

## [DISCONTINUED] Citizens with a family doctor who find it very easy or somewhat easy to call their family doctor's office during regular practice hours

Unit : %

	Year 2020	Year 2017	Year 2014	Year 2011
<b>Province</b>				
New Brunswick	72.7	77.4	78.7	77.0
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	69.7	77.2	78.8	73.0
Zone 2 - Fundy Shore and Saint John Area	74.2	77.4	80.8	81.5
Zone 3 - Fredericton and River Valley Area	69.1	73.7	76.6	76.4
Zone 4 - Madawaska and North-West Area	84.5	86.7	85.6	82.3
Zone 5 - Restigouche Area	80.5	83.0	77.3	81.1
Zone 6 - Bathurst and Acadian Peninsula Area	75.1	77.0	72.9	72.8
Zone 7 - Miramichi Area	72.4	77.9	80.8	78.5
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	72.1	77.1	76.0	74.3
Bouctouche, Richibucto, Saint-Antoine Area	79.6	82.0	82.6	81.6
Campbellton, Atholville, Tide Head Area	82.0	83.6	78.8	79.9
Caraquet, Paquetville, Bertrand Area	77.1	73.3	68.6	73.2
Dalhousie, Balmoral, Belledune Area	78.6	82.5	75.9	82.1
Dieppe and Memramcook	74.0	78.9	86.1	69.5
Douglas, Saint Marys, Doaktown Area	75.9	67.0	73.2	84.4
Edmundston, Rivière-Verte, Lac Baker Area	83.1	87.9	88.1	82.0
Florenceville-Bristol, Woodstock, Wakefield Area	64.8	70.6	73.9	77.4
Fredericton	61.9	69.6	72.5	67.9

	Year 2020	Year 2017	Year 2014	Year 2011
Grand Bay-Westfield, Westfield, Greenwich Area	72.1	75.1	76.0	84.5
Grand Falls, Saint-Léonard, Drummond Area	84.6	90.8	89.6	82.0
Hillsborough, Riverside-Albert, Alma Area	70.6	79.3	78.4	79.2
Kedgwick, Saint-Quentin and Grimmer	92.3	69.5	60.3	84.7
Minto, Chipman, Cambridge-Narrows Area	87.2	89.6	91.1	83.2
Miramichi, Rogersville, Blackville Area	72.5	76.2	80.1	77.3
Moncton	65.6	73.2	75.6	71.1
Nackawic, McAdam, Canterbury Area	71.1	76.0	78.0	78.9
Neguac, Alnwick, Esgenoopetitj Area	73.6	86.8	83.6	83.3
New Maryland, Kingsclear, Lincoln Area	66.9	73.1	76.6	75.9
Oromocto, Gagetown, Fredericton Junction Area	72.4	78.9	78.8	77.4
Perth-Andover, Plaster Rock, Tobique Area	87.1	92.0	92.3	91.8
Quispamsis, Rothesay, Hampton Area	74.2	79.3	78.6	82.3
Riverview and Coverdale	63.5	74.7	73.5	68.5
Sackville, Dorchester, Port Elgin Area	75.4	82.0	83.8	79.5
Saint John, Simonds and Musquash	69.1	73.9	80.0	79.1
Salisbury and Petitcodiac	71.7	80.3	80.3	78.8
Shediac, Beaubassin East and Cap-Pelé	71.5	82.2	80.6	72.8
Shippagan, Lamèque, Inkerman Area	79.4	79.1	65.3	69.4
St. George, Grand Manan, Blacks Harbour Area	84.3	88.8	84.4	87.9
St. Stephen, Saint Andrews, Campobello Island Area	80.0	81.1	88.3	85.7
Sussex, Norton, Sussex Corner Area	75.8	79.0	82.8	79.5
Tracadie and Saint-Isidore	74.5	78.4	77.4	72.3

## Age

	Year 2020	Year 2017	Year 2014	Year 2011
18-64	71.9	76.2	77.5	75.7
65 and over	80.1	81.0	82.9	82.2
<b>Sex at birth</b>				
Female	70.8	73.8	75.1	74.2
Male	77.9	81.4	82.7	80.2
<b>Sexual identity</b>				
Minority sexual identity	70.3	n/a	n/a	n/a
Heterosexual	72.9	n/a	n/a	n/a
<b>Language</b>				
Preferred language of service: English	71.9	75.5	78.0	76.4
Preferred language of service: French	79.1	81.6	79.7	76.9
<b>Indigenous identity</b>				
Indigenous	72.5	75.5	78.2	73.1
Non-Indigenous	72.7	77.4	78.7	77.1
<b>Immigrant</b>				
Immigrants	64.3	73.6	n/a	n/a
Non-immigrants	76.2	77.5	n/a	n/a
<b>Education level</b>				
High school or less	76.1	79.4	81.5	80.3
Postsecondary	73.1	76.0	76.9	74.4
<b>Household income</b>				
Less than \$25,000	72.4	76.8	81.0	80.1
\$25,000 to less than \$60,000	75.1	78.3	79.3	77.0

	Year 2020	Year 2017	Year 2014	Year 2011
\$60,000 or more	<b>74.3</b>	<b>76.4</b>	<b>76.6</b>	<b>74.6</b>

### **Persons with a disability**

Without disability	<b>73.9</b>	<b>78.2</b>	<b>79.5</b>	n/a
With disability	<b>73.7</b>	<b>74.8</b>	<b>75.7</b>	n/a

## About

This indicator is the percentage of citizens [with a family doctor] who find it very easy or somewhat easy to call their family doctor's office during regular practice hours.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a family doctor . This indicator is calculated by dividing the number of respondents who answered "somewhat easy or very easy" by the number of respondents who answered "very difficult, somewhat difficult, somewhat easy or very easy" to the question: How easy or difficult is it to call your family doctor or nurse practitioner office during regular practice hours to get health information or make an appointment?

## Notes

Due to changes in content and methodology, this indicator has been discontinued. The following indicator(s) are related to this one and can be typed into the indicator search box on our website: PC\_PCCDE\_2. The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

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### Unit

%

### NBHC code

PH\_ACCFC\_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size