# Citizens [having used a hospital emergency department in the last 12 months] who waited less than 4 hours at the hospital emergency department

Unit : %

| | Year 2020 | Year 2017 | Year 2014 | Year 2011 |
|---|---|---|---|---|
| **Province** | | | | |
| New Brunswick | **65.5** | **68.8** | **74.6** | **75.6** |
| **Health zones** | | | | |
| Zone 1 - Moncton and South-East Area | **54.3** | **63.9** | **70.8** | **71.3** |
| Zone 2 - Fundy Shore and Saint John Area | **71.2** | **76.1** | **79.4** | **74.1** |
| Zone 3 - Fredericton and River Valley Area | **69.9** | **69.3** | **75.5** | **80.1** |
| Zone 4 - Madawaska and North-West Area | **70.6** | **73.3** | **76.2** | **80.5** |
| Zone 5 - Restigouche Area | **64.2** | **66.2** | **61.8** | **72.8** |
| Zone 6 - Bathurst and Acadian Peninsula Area | **63.8** | **66.0** | **76.4** | **75.9** |
| Zone 7 - Miramichi Area | **67.6** | **62.3** | **73.3** | **77.9** |
| **Communities** | | | | |
| Bathurst, Beresford, Petit-Rocher Area | **64.8** | **68.7** | **80.5** | **74.4** |
| Bouctouche, Richibucto, Saint-Antoine Area | **65.8** | **72.4** | **90.0** | **85.2** |
| Campbellton, Atholville, Tide Head Area | **55.3** | **59.0** | **62.3** | **62.7** |
| Caraquet, Paquetville, Bertrand Area | **66.1** | **69.7** | **79.0** | **76.3** |
| Dalhousie, Balmoral, Belledune Area | **73.1** | **71.8** | **61.2** | **82.2** |
| Dieppe and Memramcook | **64.1** | **66.4** | **77.1** | **66.9** |
| Douglas, Saint Marys, Doaktown Area | **71.8** | **63.7** | **66.4** | **70.8** |
| Edmundston, Rivière-Verte, Lac Baker Area | **69.8** | **66.4** | **65.6** | **79.0** |
| Florenceville-Bristol, Woodstock, Wakefield Area | **68.5** | **71.4** | **87.6** | **91.0** |
| Fredericton | **63.7** | **61.9** | **64.2** | **76.7** |

| | Year 2020 | Year 2017 | Year 2014 | Year 2011 |
|---|---|---|---|---|
| Grand Bay-Westfield, Westfield, Greenwich Area | 82.3 | 69.5 | 86.8 | 71.4 |
| Grand Falls, Saint-Léonard, Drummond Area | 70.4 | 78.0 | 85.8 | 80.9 |
| Hillsborough, Riverside-Albert, Alma Area | 52.2 | 66.0 | 70.3 | 64.1 |
| Kedgwick, Saint-Quentin and Grimmer | 74.0 | 85.2 | 89.5 | 84.9 |
| Minto, Chipman, Cambridge-Narrows Area | 84.7 | 76.3 | 91.1 | 82.1 |
| Miramichi, Rogersville, Blackville Area | 67.9 | 66.9 | 74.0 | 77.9 |
| Moncton | 46.9 | 59.7 | 63.5 | 63.6 |
| Nackawic, McAdam, Canterbury Area | 81.9 | 81.1 | 76.8 | 73.5 |
| Neguac, Alnwick, Esgenoopetitj Area | 65.7 | 43.0 | 71.3 | 78.3 |
| New Maryland, Kingsclear, Lincoln Area | 71.6 | 63.9 | 71.6 | 70.0 |
| Oromocto, Gagetown, Fredericton Junction Area | 69.6 | 71.6 | 67.0 | 76.2 |
| Perth-Andover, Plaster Rock, Tobique Area | 88.2 | 89.4 | 94.7 | 96.9 |
| Quispamsis, Rothesay, Hampton Area | 71.0 | 76.8 | 78.1 | 80.7 |
| Riverview and Coverdale | 56.7 | 50.1 | 65.9 | 70.8 |
| Sackville, Dorchester, Port Elgin Area | 67.6 | 74.5 | 76.7 | 75.8 |
| Saint John, Simonds and Musquash | 74.9 | 77.6 | 80.4 | 70.4 |
| Salisbury and Petitcodiac | 63.2 | 55.8 | 62.5 | 77.6 |
| Shediac, Beaubassin East and Cap-Pelé | 46.6 | 70.5 | 70.8 | 76.8 |
| Shippagan, Lamèque, Inkerman Area | 61.9 | 67.2 | 70.9 | 80.3 |
| St. George, Grand Manan, Blacks Harbour Area | 81.2 | 91.2 | 87.3 | 81.4 |
| St. Stephen, Saint Andrews, Campobello Island Area | 70.9 | 75.5 | 70.2 | 76.6 |
| Sussex, Norton, Sussex Corner Area | 61.2 | 67.2 | 77.6 | 73.4 |
| Tracadie and Saint-Isidore | 58.6 | 59.5 | 71.6 | 73.4 |

