

# Citizens [visiting a community health centre in the last 12 months] who reported that health professionals at the community health centre always help them coordinate the care from other health care providers and places

Unit: %

	<b>Year</b> 2017	<b>Year</b> 2014	Year 2011
Province  New Brunswick	57.9	63.4	59.4
Health zones			
Zone 1 - Moncton and South-East Area	61.6	64.0	56.9
Zone 2 - Fundy Shore and Saint John Area	60.7	60.9	64.8
Zone 3 - Fredericton and River Valley Area	66.2	56.8	57.2
Zone 4 - Madawaska and North-West Area	S	S	S
Zone 5 - Restigouche Area	47.0	S	48.5
Zone 6 - Bathurst and Acadian Peninsula Area	46.1	75.7	59.4
Zone 7 - Miramichi Area	43.1	S	70.1
Communities			
Bathurst, Beresford, Petit-Rocher Area	S	S	S
Bouctouche, Richibucto, Saint-Antoine Area	S	62.6	61.4
Campbellton, Atholville, Tide Head Area	S	S	S
Caraquet, Paquetville, Bertrand Area	S	S	S
Dalhousie, Balmoral, Belledune Area	51.8	S	54.1
Dieppe and Memramcook	S	S	S
Douglas, Saint Marys, Doaktown Area	72.0	S	51.1
Edmundston, Rivière-Verte, Lac Baker Area	S	S	S
Florenceville-Bristol, Woodstock, Wakefield Area	S	S	S



	Year 2017	<b>Year</b> 2014	Year 2011
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	S	S	S
Hillsborough, Riverside-Albert, Alma Area	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S
Minto, Chipman, Cambridge-Narrows Area	60.6	56.3	76.5
Miramichi, Rogersville, Blackville Area	S	S	71.4
Moncton	S	S	S
Nackawic, McAdam, Canterbury Area	S	S	S
Neguac, Alnwick, Esgenoopetitj Area	S	S	S
New Maryland, Kingsclear, Lincoln Area	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	75.8	S
Quispamsis, Rothesay, Hampton Area	S	S	S
Riverview and Coverdale	S	S	S
Sackville, Dorchester, Port Elgin Area	S	S	S
Saint John, Simonds and Musquash	S	57.9	58.4
Salisbury and Petitcodiac	S	S	S
Shediac, Beaubassin East and Cap-Pelé	S	S	44.8
Shippagan, Lamèque, Inkerman Area	41.1	69.2	56.7
St. George, Grand Manan, Blacks Harbour Area	65.8	62.2	64.3
St. Stephen, Saint Andrews, Campobello Island Area	S	S	S
Sussex, Norton, Sussex Corner Area	50.8	S	61.5
Tracadie and Saint-Isidore	S	S	S

# Age



	Year 2017	<b>Year</b> 2014	<b>Year</b> 2011
18-64	56.7	62.2	57.5
65 and over	61.8	68.1	66.6
Sex at birth			
Female	58.9	60.8	60.7
Male	56.8	65.9	58.0
Sexual identity			
Minority sexual identity	n/a	n/a	n/a
Heterosexual	n/a	n/a	n/a
Language			
Preferred language of service: English	61.3	60.1	59.5
Preferred language of service: French	48.8	69.0	58.1
Indigenous identity			
Indigenous	60.3	41.2	S
Non-Indigenous	57.9	64.8	60.3
Immigrant			
Immigrants	S	n/a	n/a
Non-immigrants	58.0	n/a	n/a
Education level			
High school or less	57.3	54.9	58.3
Postsecondary	58.5	70.8	60.7
Household income			
Less than \$25,000	52.1	50.0	48.8
\$25,000 to less than \$60,000	56.7	62.5	62.8



	Year 2017	<b>Year</b> 2014	<b>Year</b> 2011
\$60,000 or more	66.8	78.5	63.3
Persons with a disability			
Without disability	56.2	68.5	n/a
With disability	61.3	55.4	n/a



#### **About**

This indicator is the percentage of citizens [visiting a community health centre in the last 12 months] who reported that health professionals at the community health centre always help them coordinate the care from other health care providers and places.

#### Source

Primary Health Survey and Primary Care Survey

## **Calculations**

This indicator is based on respondents who have visited a community health centre in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, rarely, sometimes, usually or always" to the question: In the last 12 months, how often did the health professionals at the community health centre help you coordinate or connect the care from other healthcare providers and places when you needed it?

Unit	Interpretation	NBHC code
%	Higher is better	PH_CRDHA_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size