

## Citizens [with a preference for services in English] who always received the health care services they needed in the official language of their choice

Unit : %

	Year 2020	Year 2017	Year 2014	Year 2011
<b>Province</b>				
New Brunswick	95.7	94.7	95.4	95.4
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	93.5	92.3	92.8	94.2
Zone 2 - Fundy Shore and Saint John Area	97.7	97.5	98.2	97.8
Zone 3 - Fredericton and River Valley Area	97.7	96.7	98.1	98.3
Zone 4 - Madawaska and North-West Area	71.8	71.8	81.3	73.7
Zone 5 - Restigouche Area	84.8	84.5	75.6	83.6
Zone 6 - Bathurst and Acadian Peninsula Area	77.1	81.4	78.7	79.9
Zone 7 - Miramichi Area	95.7	93.1	95.9	95.2
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	78.1	80.9	78.7	79.8
Bouctouche, Richibucto, Saint-Antoine Area	93.4	87.4	83.6	87.9
Campbellton, Atholville, Tide Head Area	85.0	83.5	74.7	84.3
Caraquet, Paquetville, Bertrand Area	S	S	S	S
Dalhousie, Balmoral, Belledune Area	85.2	85.4	76.5	83.0
Dieppe and Memramcook	92.6	89.8	90.9	92.2
Douglas, Saint Marys, Doaktown Area	97.5	95.6	98.0	96.2
Edmundston, Rivière-Verte, Lac Baker Area	S	77.1	81.7	71.1
Florenceville-Bristol, Woodstock, Wakefield Area	95.2	95.7	96.5	98.7
Fredericton	96.3	96.5	98.5	98.9
Grand Bay-Westfield, Westfield, Greenwich Area	97.8	98.2	98.9	99.3

	Year 2020	Year 2017	Year 2014	Year 2011
Grand Falls, Saint-Léonard, Drummond Area	72.5	69.0	81.0	74.6
Hillsborough, Riverside-Albert, Alma Area	97.0	93.8	98.4	95.7
Kedgwick, Saint-Quentin and Grimmer	S	S	n/a	S
Minto, Chipman, Cambridge-Narrows Area	100.0	98.8	97.6	99.1
Miramichi, Rogersville, Blackville Area	95.8	93.2	95.7	95.5
Moncton	93.6	92.3	92.2	94.1
Nackawic, McAdam, Canterbury Area	96.5	97.9	98.1	97.6
Neguac, Alnwick, Esgenoopetitj Area	92.2	91.8	S	92.4
New Maryland, Kingsclear, Lincoln Area	98.2	98.0	99.6	99.2
Oromocto, Gagetown, Fredericton Junction Area	100.0	97.3	99.1	96.9
Perth-Andover, Plaster Rock, Tobique Area	94.1	93.0	96.1	96.5
Quispamsis, Rothesay, Hampton Area	100.0	98.8	99.0	98.1
Riverview and Coverdale	96.4	93.9	94.7	98.6
Sackville, Dorchester, Port Elgin Area	94.7	94.9	98.3	95.9
Saint John, Simonds and Musquash	98.2	97.3	98.2	97.5
Salisbury and Petitcodiac	90.9	97.3	94.7	94.3
Shediac, Beaubassin East and Cap-Pelé	88.4	91.1	92.0	91.2
Shippagan, Lamèque, Inkerman Area	S	S	S	S
St. George, Grand Manan, Blacks Harbour Area	97.1	95.7	98.6	98.6
St. Stephen, Saint Andrews, Campobello Island Area	97.9	96.8	98.9	96.8
Sussex, Norton, Sussex Corner Area	96.5	96.9	96.1	97.8
Tracadie and Saint-Isidore	S	S	S	S
<b>Age</b>				
18-64	95.4	94.5	95.2	95.0

	Year 2020	Year 2017	Year 2014	Year 2011
65 and over	95.8	95.5	96.0	96.8

**Sex at birth**

Female	96.4	94.6	95.3	95.0
Male	94.1	94.8	95.4	95.8

**Sexual identity**

Minority sexual identity	90.8	n/a	n/a	n/a
Heterosexual	96.1	n/a	n/a	n/a

**Language**

Preferred language of service: English	95.7	94.7	95.4	95.4
Preferred language of service: French	n/a	n/a	n/a	n/a

**Indigenous identity**

Indigenous	89.4	92.6	88.6	91.9
Non-Indigenous	96.0	94.8	95.6	95.5

**Immigrant**

Immigrants	91.0	93.2	n/a	n/a
Non-immigrants	95.2	94.8	n/a	n/a

**Education level**

High school or less	92.8	93.6	94.1	94.3
Postsecondary	96.8	95.4	96.2	96.2

**Household income**

Less than \$25,000	89.1	91.8	90.6	93.2
\$25,000 to less than \$60,000	94.1	95.1	95.7	95.7
\$60,000 or more	97.6	96.1	97.3	96.3

	Year 2020	Year 2017	Year 2014	Year 2011
<b>Persons with a disability</b>				
Without disability	96.3	94.9	95.9	n/a
With disability	93.2	94.2	93.8	n/a

## About

This indicator is the percentage of citizens [with a preference for services in English] who always received the health care services they needed in the official language of their choice.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a preference for services in English . This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, rarely, sometimes, usually or always" to the question: In the last 12 months, how often did you receive the health care service you needed in the official language (English or French) of your choice?

## Notes

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

### Unit

%

### Interpretation

Higher is better

### NBHC code

PH\_LOS03\_2

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size