

Citizens who always received the health care services they needed in the official language (English or French) of their choice

Unit : %

	Year 2020	Year 2017	Year 2014	Year 2011
Province				
New Brunswick	88.7	89.6	89.2	91.3
Health zones				
Zone 1 - Moncton and South-East Area	86.0	87.7	85.7	89.9
Zone 2 - Fundy Shore and Saint John Area	95.8	96.4	97.3	97.3
Zone 3 - Fredericton and River Valley Area	94.5	94.7	96.5	96.0
Zone 4 - Madawaska and North-West Area	79.7	83.2	83.9	86.7
Zone 5 - Restigouche Area	73.8	74.8	72.5	77.8
Zone 6 - Bathurst and Acadian Peninsula Area	79.0	80.5	77.2	83.0
Zone 7 - Miramichi Area	86.7	85.5	85.6	87.2
Communities				
Bathurst, Beresford, Petit-Rocher Area	73.9	76.0	73.3	80.6
Bouctouche, Richibucto, Saint-Antoine Area	85.2	83.2	76.7	84.8
Campbellton, Atholville, Tide Head Area	70.9	72.3	73.1	77.5
Caraquet, Paquetville, Bertrand Area	80.7	81.7	82.7	88.1
Dalhousie, Balmoral, Belledune Area	76.7	77.0	71.9	78.1
Dieppe and Memramcook	83.5	83.4	81.1	83.1
Douglas, Saint Marys, Doaktown Area	97.2	94.0	97.0	94.8
Edmundston, Rivière-Verte, Lac Baker Area	84.1	86.2	84.7	89.9
Florenceville-Bristol, Woodstock, Wakefield Area	95.2	95.0	95.6	98.1
Fredericton	93.6	93.6	96.8	95.0
Grand Bay-Westfield, Westfield, Greenwich Area	97.6	97.8	97.3	97.8

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Grand Falls, Saint-Léonard, Drummond Area	73.8	76.9	78.7	80.5
Hillsborough, Riverside-Albert, Alma Area	95.9	94.0	98.1	95.8
Kedgwick, Saint-Quentin and Grimmer	74.3	85.8	94.6	90.5
Minto, Chipman, Cambridge-Narrows Area	97.3	98.9	97.4	96.9
Miramichi, Rogersville, Blackville Area	90.9	89.1	89.3	91.2
Moncton	86.0	87.0	86.0	89.4
Nackawic, McAdam, Canterbury Area	96.0	97.0	97.3	97.6
Neguac, Alnwick, Esgenoopetitj Area	64.4	65.9	70.9	70.6
New Maryland, Kingsclear, Lincoln Area	93.2	95.6	95.6	96.3
Oromocto, Gagetown, Fredericton Junction Area	91.8	94.8	96.9	93.7
Perth-Andover, Plaster Rock, Tobique Area	92.7	91.6	95.7	96.2
Quispamsis, Rothesay, Hampton Area	96.7	96.6	97.6	97.4
Riverview and Coverdale	95.5	93.6	92.6	98.2
Sackville, Dorchester, Port Elgin Area	94.7	93.6	98.1	93.8
Saint John, Simonds and Musquash	94.8	96.0	97.5	97.0
Salisbury and Petitcodiac	91.1	96.1	94.1	94.4
Shediac, Beaubassin East and Cap-Pelé	76.2	87.1	80.8	88.6
Shippagan, Lamèque, Inkerman Area	79.4	82.5	82.2	85.4
St. George, Grand Manan, Blacks Harbour Area	97.0	95.2	98.0	98.6
St. Stephen, Saint Andrews, Campobello Island Area	96.8	96.9	98.5	96.5
Sussex, Norton, Sussex Corner Area	95.4	96.9	95.5	97.8
Tracadie and Saint-Isidore	83.2	85.8	75.6	80.9
Age				
18-64	87.9	88.9	88.6	90.8

	Year 2020	Year 2017	Year 2014	Year 2011
65 and over	90.0	91.6	91.7	93.6
Sex at birth				
Female	89.0	89.1	88.9	90.2
Male	87.5	90.1	89.7	92.7
Sexual identity				
Minority sexual identity	84.5	n/a	n/a	n/a
Heterosexual	89.2	n/a	n/a	n/a
Language				
Preferred language of service: English	95.7	94.7	95.4	95.4
Preferred language of service: French	68.5	74.7	72.8	79.0
Indigenous identity				
Indigenous	81.5	86.5	83.6	89.9
Non-Indigenous	89.0	89.8	89.4	91.4
Immigrant				
Immigrants	83.8	86.8	n/a	n/a
Non-immigrants	88.2	89.7	n/a	n/a
Education level				
High school or less	86.4	89.3	89.1	91.1
Postsecondary	89.5	89.7	89.4	91.6
Household income				
Less than \$25,000	83.0	86.2	84.8	89.3
\$25,000 to less than \$60,000	88.1	89.8	90.8	91.5
\$60,000 or more	89.6	91.2	90.1	92.0

	Year 2020	Year 2017	Year 2014	Year 2011
Persons with a disability				
Without disability	89.1	89.3	89.3	n/a
With disability	86.5	90.2	89.4	n/a

About

This indicator is the percentage of citizens who always received the health care services they needed in the official language (english or french) of their choice.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, rarely, sometimes, usually or always" to the question: In the last 12 months, how often did you receive the health care service you needed in the official language (English or French) of your choice?

Notes

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

Unit	Interpretation	NBHC code
%	Higher is better	PH_LOS03_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size