

## Citizens [with a preference for services in French] who always received the health care services they needed in the official language of their choice

Unit : %

	Year 2020	Year 2017	Year 2014	Year 2011
<b>Province</b>				
New Brunswick	69.9	74.7	72.8	79.0
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	65.7	71.5	68.4	77.9
Zone 2 - Fundy Shore and Saint John Area	S	43.2	45.8	53.3
Zone 3 - Fredericton and River Valley Area	24.4	38.3	46.7	28.7
Zone 4 - Madawaska and North-West Area	81.1	84.1	84.1	90.0
Zone 5 - Restigouche Area	66.0	65.4	65.5	68.0
Zone 6 - Bathurst and Acadian Peninsula Area	75.0	79.7	76.4	83.6
Zone 7 - Miramichi Area	47.3	48.8	54.0	50.2
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	70.5	72.0	69.0	80.7
Bouctouche, Richibucto, Saint-Antoine Area	72.0	71.3	67.8	81.0
Campbellton, Atholville, Tide Head Area	63.1	61.8	67.8	66.8
Caraquet, Paquetville, Bertrand Area	74.4	81.3	82.5	87.8
Dalhousie, Balmoral, Belledune Area	69.8	69.1	63.3	69.4
Dieppe and Memramcook	74.8	74.8	74.1	75.8
Douglas, Saint Marys, Doaktown Area	S	S	S	S
Edmundston, Rivière-Verte, Lac Baker Area	85.9	87.0	84.7	92.7
Florenceville-Bristol, Woodstock, Wakefield Area	S	S	S	S
Fredericton	S	37.3	S	S
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S

	Year 2020	Year 2017	Year 2014	Year 2011
Grand Falls, Saint-Léonard, Drummond Area	<b>73.8</b>	<b>76.9</b>	<b>76.7</b>	<b>83.5</b>
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	<b>73.0</b>	<b>86.0</b>	<b>94.2</b>	<b>90.2</b>
Minto, Chipman, Cambridge-Narrows Area	S	S	S	S
Miramichi, Rogersville, Blackville Area	<b>34.4</b>	<b>46.1</b>	<b>36.2</b>	<b>44.4</b>
Moncton	<b>60.1</b>	<b>63.0</b>	<b>64.3</b>	<b>72.2</b>
Nackawic, McAdam, Canterbury Area	S	S	S	n/a
Neguac, Alnwick, Esgenoopetitj Area	<b>55.3</b>	<b>50.8</b>	<b>65.0</b>	<b>53.7</b>
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	<b>7.8</b>	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	S	S	S
Quispamsis, Rothesay, Hampton Area	S	S	S	S
Riverview and Coverdale	S	S	S	S
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	S	S	S	S
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	<b>60.0</b>	<b>79.0</b>	<b>68.0</b>	<b>85.0</b>
Shippagan, Lamèque, Inkerman Area	<b>78.1</b>	<b>82.4</b>	<b>81.9</b>	<b>85.6</b>
St. George, Grand Manan, Blacks Harbour Area	S	S	S	S
St. Stephen, Saint Andrews, Campobello Island Area	S	S	S	S
Sussex, Norton, Sussex Corner Area	S	S	S	S
Tracadie and Saint-Isidore	<b>78.8</b>	<b>85.2</b>	<b>75.7</b>	<b>81.5</b>
<b>Age</b>				
18-64	<b>67.0</b>	<b>72.7</b>	<b>71.5</b>	<b>78.2</b>

	Year 2020	Year 2017	Year 2014	Year 2011
65 and over	75.2	80.8	78.1	82.9

**Sex at birth**

Female	69.5	73.8	71.9	76.3
Male	68.9	75.7	73.9	82.4

**Sexual identity**

Minority sexual identity	63.5	n/a	n/a	n/a
Heterosexual	70.5	n/a	n/a	n/a

**Language**

Preferred language of service: English	n/a	n/a	n/a	n/a
Preferred language of service: French	69.9	74.7	72.8	79.0

**Indigenous identity**

Indigenous	57.6	71.7	69.4	84.2
Non-Indigenous	70.3	75.0	73.0	78.8

**Immigrant**

Immigrants	47.7	53.5	n/a	n/a
Non-immigrants	69.6	75.5	n/a	n/a

**Education level**

High school or less	69.6	77.0	73.5	81.3
Postsecondary	68.9	73.1	72.3	77.5

**Household income**

Less than \$25,000	69.0	74.2	71.4	80.4
\$25,000 to less than \$60,000	72.3	75.4	78.8	79.5
\$60,000 or more	66.0	74.8	69.2	77.2

	Year 2020	Year 2017	Year 2014	Year 2011
<b>Persons with a disability</b>				
Without disability	69.7	74.7	72.5	n/a
With disability	67.7	74.3	74.1	n/a

## About

This indicator is the percentage of citizens [with a preference for services in French] who always received the health care services they needed in the official language of their choice.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a preference for services in French . This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, rarely, sometimes, usually or always" to the question: In the last 12 months, how often did you receive the health care service you needed in the official language (English or French) of your choice?

## Notes

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

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Unit	Interpretation	NBHC code
%	Higher is better	PH_LOS03_3

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size