

Citizens [who have been diagnosed or treated for one (1) or more of the 12 first chronic health conditions in the questionnaire and who take prescription medications on a regular basis] who reported that a pharmacist helps them the most when they need hel

Unit: %

	Year 2020	<b>Year</b> 2017	Year 2014
Province  New Brunswick	70.6	69.1	70.6
Health zones			
Zone 1 - Moncton and South-East Area	73.0	71.0	72.3
Zone 2 - Fundy Shore and Saint John Area	70.1	68.3	70.7
Zone 3 - Fredericton and River Valley Area	67.9	66.3	68.8
Zone 4 - Madawaska and North-West Area	68.2	65.1	65.9
Zone 5 - Restigouche Area	72.3	68.2	70.4
Zone 6 - Bathurst and Acadian Peninsula Area	70.8	71.3	72.2
Zone 7 - Miramichi Area	71.8	73.9	70.3
Communities			
Bathurst, Beresford, Petit-Rocher Area	72.8	71.1	69.8
Bouctouche, Richibucto, Saint-Antoine Area	73.0	67.3	67.8
Campbellton, Atholville, Tide Head Area	69.5	72.1	75.5
Caraquet, Paquetville, Bertrand Area	74.5	74.5	80.2
Dalhousie, Balmoral, Belledune Area	74.8	64.9	65.9
Dieppe and Memramcook	71.1	75.4	74.8
Douglas, Saint Marys, Doaktown Area	69.7	63.3	71.3
Edmundston, Rivière-Verte, Lac Baker Area	70.0	65.0	65.7
Florenceville-Bristol, Woodstock, Wakefield Area	65.6	62.8	66.3



	Year 2020	Year 2017	Year 2014
Fredericton	71.1	69.8	71.6
Grand Bay-Westfield, Westfield, Greenwich Area	75.5	71.6	66.6
Grand Falls, Saint-Léonard, Drummond Area	60.9	64.1	63.6
Hillsborough, Riverside-Albert, Alma Area	62.5	71.0	59.8
Kedgwick, Saint-Quentin and Grimmer	81.8	68.6	S
Minto, Chipman, Cambridge-Narrows Area	64.2	54.1	60.6
Miramichi, Rogersville, Blackville Area	72.5	76.2	70.7
Moncton	74.7	70.5	74.7
Nackawic, McAdam, Canterbury Area	69.2	63.6	65.2
Neguac, Alnwick, Esgenoopetitj Area	67.7	60.6	68.8
New Maryland, Kingsclear, Lincoln Area	64.2	65.4	68.6
Oromocto, Gagetown, Fredericton Junction Area	70.3	78.5	70.8
Perth-Andover, Plaster Rock, Tobique Area	59.7	58.7	67.5
Quispamsis, Rothesay, Hampton Area	72.4	69.4	69.7
Riverview and Coverdale	78.0	74.8	75.6
Sackville, Dorchester, Port Elgin Area	63.7	71.0	67.2
Saint John, Simonds and Musquash	67.6	66.1	69.8
Salisbury and Petitcodiac	79.2	65.7	59.8
Shediac, Beaubassin East and Cap-Pelé	71.5	69.2	72.1
Shippagan, Lamèque, Inkerman Area	74.1	72.3	78.9
St. George, Grand Manan, Blacks Harbour Area	66.9	72.8	66.4
St. Stephen, Saint Andrews, Campobello Island Area	76.6	64.9	73.4
Sussex, Norton, Sussex Corner Area	69.4	74.1	77.1
Tracadie and Saint-Isidore	61.9	68.3	63.1



