

## Citizens who reported that verbal information about a medical condition or a prescription is always or usually easy to understand

Unit : %

	Year 2020	Year 2017	Year 2014	Year 2011
<b>Province</b>				
New Brunswick	91.7	91.2	91.0	88.8
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	92.5	91.9	92.2	89.0
Zone 2 - Fundy Shore and Saint John Area	91.7	90.9	91.6	89.8
Zone 3 - Fredericton and River Valley Area	92.3	91.6	90.7	90.8
Zone 4 - Madawaska and North-West Area	87.9	88.2	88.7	85.0
Zone 5 - Restigouche Area	89.2	87.7	91.1	86.5
Zone 6 - Bathurst and Acadian Peninsula Area	90.5	91.5	88.8	86.2
Zone 7 - Miramichi Area	91.7	91.7	91.5	87.2
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	92.3	92.9	89.6	86.4
Bouctouche, Richibucto, Saint-Antoine Area	93.6	87.9	89.6	86.3
Campbellton, Atholville, Tide Head Area	87.1	83.1	91.0	85.6
Caraquet, Paquetville, Bertrand Area	90.9	92.8	91.6	85.0
Dalhousie, Balmoral, Belledune Area	91.3	91.9	91.2	87.4
Dieppe and Memramcook	91.7	92.7	92.8	93.2
Douglas, Saint Marys, Doaktown Area	91.9	95.2	92.3	91.3
Edmundston, Rivière-Verte, Lac Baker Area	88.6	90.1	87.7	86.8
Florenceville-Bristol, Woodstock, Wakefield Area	88.3	89.6	87.2	89.7
Fredericton	92.9	91.5	90.7	91.0
Grand Bay-Westfield, Westfield, Greenwich Area	92.0	93.0	93.4	90.0

	Year 2020	Year 2017	Year 2014	Year 2011
Grand Falls, Saint-Léonard, Drummond Area	87.8	84.3	89.6	81.2
Hillsborough, Riverside-Albert, Alma Area	87.7	95.4	95.5	93.6
Kedgwick, Saint-Quentin and Grimmer	84.5	89.9	90.8	87.3
Minto, Chipman, Cambridge-Narrows Area	96.8	90.5	95.7	91.3
Miramichi, Rogersville, Blackville Area	92.7	92.7	92.0	87.2
Moncton	92.1	91.9	92.5	87.9
Nackawic, McAdam, Canterbury Area	90.8	94.0	93.7	88.5
Neguac, Alnwick, Esgenoopetitj Area	86.1	86.4	89.5	87.3
New Maryland, Kingsclear, Lincoln Area	93.7	91.1	89.8	91.4
Oromocto, Gagetown, Fredericton Junction Area	90.9	91.6	92.2	92.9
Perth-Andover, Plaster Rock, Tobique Area	96.0	92.2	88.7	88.7
Quispamsis, Rothesay, Hampton Area	93.8	92.8	89.6	90.1
Riverview and Coverdale	94.7	93.4	94.1	89.1
Sackville, Dorchester, Port Elgin Area	92.1	92.6	91.0	91.6
Saint John, Simonds and Musquash	91.4	89.8	92.3	89.6
Salisbury and Petitcodiac	95.4	94.7	92.7	89.3
Shediac, Beaubassin East and Cap-Pelé	92.2	91.2	90.7	88.4
Shippagan, Lamèque, Inkerman Area	85.8	89.3	86.0	86.8
St. George, Grand Manan, Blacks Harbour Area	92.1	85.6	92.5	88.0
St. Stephen, Saint Andrews, Campobello Island Area	91.2	91.3	89.9	92.2
Sussex, Norton, Sussex Corner Area	93.7	92.4	92.1	89.5
Tracadie and Saint-Isidore	89.5	89.3	87.2	86.1
<b>Age</b>				
18-64	91.2	91.1	90.7	88.5

	Year 2020	Year 2017	Year 2014	Year 2011
65 and over	93.3	91.2	92.5	90.1
<b>Sex at birth</b>				
Female	91.9	91.4	91.6	88.8
Male	91.5	90.9	90.4	88.7
<b>Sexual identity</b>				
Minority sexual identity	87.7	n/a	n/a	n/a
Heterosexual	92.1	n/a	n/a	n/a
<b>Language</b>				
Preferred language of service: English	92.4	91.5	91.5	89.7
Preferred language of service: French	90.0	90.3	89.7	87.3
<b>Indigenous identity</b>				
Indigenous	84.5	85.4	85.7	81.1
Non-Indigenous	92.0	91.5	91.2	89.1
<b>Immigrant</b>				
Immigrants	87.3	86.0	n/a	n/a
Non-immigrants	92.1	91.5	n/a	n/a
<b>Education level</b>				
High school or less	90.2	88.5	88.5	87.0
Postsecondary	92.6	93.0	92.6	90.2
<b>Household income</b>				
Less than \$25,000	86.6	85.7	86.5	85.2
\$25,000 to less than \$60,000	91.8	90.9	90.7	88.9
\$60,000 or more	94.0	94.4	93.4	91.0

	Year 2020	Year 2017	Year 2014	Year 2011
<b>Persons with a disability</b>				
Without disability	92.9	91.8	91.7	n/a
With disability	88.4	89.3	88.9	n/a

## About

This indicator is the percentage of citizens who reported that verbal information about a medical condition or a prescription is always or usually easy to understand.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "usually or always" by the number of respondents who answered "never, rarely, sometimes, usually or always" to the question: when learning about a medical condition or a prescription, how often was it verbally explained to you in a way that you could understand?

## Notes

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

Unit	Interpretation	NBHC code
%	Higher is better	PH_COMOA_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size