

## [DISCONTINUED] Citizens who prefer to receive health care services in English

Unit : %

	Year 2020	Year 2017	Year 2014	Year 2011
<b>Province</b>				
New Brunswick	70.3	71.6	71.4	75.7
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	67.7	72.1	67.3	74.7
Zone 2 - Fundy Shore and Saint John Area	97.2	97.3	97.6	98.9
Zone 3 - Fredericton and River Valley Area	94.4	95.0	95.7	96.8
Zone 4 - Madawaska and North-West Area	11.5	9.0	13.9	21.5
Zone 5 - Restigouche Area	38.1	37.3	49.6	62.8
Zone 6 - Bathurst and Acadian Peninsula Area	12.4	13.3	16.3	20.6
Zone 7 - Miramichi Area	76.8	78.6	73.6	81.8
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	25.8	29.4	32.1	41.0
Bouctouche, Richibucto, Saint-Antoine Area	52.5	60.0	45.3	57.1
Campbellton, Atholville, Tide Head Area	34.8	35.1	48.7	60.1
Caraquet, Paquetville, Bertrand Area	3.0	2.4	6.5	5.4
Dalhousie, Balmoral, Belledune Area	41.5	39.3	50.5	65.3
Dieppe and Memramcook	39.9	45.7	35.4	42.9
Douglas, Saint Marys, Doaktown Area	96.5	96.1	94.7	98.1
Edmundston, Rivière-Verte, Lac Baker Area	5.0	5.2	9.3	13.0
Florenceville-Bristol, Woodstock, Wakefield Area	98.4	98.4	98.6	98.8
Fredericton	93.9	92.6	94.5	95.0
Grand Bay-Westfield, Westfield, Greenwich Area	97.1	97.4	98.1	98.5

	Year 2020	Year 2017	Year 2014	Year 2011
Grand Falls, Saint-Léonard, Drummond Area	25.3	19.1	26.7	42.1
Hillsborough, Riverside-Albert, Alma Area	98.2	97.7	94.3	98.3
Kedgwick, Saint-Quentin and Grimmer	S	S	S	2.1
Minto, Chipman, Cambridge-Narrows Area	98.4	96.7	97.1	96.4
Miramichi, Rogersville, Blackville Area	87.9	87.7	86.6	91.4
Moncton	74.5	77.0	75.2	80.7
Nackawic, McAdam, Canterbury Area	98.4	98.7	98.6	100.0
Neguac, Alnwick, Esgenoopetitj Area	18.2	29.0	20.2	39.4
New Maryland, Kingsclear, Lincoln Area	90.7	93.3	93.6	96.2
Oromocto, Gagetown, Fredericton Junction Area	89.5	96.3	95.1	95.6
Perth-Andover, Plaster Rock, Tobique Area	91.8	95.1	97.8	98.5
Quispamsis, Rothesay, Hampton Area	96.5	95.3	95.4	98.7
Riverview and Coverdale	96.4	97.7	95.3	98.8
Sackville, Dorchester, Port Elgin Area	95.4	97.0	97.2	97.8
Saint John, Simonds and Musquash	97.4	97.2	97.6	98.9
Salisbury and Petitcodiac	97.5	97.1	96.6	99.7
Shediac, Beaubassin East and Cap-Pelé	44.4	54.7	46.6	54.0
Shippagan, Lamèque, Inkerman Area	3.8	S	S	4.1
St. George, Grand Manan, Blacks Harbour Area	99.8	99.0	99.3	99.2
St. Stephen, Saint Andrews, Campobello Island Area	96.7	98.8	99.6	99.2
Sussex, Norton, Sussex Corner Area	97.3	99.3	98.7	99.0
Tracadie and Saint-Isidore	1.3	2.3	3.8	5.8
<b>Age</b>				
18-64	70.8	72.0	70.8	75.1

	Year 2020	Year 2017	Year 2014	Year 2011
65 and over	69.2	70.7	74.0	78.2
<b>Sex at birth</b>				
Female	70.0	71.3	70.7	74.8
Male	70.7	71.9	72.2	76.8
<b>Sexual identity</b>				
Minority sexual identity	72.8	n/a	n/a	n/a
Heterosexual	70.8	n/a	n/a	n/a
<b>Language</b>				
Preferred language of service: English	100.0	100.0	100.0	100.0
Preferred language of service: French	0.0	0.0	0.0	0.0
<b>Indigenous identity</b>				
Indigenous	68.7	67.5	68.7	77.8
Non-Indigenous	70.4	71.8	71.5	75.6
<b>Immigrant</b>				
Immigrants	82.2	81.9	n/a	n/a
Non-immigrants	69.5	71.0	n/a	n/a
<b>Education level</b>				
High school or less	70.4	71.6	72.8	75.5
Postsecondary	70.4	71.6	70.6	76.0
<b>Household income</b>				
Less than \$25,000	66.6	66.0	67.7	69.3
\$25,000 to less than \$60,000	69.6	70.1	70.5	75.4
\$60,000 or more	72.2	74.2	72.1	77.5

	Year 2020	Year 2017	Year 2014	Year 2011
<b>Persons with a disability</b>				
Without disability	<b>69.3</b>	<b>70.1</b>	<b>69.9</b>	n/a
With disability	<b>73.7</b>	<b>76.6</b>	<b>76.7</b>	n/a

## About

This indicator is the percentage of citizens who prefer to receive health care services in English.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "English" by the number of respondents who answered "English, French or no preference" to the question: Under the Official Languages Act, you have the right to be served in either English or French. Of these two languages, which is your preference?

## Notes

Due to changes in content and methodology, this indicator has been discontinued. The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

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Unit	NBHC code
%	PH_LOS02_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size