## Age

| | Year 2020 | Year 2017 | Year 2014 | Year 2011 |
|---|---|---|---|---|
| 18-64 | **64.0** | **66.3** | **73.0** | **73.9** |
| 65 and over | **73.3** | **77.7** | **81.6** | **84.5** |
| **Sex at birth** | | | | |
| Female | **63.9** | **66.8** | **71.9** | **72.5** |
| Male | **68.6** | **71.2** | **77.8** | **79.4** |
| **Sexual identity** | | | | |
| Minority sexual identity | **59.6** | n/a | n/a | n/a |
| Heterosexual | **66.0** | n/a | n/a | n/a |
| **Language** | | | | |
| Preferred language of service: English | **67.9** | **69.2** | **74.4** | **75.6** |
| Preferred language of service: French | **62.8** | **67.3** | **74.7** | **76.4** |
| **Indigenous identity** | | | | |
| Indigenous | **58.4** | **59.3** | **65.5** | **71.1** |
| Non-Indigenous | **65.8** | **69.5** | **75.1** | **75.8** |
| **Immigrant** | | | | |
| Immigrants | **60.0** | **74.4** | n/a | n/a |
| Non-immigrants | **67.4** | **68.6** | n/a | n/a |
| **Education level** | | | | |
| High school or less | **63.5** | **68.2** | **73.9** | **75.1** |
| Postsecondary | **67.9** | **69.2** | **75.2** | **75.9** |
| **Household income** | | | | |
| Less than $25,000 | **62.4** | **62.4** | **70.9** | **74.2** |
| $25,000 to less than $60,000 | **64.9** | **68.8** | **75.3** | **76.4** |

| | Year 2020 | Year 2017 | Year 2014 | Year 2011 |
|---|---|---|---|---|
| $60,000 or more | **68.9** | **73.1** | **76.3** | **76.2** |
| **Persons with a disability** | | | | |
| Without disability | **66.4** | **69.2** | **74.3** | n/a |
| With disability | **65.8** | **67.8** | **75.3** | n/a |

## About

This indicator is the percentage of citizens [having used a hospital emergency department in the last 12 months] who waited less than 4 hours at the hospital emergency department.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have used a hospital emergency department in the last 12 months . This indicator is calculated by dividing the number of respondents who answered "less than 1 hour, 1 to less than 2 hours or 2 to less than 4 hours" by the number of respondents who answered "less than 1 hour, 1 to less than 2 hours, 2 to less than 4 hours, 4 to less than 8 hours, 8 hours or longer or I left without being seen" to the question: The last time you went to the hospital emergency department, how long did you wait from the time you came in to the time you were treated by the doctor or nurse practitioner?

## Notes

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

| Unit | Interpretation | NBHC code |
|---|---|---|
| % | Higher is better | PH_ACCEA_1 |

**Caption**

n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size