

# Citizens who were able to get an appointment with their family doctor on the same day or the next day

Unit: %

	Year 2022	<b>Year</b> 2020	Year 2017	<b>Year</b> 2014
Province				
New Brunswick	10.8	22.1	25.8	29.1
Health zones				
Zone 1 - Moncton and South-East Area	8.0	17.8	26.2	29.4
Zone 2 - Fundy Shore and Saint John Area	10.7	25.9	28.2	32.2
Zone 3 - Fredericton and River Valley Area	11.2	24.9	27.1	31.7
Zone 4 - Madawaska and North-West Area	10.0	22.8	20.5	20.0
Zone 5 - Restigouche Area	6.3	12.5	16.1	19.3
Zone 6 - Bathurst and Acadian Peninsula Area	15.7	21.0	21.6	22.9
Zone 7 - Miramichi Area	17.2	24.8	29.5	32.9
Communities				
Bathurst, Beresford, Petit-Rocher Area	n/a	23.4	25.6	29.4
Bouctouche, Richibucto, Saint-Antoine Area	n/a	16.7	25.7	22.9
Campbellton, Atholville, Tide Head Area	n/a	13.7	15.0	15.0
Caraquet, Paquetville, Bertrand Area	n/a	25.0	19.9	19.9
Dalhousie, Balmoral, Belledune Area	n/a	10.9	17.1	23.4
Dieppe and Memramcook	n/a	20.5	29.1	32.2
Douglas, Saint Marys, Doaktown Area	n/a	28.2	25.5	33.9
Edmundston, Rivière-Verte, Lac Baker Area	n/a	21.7	20.2	17.4
Florenceville-Bristol, Woodstock, Wakefield Area	n/a	24.9	25.6	34.7
Fredericton	n/a	19.9	25.1	28.3
Grand Bay-Westfield, Westfield, Greenwich Area	n/a	29.2	24.9	35.9



	Year 2022	Year 2020	<b>Year</b> 2017	Year 2014
Grand Falls, Saint-Léonard, Drummond Area	n/a	24.2	25.4	29.8
Hillsborough, Riverside-Albert, Alma Area	n/a	19.9	39.4	30.9
Kedgwick, Saint-Quentin and Grimmer	n/a	23.3	7.0	S
Minto, Chipman, Cambridge-Narrows Area	n/a	22.5	22.3	31.0
Miramichi, Rogersville, Blackville Area	n/a	22.1	28.0	31.2
Moncton	n/a	19.1	26.4	30.8
Nackawic, McAdam, Canterbury Area	n/a	20.9	26.2	35.8
Neguac, Alnwick, Esgenoopetitj Area	n/a	39.2	36.6	39.2
New Maryland, Kingsclear, Lincoln Area	n/a	25.9	26.1	23.3
Oromocto, Gagetown, Fredericton Junction Area	n/a	31.4	29.1	25.7
Perth-Andover, Plaster Rock, Tobique Area	n/a	40.6	50.3	62.1
Quispamsis, Rothesay, Hampton Area	n/a	28.6	29.4	31.6
Riverview and Coverdale	n/a	18.6	21.8	28.6
Sackville, Dorchester, Port Elgin Area	n/a	10.2	21.5	21.3
Saint John, Simonds and Musquash	n/a	23.6	27.2	31.6
Salisbury and Petitcodiac	n/a	12.7	29.8	39.6
Shediac, Beaubassin East and Cap-Pelé	n/a	15.4	25.5	28.7
Shippagan, Lamèque, Inkerman Area	n/a	17.5	20.3	11.3
St. George, Grand Manan, Blacks Harbour Area	n/a	23.3	34.3	24.5
St. Stephen, Saint Andrews, Campobello Island Area	n/a	29.7	34.4	35.2
Sussex, Norton, Sussex Corner Area	n/a	25.8	23.8	35.3
Tracadie and Saint-Isidore	n/a	16.0	17.4	21.3
Age				
18-64	9.6	20.7	24.2	27.6



	<b>Year</b> 2022	Year 2020	<b>Year</b> 2017	Year 2014
65 and over	14.0	25.8	30.6	34.6
Gender				
Female	9.9	n/a	n/a	n/a
Male	11.3	n/a	n/a	n/a
Sexual identity				
Minority sexual identity	9.6	18.3	n/a	n/a
Heterosexual	10.2	22.2	n/a	n/a
Language				
Preferred language of service: English	n/a	23.0	27.5	31.7
Preferred language of service: French	n/a	19.4	19.9	20.9
Indigenous identity				
Indigenous	17.4	18.7	23.4	25.7
Non-Indigenous	10.7	22.1	25.8	29.1
Immigrant				
Immigrants	8.5	18.6	30.0	n/a
Non-immigrants	11.0	22.3	25.6	n/a
Education level				
High school or less	14.9	23.5	26.3	31.2
Postsecondary	9.2	21.3	25.4	27.8
Household income				
Less than \$25,000	14.2	23.4	26.6	31.1
\$25,000 to less than \$60,000	12.3	21.6	25.0	28.7
\$60,000 or more	8.6	22.2	25.2	27.7



	<b>Year</b> 2022	<b>Year</b> 2020	<b>Year</b> 2017	<b>Year</b> 2014
Persons with a disability				
Without disability	10.9	22.0	25.9	28.4
With disability	10.9	22.2	25.4	31.2



#### **About**

This indicator is the percentage of citizens who were able to get an appointment with their family doctor on the same day or the next day.

#### Source

Primary Health Survey and Primary Care Survey

### **Calculations**

This indicator is based on respondents who have a family doctor and who consulted with them in the last 12 months and last consultation was for a health concern or problem. This indicator is calculated by dividing the number of respondents who answered "same day or 1 day" by the number of respondents who answered "same day, 1 day, 2 days, 3 to 5 days, 6 to 7 days, 8 to 14 days (up to 2 weeks), 15 to 21 days (up to 3 weeks), 22 to 28 days (up to 4 weeks) or more than 4 weeks/More than a month" to the question: Thinking of the last time you consulted with your family doctor or your nurse practitioner, either in-person or virtually, how long did it take from when you first tried to make the appointment to when you actually consulted with him/her?

# **Notes**

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small subpopulations or when comparing it to other PHS editions.

UnitInterpretationNBHC code%Higher is betterPH\_ACCFD\_1

# Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size