Citizens who reported needing health care services in the last 12 months, but they were not available in their area at the time they needed them

Unit : %

	Year 2024	Year 2023	Year 2022	Year 2020
Province				
New Brunswick	**31.0**	**30.1**	**24.3**	**14.0**
Health zones				
Zone 1 - Moncton and South-East Area	**27.4**	**29.2**	**22.3**	**10.5**
Zone 2 - Fundy Shore and Saint John Area	**28.0**	**26.0**	**19.6**	**11.7**
Zone 3 - Fredericton and River Valley Area	**39.6**	**36.4**	**30.8**	**16.3**
Zone 4 - Madawaska and North-West Area	**29.6**	**27.7**	**26.9**	**18.5**
Zone 5 - Restigouche Area	**34.0**	**34.9**	**34.5**	**22.9**
Zone 6 - Bathurst and Acadian Peninsula Area	**28.0**	**28.1**	**21.9**	**17.2**
Zone 7 - Miramichi Area	**32.5**	**29.9**	**22.3**	**15.3**
Age				
18-64	**34.9**	**34.0**	**27.2**	**14.7**
65 and over	**21.2**	**20.1**	**16.6**	**11.3**
Gender				
Female	**34.2**	**33.3**	**26.7**	n/a
Male	**27.6**	**26.4**	**21.6**	n/a
2SLGBTQIA+ status				
2SLGBTQIA+	**41.4**	**53.4**	**40.1**	**21.4**
Language				
Most comfortable in English	**33.8**	**31.8**	n/a	n/a

	Year 2024	Year 2023	Year 2022	Year 2020
Most comfortable in French	**23.0**	**25.6**	n/a	n/a
Comfortable in both English and French	**30.0**	**28.8**	n/a	n/a
Indigenous identity				
Indigenous	**31.8**	**41.9**	**22.9**	**17.5**
Immigrant				
Immigrants	**40.0**	**38.2**	**32.9**	**17.0**
Education level				
High school or less	**24.6**	**25.9**	**19.3**	**12.3**
Postsecondary	**33.3**	**31.9**	**26.4**	**14.6**
Disability or special need				
Disability or special need	**45.3**	**43.3**	n/a	n/a
Household income				
Less than $30,000	**32.6**	**30.7**	n/a	n/a
$30,000 to less than $60,000	**30.4**	**28.5**	n/a	n/a
$60,000 or more	**31.5**	**30.5**	n/a	n/a
Racialized groups				
Racialized groups	**40.6**	**36.3**	n/a	n/a

About

This indicator is the percentage of citizens who reported needing health care services in the last 12 months, but they were not available in their area at the time they needed them.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Now think of any difficulties you may have experienced in getting the health care services you needed in the last 12 months. In the last 12 months, did you: a) Need health care services, but it was not available in your area at the time you needed it

Notes

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

Unit	Interpretation	NBHC code
%	Lower is better	PH_BARNA_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size