

## Citizens who reported needing health care services in the last 12 months, but they were not available in their area at the time they needed them

Unit : %

	Year 2023	Year 2022	Year 2020	Year 2017
<b>Province</b>				
New Brunswick	30.1	24.3	14.0	13.3
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	29.2	22.3	10.5	9.2
Zone 2 - Fundy Shore and Saint John Area	26.0	19.6	11.7	11.4
Zone 3 - Fredericton and River Valley Area	36.4	30.8	16.3	15.2
Zone 4 - Madawaska and North-West Area	27.7	26.9	18.5	18.1
Zone 5 - Restigouche Area	34.9	34.5	22.9	18.4
Zone 6 - Bathurst and Acadian Peninsula Area	28.1	21.9	17.2	18.1
Zone 7 - Miramichi Area	29.9	22.3	15.3	14.1
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	n/a	n/a	16.3	16.7
Bouctouche, Richibucto, Saint-Antoine Area	n/a	n/a	12.5	9.7
Campbellton, Atholville, Tide Head Area	n/a	n/a	25.5	17.3
Caraquet, Paquetville, Bertrand Area	n/a	n/a	14.7	18.2
Dalhousie, Balmoral, Belledune Area	n/a	n/a	20.4	19.3
Dieppe and Memramcook	n/a	n/a	6.3	6.7
Douglas, Saint Marys, Doaktown Area	n/a	n/a	16.7	15.4
Edmundston, Rivière-Verte, Lac Baker Area	n/a	n/a	17.3	15.1
Florenceville-Bristol, Woodstock, Wakefield Area	n/a	n/a	17.5	18.4
Fredericton	n/a	n/a	13.7	13.3
Grand Falls, Saint-Léonard, Drummond Area	n/a	n/a	19.2	19.9

	Year 2023	Year 2022	Year 2020	Year 2017
Hillsborough, Riverside-Albert, Alma Area	n/a	n/a	8.4	11.9
Kedgwick, Saint-Quentin and Grimmer	n/a	n/a	22.1	26.0
Minto, Chipman, Cambridge-Narrows Area	n/a	n/a	18.0	14.5
Miramichi, Rogersville, Blackville Area	n/a	n/a	16.5	14.3
Moncton	n/a	n/a	12.8	9.5
Nackawic, McAdam, Canterbury Area	n/a	n/a	20.8	20.3
Neguac, Alnwick, Esgenooetitj Area	n/a	n/a	10.3	13.5
New Maryland, Kingsclear, Lincoln Area	n/a	n/a	16.4	11.3
Oromocto, Gagetown, Fredericton Junction Area	n/a	n/a	15.9	16.8
Perth-Andover, Plaster Rock, Tobique Area	n/a	n/a	23.9	20.4
Quispamsis, Rothesay, Hampton Area	n/a	n/a	6.9	7.6
Riverview and Coverdale	n/a	n/a	7.6	8.2
Sackville, Dorchester, Port Elgin Area	n/a	n/a	20.8	16.2
Saint John, Simonds and Musquash	n/a	n/a	9.4	9.6
Salisbury and Petitcodiac	n/a	n/a	9.7	9.0
Shediac, Beaubassin East and Cap-Pelé	n/a	n/a	6.7	8.7
Shippagan, Lamèque, Inkerman Area	n/a	n/a	20.3	19.6
St. George, Grand Manan, Blacks Harbour Area	n/a	n/a	16.6	16.5
St. Stephen, Saint Andrews, Campobello Island Area	n/a	n/a	27.8	25.8
Sussex, Norton, Sussex Corner Area	n/a	n/a	11.7	12.4
Tracadie and Saint-Isidore	n/a	n/a	18.9	19.4
<b>Age</b>				
18-64	34.0	27.2	14.7	13.7
65 and over	20.1	16.6	11.3	11.6

	Year 2023	Year 2022	Year 2020	Year 2017
<b>Gender</b>				
Female	33.3	26.7	n/a	n/a
Male	26.4	21.6	n/a	n/a
<b>2SLGBTQIA+ status</b>				
2SLGBTQIA+	53.4	40.1	21.4	n/a
<b>Language</b>				
Most comfortable in English	31.8	n/a	n/a	n/a
Most comfortable in French	25.6	n/a	n/a	n/a
Comfortable in both English and French	28.8	n/a	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	41.9	22.9	17.5	15.4
<b>Immigrant</b>				
Immigrants	38.2	32.9	17.0	13.9
<b>Education level</b>				
High school or less	25.9	19.3	12.3	11.7
Postsecondary	31.9	26.4	14.6	14.3
<b>Disability or special need</b>				
Disability or special need	43.3	n/a	n/a	n/a
<b>Household income</b>				
Less than \$30,000	30.7	n/a	n/a	n/a
\$30,000 to less than \$60,000	28.5	n/a	n/a	n/a
\$60,000 or more	30.5	n/a	n/a	n/a
<b>Racialized groups</b>				

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	Year 2023	Year 2022	Year 2020	Year 2017
Racialized groups	<b>36.3</b>	n/a	n/a	n/a

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## About

This indicator is the percentage of citizens who reported needing health care services in the last 12 months, but they were not available in their area at the time they needed them.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Now think of any difficulties you may have experienced in getting the health care services you needed in the last 12 months. In the last 12 months, did you: a) Need health care services, but it was not available in your area at the time you needed it

## Notes

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

Unit	Interpretation	NBHC code
%	Lower is better	PH_BARNA_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size