

# Citizens [with a preference for services in French] who always received the health care services they needed in the official language of their choice

Unit: %

Province           New Brunswick         69.9         74.7         72.8           Health zones           Zone 1 - Moncton and South-East Area         65.7         71.5         68.4           Zone 2 - Fundy Shore and Saint John Area         S         43.2         45.8           Zone 3 - Fredericton and River Valley Area         24.4         38.3         46.7           Zone 4 - Madawaska and North-West Area         81.1         84.1         84.1           Zone 5 - Restigouche Area         66.0         65.4         65.5           Zone 6 - Bathurst and Acadian Peninsula Area         75.0         79.7         76.4           Zone 7 - Miramichi Area         47.3         48.8         54.0           Communities           Bathurst, Beresford, Petit-Rocher Area         70.5         72.0         69.0           Bouctouche, Richibucto, Saint-Antoine Area         72.0         71.3         67.8           Campbellton, Atholville, Tide Head Area         63.1         61.8         67.8           Caraquet, Paquetville, Bertrand Area         74.4         81.3         82.5           Dalhousie, Balmoral, Belledune Area         69.8         69.1         63.3	79.0 77.9 53.3 28.7 90.0 68.0
Health zones         Zone 1 - Moncton and South-East Area       65.7       71.5       68.4         Zone 2 - Fundy Shore and Saint John Area       S       43.2       45.8         Zone 3 - Fredericton and River Valley Area       24.4       38.3       46.7         Zone 4 - Madawaska and North-West Area       81.1       84.1       84.1         Zone 5 - Restigouche Area       66.0       65.4       65.5         Zone 6 - Bathurst and Acadian Peninsula Area       75.0       79.7       76.4         Zone 7 - Miramichi Area       47.3       48.8       54.0         Communities         Bathurst, Beresford, Petit-Rocher Area       70.5       72.0       69.0         Bouctouche, Richibucto, Saint-Antoine Area       72.0       71.3       67.8         Campbellton, Atholville, Tide Head Area       63.1       61.8       67.8         Caraquet, Paquetville, Bertrand Area       74.4       81.3       82.5         Dalhousie, Balmoral, Belledune Area       69.8       69.1       63.3	77.9 53.3 28.7 90.0 68.0
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Zone 6 - Bathurst and Acadian Peninsula Area 75.0 79.7 76.4  Zone 7 - Miramichi Area 47.3 48.8 54.0  Communities  Bathurst, Beresford, Petit-Rocher Area 70.5 72.0 69.0  Bouctouche, Richibucto, Saint-Antoine Area 72.0 71.3 67.8  Campbellton, Atholville, Tide Head Area 63.1 61.8 67.8  Caraquet, Paquetville, Bertrand Area 74.4 81.3 82.5  Dalhousie, Balmoral, Belledune Area 69.8 69.1 63.3	
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Communities  Bathurst, Beresford, Petit-Rocher Area 70.5 72.0 69.0  Bouctouche, Richibucto, Saint-Antoine Area 72.0 71.3 67.8  Campbellton, Atholville, Tide Head Area 63.1 61.8 67.8  Caraquet, Paquetville, Bertrand Area 74.4 81.3 82.5  Dalhousie, Balmoral, Belledune Area 69.8 69.1 63.3	
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Bouctouche, Richibucto, Saint-Antoine Area  72.0  71.3  67.8  Campbellton, Atholville, Tide Head Area  63.1  Caraquet, Paquetville, Bertrand Area  74.4  81.3  82.5  Dalhousie, Balmoral, Belledune Area  69.8  69.1  63.3	
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Campbellton, Atholville, Tide Head Area63.161.867.8Caraquet, Paquetville, Bertrand Area74.481.382.5Dalhousie, Balmoral, Belledune Area69.869.163.3	81.0
Dalhousie, Balmoral, Belledune Area 69.8 69.1 63.3	66.8
Dalhousie, Balmoral, Belledune Area 69.8 69.1 63.3	87.8
	69.4
Dieppe and Memramcook 74.8 74.8 74.1	75.8
Douglas, Saint Marys, Doaktown Area S S	S
Edmundston, Rivière-Verte, Lac Baker Area 85.9 87.0 84.7	92.7
Florenceville-Bristol, Woodstock, Wakefield Area S S S	
Fredericton S 37.3 S	S
Grand Bay-Westfield, Westfield, Greenwich Area S S S	\$ \$



	Year 2020	<b>Year</b> 2017	Year 2014	<b>Year</b> 2011
Grand Falls, Saint-Léonard, Drummond Area	73.8	76.9	76.7	83.5
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	73.0	86.0	94.2	90.2
Minto, Chipman, Cambridge-Narrows Area	S	S	S	S
Miramichi, Rogersville, Blackville Area	34.4	46.1	36.2	44.4
Moncton	60.1	63.0	64.3	72.2
Nackawic, McAdam, Canterbury Area	S	S	S	n/a
Neguac, Alnwick, Esgenoopetitj Area	55.3	50.8	65.0	53.7
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	7.8	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	S	S	S
Quispamsis, Rothesay, Hampton Area	S	S	S	S
Riverview and Coverdale	S	S	S	S
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	S	S	S	S
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	60.0	79.0	68.0	85.0
Shippagan, Lamèque, Inkerman Area	78.1	82.4	81.9	85.6
St. George, Grand Manan, Blacks Harbour Area	S	S	S	S
St. Stephen, Saint Andrews, Campobello Island Area	S	S	S	S
Sussex, Norton, Sussex Corner Area	S	S	S	S
Tracadie and Saint-Isidore	78.8	85.2	75.7	81.5
Age				
18-64	67.0	72.7	71.5	78.2



	Year	Year	Year	Year
	2020	2017	2014	2011
65 and over	75.2	80.8	78.1	82.9
Sex at birth				
Female	69.5	73.8	71.9	76.3
Male	68.9	75.7	73.9	82.4
Sexual identity				
Minority sexual identity	63.5	n/a	n/a	n/a
Heterosexual	70.5	n/a	n/a	n/a
Language				
Preferred language of service: English	n/a	n/a	n/a	n/a
Preferred language of service: French	69.9	74.7	72.8	79.0
Indigenous identity				
Indigenous	57.6	71.7	69.4	84.2
Non-Indigenous	70.3	75.0	73.0	78.8
Immigrant				
Immigrants	47.7	53.5	n/a	n/a
Non-immigrants	69.6	75.5	n/a	n/a
Education level				
High school or less	69.6	77.0	73.5	81.3
Postsecondary	68.9	73.1	72.3	77.5
Household income				
Less than \$25,000	69.0	74.2	71.4	80.4
\$25,000 to less than \$60,000	72.3	75.4	78.8	79.5



	<b>Year</b> 2020	<b>Year</b> 2017	<b>Year</b> 2014	<b>Year</b> 2011
Persons with a disability				
Without disability	69.7	74.7	72.5	n/a
With disability	67.7	74.3	74.1	n/a



## **About**

This indicator is the percentage of citizens [with a preference for services in French] who always received the health care services they needed in the official language of their choice.

## Source

Primary Health Survey and Primary Care Survey

## **Calculations**

This indicator is based on respondents who have a preference for services in French . This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, rarely, sometimes, usually or always" to the question: In the last 12 months, how often did you receive the health care service you needed in the official language (English or French) of your choice?

#### **Notes**

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small subpopulations or when comparing it to other PHS editions.

Unit	Interpretation	NBHC code	
%	Higher is better	PH LOS03 3	

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size