Age         18-64       71.6       70.2       71.2         65 and over       69.2       67.1       69.2         Sex at birth         Female       75.2       74.0       75.3         Male       65.1       63.3       64.6         Sexual identity       67.9       n/a       n/a         Minority sexual identity       67.9       n/a       n/a         Heterosexual       70.9       n/a       n/a         Preferred language of service: English       71.0       69.3       70.9         Preferred language of service: French       70.1       70.0       70.7         Indigenous identity       10.0       69.3       70.9         Indigenous identity       10.0       69.3       70.0         Inmigrants       67.6       65.4       61.0         Non-Indigenous       70.8       69.3       71.0         Immigrants       60.8       67.4       n/a         Education level       4       67.2       68.5         High school or less       67.2       67.2       68.5         Postsecondary       73.1       70.8       69.5         Household income <t< th=""><th></th><th>Year 2020</th><th><b>Year</b> 2017</th><th><b>Year</b> 2014</th></t<>		Year 2020	<b>Year</b> 2017	<b>Year</b> 2014
18-64       71.6       70.2       71.2         65 and over       69.2       67.1       69.2         Sex at birth         Female       75.2       74.0       75.3         Male       65.1       63.3       64.6         Sexual identity         Minority sexual identity       67.9       n/a       n/a         Heterosexual       70.9       n/a       n/a         Language       11.0       69.3       70.9         Preferred language of service: English       71.0       69.3       70.9         Preferred language of service: French       70.1       70.0       70.7         Indigenous identity         Indigenous       67.6       65.4       61.0         Non-Indigenous       70.8       69.3       71.0         Immigrant         Non-immigrants       60.8       67.4       n/a         Education level         High school or less       67.2       67.2       68.5         Postsecondary       73.1       70.8       72.2         Household income	Age			
Sex at birth           Female         75.2         74.0         75.3           Male         65.1         63.3         64.6           Sexual identity           Minority sexual identity         67.9         n/a         n/a           Heterosexual         70.9         n/a         n/a           Language           Preferred language of service: English         71.0         69.3         70.9           Preferred language of service: French         70.1         70.0         70.7           Indigenous identity           Indigenous         67.6         65.4         61.0           Non-Indigenous         69.3         69.3         71.0           Immigrant         60.8         67.4         n/a           Non-immigrants         60.8         67.4         n/a           Non-immigrants         60.8         67.4         n/a           Education level         4         67.2         68.5           Postsecondary         73.1         70.8         72.2           Household income         5         67.2         68.5		71.6	70.2	71.2
Female         75.2         74.0         75.3           Male         65.1         63.3         64.6           Sexual identity         8         8         8         9         1/a         <	65 and over	69.2	67.1	69.2
Male         65.1         63.3         64.6           Sexual identity         Fermen and several identity         67.9         n/a         n/a           Heterosexual         70.9         n/a         n/a           Language         Fereferred language of service: English         71.0         69.3         70.9           Preferred language of service: French         70.1         70.0         70.7           Indigenous identity         Indigenous         67.6         65.4         61.0           Non-Indigenous         70.8         69.3         71.0           Immigrant         Immigrants         60.8         67.4         n/a           Non-immigrants         71.1         69.1         n/a           Education level         High school or less         67.2         67.2         68.5           Postsecondary         73.1         70.8         72.2           Household income         65.4         65.4         65.4	Sex at birth			
Sexual identity           Minority sexual identity         67.9         n/a         n/a           Heterosexual         70.9         n/a         n/a           Language         Freferred language of service: English         71.0         69.3         70.9           Preferred language of service: French         70.1         70.0         70.7           Indigenous identity         Indigenous         67.6         65.4         61.0           Non-Indigenous         70.8         69.3         71.0           Immigrant         60.8         67.4         n/a           Non-immigrants         60.8         67.4         n/a           Education level         High school or less         67.2         67.2         68.5           Postsecondary         73.1         70.8         72.2	Female	75.2	74.0	75.3
Minority sexual identity         67.9         n/a         n/a           Heterosexual         70.9         n/a         n/a           Language         Preferred language of service: English         71.0         69.3         70.9           Preferred language of service: French         70.1         70.0         70.7           Indigenous identity         Indigenous         67.6         65.4         61.0           Non-Indigenous         70.8         69.3         71.0           Immigrant         Immigrants         60.8         67.4         n/a           Non-immigrants         60.8         67.4         n/a           Education level         High school or less         67.2         67.2         68.5           Postsecondary         73.1         70.8         72.2           Household income         Household income	Male	65.1	63.3	64.6
