

Citizens [with a family doctor] who reported that their family doctor always explains things in a way that they can understand

Unit : %

	Year 2020	Year 2017	Year 2014
Province			
New Brunswick	75.7	80.2	80.9
Health zones			
Zone 1 - Moncton and South-East Area	77.7	83.3	82.4
Zone 2 - Fundy Shore and Saint John Area	76.2	81.6	82.4
Zone 3 - Fredericton and River Valley Area	76.4	81.0	83.1
Zone 4 - Madawaska and North-West Area	73.4	76.2	75.1
Zone 5 - Restigouche Area	74.1	71.4	73.1
Zone 6 - Bathurst and Acadian Peninsula Area	72.6	75.8	77.3
Zone 7 - Miramichi Area	72.7	75.1	77.3
Communities			
Bathurst, Beresford, Petit-Rocher Area	77.0	79.5	80.3
Bouctouche, Richibucto, Saint-Antoine Area	81.1	83.5	82.9
Campbellton, Atholville, Tide Head Area	75.3	77.3	73.2
Caraquet, Paquetville, Bertrand Area	69.9	75.8	75.2
Dalhousie, Balmoral, Belledune Area	72.5	66.2	73.1
Dieppe and Memramcook	81.9	89.8	85.6
Douglas, Saint Marys, Doaktown Area	73.8	79.3	77.6
Edmundston, Rivière-Verte, Lac Baker Area	73.3	78.4	74.3
Florenceville-Bristol, Woodstock, Wakefield Area	76.7	82.8	84.8
Fredericton	74.5	80.5	82.9
Grand Bay-Westfield, Westfield, Greenwich Area	72.5	81.4	85.0

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Grand Falls, Saint-Léonard, Drummond Area	74.1	71.2	75.9
Hillsborough, Riverside-Albert, Alma Area	79.5	81.8	85.6
Kedgwick, Saint-Quentin and Grimmer	71.1	80.6	76.5
Minto, Chipman, Cambridge-Narrows Area	74.6	81.6	85.6
Miramichi, Rogersville, Blackville Area	71.0	76.2	77.0
Moncton	75.4	82.3	79.9
Nackawic, McAdam, Canterbury Area	79.5	81.9	85.1
Neguac, Alnwick, Esgenoopetitj Area	81.6	69.5	78.3
New Maryland, Kingsclear, Lincoln Area	81.8	82.2	83.8
Oromocto, Gagetown, Fredericton Junction Area	79.4	82.3	84.4
Perth-Andover, Plaster Rock, Tobique Area	78.0	74.9	80.4
Quispamsis, Rothesay, Hampton Area	80.1	86.3	82.0
Riverview and Coverdale	76.5	79.4	83.0
Sackville, Dorchester, Port Elgin Area	74.3	80.2	81.4
Saint John, Simonds and Musquash	75.7	80.4	83.3
Salisbury and Petitcodiac	71.5	79.2	80.1
Shediac, Beaubassin East and Cap-Pelé	80.3	85.0	85.3
Shippagan, Lamèque, Inkerman Area	75.3	74.6	70.4
St. George, Grand Manan, Blacks Harbour Area	73.0	77.8	80.6
St. Stephen, Saint Andrews, Campobello Island Area	68.3	78.0	77.9
Sussex, Norton, Sussex Corner Area	78.8	80.8	83.1
Tracadie and Saint-Isidore	68.8	70.5	78.2
Age			
18-64	75.4	80.7	81.3

	Year 2020	Year 2017	Year 2014
65 and over	77.2	78.8	79.6
Sex at birth			
Female	75.0	78.7	79.8
Male	77.3	82.1	82.2
Sexual identity			
Minority sexual identity	70.3	n/a	n/a
Heterosexual	76.1	n/a	n/a
Language			
Preferred language of service: English	75.2	81.1	81.5
Preferred language of service: French	77.3	77.2	78.3
Indigenous identity			
Indigenous	70.2	79.4	75.8
Non-Indigenous	75.9	80.3	81.1
Immigrant			
Immigrants	72.9	78.9	n/a
Non-immigrants	76.7	80.3	n/a
Education level			
High school or less	74.9	77.5	78.3
Postsecondary	76.6	82.1	82.5
Household income			
Less than \$25,000	67.7	75.6	74.6
\$25,000 to less than \$60,000	75.1	78.5	79.9
\$60,000 or more	80.5	84.0	84.8

	Year 2020	Year 2017	Year 2014
Persons with a disability			
Without disability	77.8	81.9	82.6
With disability	70.3	75.3	75.4

About

This indicator is the percentage of citizens [with a family doctor] who reported that their family doctor always explains things in a way that they can understand.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a family doctor . This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, rarely, sometimes, usually or always" to the question: When you need care or treatment, how often does your family doctor or nurse practitioner explain things in a way that you could understand?

Notes

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

Unit
%

Interpretation
Higher is better

NBHC code
PH_COMFA_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size