

Citizens who reported that they were able to get an appointment with their family doctor within 5 days

Unit : %

	Year 2023	Year 2022	Year 2020	Year 2017
Province				
New Brunswick	31.5	34.1	50.8	57.1
Health zones				
Zone 1 - Moncton and South-East Area	29.4	29.4	46.1	60.0
Zone 2 - Fundy Shore and Saint John Area	33.7	38.4	55.2	62.7
Zone 3 - Fredericton and River Valley Area	28.6	32.5	52.4	58.2
Zone 4 - Madawaska and North-West Area	26.6	37.8	47.0	40.5
Zone 5 - Restigouche Area	23.9	15.2	45.5	50.7
Zone 6 - Bathurst and Acadian Peninsula Area	41.9	36.3	47.7	47.7
Zone 7 - Miramichi Area	31.0	44.7	59.9	57.5
Communities				
Bathurst, Beresford, Petit-Rocher Area	n/a	n/a	46.9	49.6
Bouctouche, Richibucto, Saint-Antoine Area	n/a	n/a	46.9	57.4
Campbellton, Atholville, Tide Head Area	n/a	n/a	42.0	49.5
Caraquet, Paquetville, Bertrand Area	n/a	n/a	43.1	51.2
Dalhousie, Balmoral, Belledune Area	n/a	n/a	48.3	51.8
Dieppe and Memramcook	n/a	n/a	46.5	60.4
Douglas, Saint Marys, Doaktown Area	n/a	n/a	63.0	57.0
Edmundston, Rivière-Verte, Lac Baker Area	n/a	n/a	44.6	41.9
Florenceville-Bristol, Woodstock, Wakefield Area	n/a	n/a	47.8	57.0
Fredericton	n/a	n/a	53.1	57.1
Grand Falls, Saint-Léonard, Drummond Area	n/a	n/a	49.2	44.9

	Year 2023	Year 2022	Year 2020	Year 2017
Hillsborough, Riverside-Albert, Alma Area	n/a	n/a	60.2	69.1
Kedgwick, Saint-Quentin and Grimmer	n/a	n/a	51.5	19.8
Minto, Chipman, Cambridge-Narrows Area	n/a	n/a	49.3	56.5
Miramichi, Rogersville, Blackville Area	n/a	n/a	62.0	54.3
Moncton	n/a	n/a	47.9	60.1
Nackawic, McAdam, Canterbury Area	n/a	n/a	50.9	60.3
Neguac, Alnwick, Esgenooetitj Area	n/a	n/a	57.0	73.5
New Maryland, Kingsclear, Lincoln Area	n/a	n/a	51.0	55.1
Oromocto, Gagetown, Fredericton Junction Area	n/a	n/a	48.1	58.9
Perth-Andover, Plaster Rock, Tobique Area	n/a	n/a	67.9	76.8
Quispamsis, Rothesay, Hampton Area	n/a	n/a	60.9	70.6
Riverview and Coverdale	n/a	n/a	51.2	63.4
Sackville, Dorchester, Port Elgin Area	n/a	n/a	42.2	53.7
Saint John, Simonds and Musquash	n/a	n/a	52.2	59.3
Salisbury and Petitcodiac	n/a	n/a	46.0	64.5
Shediac, Beaubassin East and Cap-Pelé	n/a	n/a	36.2	57.7
Shippagan, Lamèque, Inkerman Area	n/a	n/a	50.1	43.8
St. George, Grand Manan, Blacks Harbour Area	n/a	n/a	51.9	67.1
St. Stephen, Saint Andrews, Campobello Island Area	n/a	n/a	59.8	68.9
Sussex, Norton, Sussex Corner Area	n/a	n/a	49.4	57.8
Tracadie and Saint-Isidore	n/a	n/a	52.9	44.2
Age				
18-64	28.4	32.5	49.8	55.3
65 and over	38.7	38.3	57.9	62.8

	Year 2023	Year 2022	Year 2020	Year 2017
Gender				
Female	30.8	33.1	n/a	n/a
Male	32.9	35.0	n/a	n/a
2SLGBTQIA+ status				
2SLGBTQIA+	17.9	39.9	49.8	n/a
Language				
Most comfortable in English	30.9	n/a	n/a	n/a
Most comfortable in French	31.6	n/a	n/a	n/a
Comfortable in both English and French	35.4	n/a	n/a	n/a
Indigenous identity				
Indigenous	32.1	39.6	45.1	57.6
Immigrant				
Immigrants	27.0	25.9	49.3	57.5
Education level				
High school or less	33.6	37.6	54.8	59.2
Postsecondary	30.8	32.7	50.4	55.7
Disability or special need				
Disability or special need	37.4	n/a	n/a	n/a
Household income				
Less than \$30,000	32.6	n/a	n/a	n/a
\$30,000 to less than \$60,000	35.0	n/a	n/a	n/a
\$60,000 or more	29.8	n/a	n/a	n/a
Racialized groups				

	Year 2023	Year 2022	Year 2020	Year 2017
Racialized groups	29.3	n/a	n/a	n/a

About

This indicator is the percentage of citizens who reported that they were able to get an appointment with their family doctor within 5 days.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a family doctor and who consulted with them in the last 12 months and last consultation was for a health concern or problem. This indicator is calculated by dividing the number of respondents who answered "same day, 1 day, 2 days or 3 to 5 days" by the number of respondents who answered "same day, 1 day, 2 days, 3 to 5 days, 6 to 7 days, 8 to 14 days (up to 2 weeks), 15 to 21 days (up to 3 weeks), 22 to 28 days (up to 4 weeks) or more than 4 weeks/More than a month" to the question: Thinking of the last time you consulted with your family doctor or your nurse practitioner, either in-person or virtually, how long did it take from when you first tried to make the appointment to when you actually consulted with him/her?

Notes

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

Unit	Interpretation	NBHC code
%	Higher is better	PH_ACCFD_2

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size