
<b>Household income</b>				
Less than \$25,000	62.4	62.4	70.9	74.2
\$25,000 to less than \$60,000	64.9	68.8	75.3	76.4
\$60,000 or more	68.9	73.1	76.3	76.2

	Year 2020	Year 2017	Year 2014	Year 2011
<b>Persons with a disability</b>				
Without disability	<b>66.4</b>	<b>69.2</b>	<b>74.3</b>	n/a
With disability	<b>65.8</b>	<b>67.8</b>	<b>75.3</b>	n/a

## About

This indicator is the percentage of citizens [having used a hospital emergency department in the last 12 months] who waited less than 4 hours at the hospital emergency department.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have used a hospital emergency department in the last 12 months . This indicator is calculated by dividing the number of respondents who answered "less than 1 hour, 1 to less than 2 hours or 2 to less than 4 hours" by the number of respondents who answered "less than 1 hour, 1 to less than 2 hours, 2 to less than 4 hours, 4 to less than 8 hours, 8 hours or longer or I left without being seen" to the question: The last time you went to the hospital emergency department, how long did you wait from the time you came in to the time you were treated by the doctor or nurse practitioner?

## Notes

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

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Unit	Interpretation	NBHC code
%	Higher is better	PH_ACCEA_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size