Heterosexual       70.9       n/a       n/a         Language       Freferred language of service: English       71.0       69.3       70.9         Preferred language of service: French       70.1       70.0       70.7         Indigenous identity       Indigenous       67.6       65.4       61.0         Non-Indigenous       70.8       69.3       71.0         Immigrant       Immigrants       60.8       67.4       n/a         Non-immigrants       60.8       67.4       n/a         Education level       High school or less       67.2       67.2       68.5         Postsecondary       73.1       70.8       72.2         Household income	Sexual identity			
Language         Preferred language of service: English       71.0       69.3       70.9         Preferred language of service: French       70.1       70.0       70.7         Indigenous identity         Indigenous       67.6       65.4       61.0         Non-Indigenous       70.8       69.3       71.0         Immigrant         Immigrants       60.8       67.4       n/a         Non-immigrants       71.1       69.1       n/a         Education level         High school or less       67.2       67.2       68.5         Postsecondary       73.1       70.8       72.2         Household income	Minority sexual identity	67.9	n/a	n/a
Preferred language of service: English         71.0         69.3         70.9           Preferred language of service: French         70.1         70.0         70.7           Indigenous identity         Undigenous         67.6         65.4         61.0           Non-Indigenous         70.8         69.3         71.0           Immigrant         Undigenous         60.8         67.4         n/a           Non-immigrants         60.8         67.4         n/a           Education level         Education level           High school or less         67.2         67.2         68.5           Postsecondary         73.1         70.8         72.2           Household income         Under the properties of	Heterosexual	70.9	n/a	n/a
Preferred language of service: French         70.1         70.0         70.7           Indigenous identity         Indigenous         67.6         65.4         61.0           Non-Indigenous         70.8         69.3         71.0           Immigrant         Immigrants         60.8         67.4         n/a           Non-immigrants         71.1         69.1         n/a           Education level         High school or less         67.2         67.2         68.5           Postsecondary         73.1         70.8         72.2           Household income         Household income	Language			
Indigenous identity           Indigenous         67.6         65.4         61.0           Non-Indigenous         70.8         69.3         71.0           Immigrant         Use of the colspan="4">Use of	Preferred language of service: English	71.0	69.3	70.9
Indigenous       67.6       65.4       61.0         Non-Indigenous       70.8       69.3       71.0         Immigrant         Immigrants       60.8       67.4       n/a         Non-immigrants       71.1       69.1       n/a         Education level         High school or less       67.2       67.2       68.5         Postsecondary       73.1       70.8       72.2         Household income	Preferred language of service: French	70.1	70.0	70.7
Non-Indigenous       70.8       69.3       71.0         Immigrant       Ummigrants         Immigrants       60.8       67.4       n/a         Non-immigrants       71.1       69.1       n/a         Education level       High school or less       67.2       67.2       68.5         Postsecondary       73.1       70.8       72.2         Household income	Indigenous identity			
Immigrant         Immigrants         60.8         67.4         n/a           Non-immigrants         71.1         69.1         n/a           Education level         High school or less           Postsecondary         73.1         70.8         72.2           Household income         Household income	Indigenous	67.6	65.4	61.0
Immigrants       60.8       67.4       n/a         Non-immigrants       71.1       69.1       n/a         Education level       High school or less       67.2       67.2       68.5         Postsecondary       73.1       70.8       72.2         Household income	Non-Indigenous	70.8	69.3	71.0
Non-immigrants         71.1         69.1         n/a           Education level         High school or less         67.2         67.2         68.5           Postsecondary         73.1         70.8         72.2           Household income	Immigrant			
Education level High school or less 67.2 67.2 68.5 Postsecondary 73.1 70.8 72.2 Household income	Immigrants	60.8	67.4	n/a
High school or less       67.2       67.2       68.5         Postsecondary       73.1       70.8       72.2         Household income	Non-immigrants	71.1	69.1	n/a
Postsecondary 73.1 70.8 72.2 Household income	Education level			
Household income	High school or less	67.2	67.2	68.5
	Postsecondary	73.1	70.8	72.2
Less than \$25,000 67.9 65.6 66.9	Household income			
	Less than \$25,000	67.9	65.6	66.9



	<b>Year</b> 2020	<b>Year</b> 2017	<b>Year</b> 2014
\$25,000 to less than \$60,000	70.5	69.4	70.4
\$60,000 or more	73.7	71.3	72.8
Persons with a disability			
Without disability	72.0	70.7	70.7
With disability	68.6	66.5	70.2



### **About**

This indicator is the percentage of citizens [who have been diagnosed or treated for one (1) or more of the 12 first chronic health conditions in the questionnaire and who take prescription medications on a regular basis] who reported that a pharmacist helps them the most when they need help.

#### Source

Primary Health Survey and Primary Care Survey

# **Calculations**

This indicator is based on respondents who have one (1) or more of the following chronic health conditions: arthritis, asthma, chronic pain, Emphysema or COPD (chronic obstructive pulmonary disease), cancer, diabetes, depression, A mood disorder other than depression, such as bipolar disorder, mania, manic depression, or dysthymia, heart disease, stroke, high blood pressure or hypertension or gastric reflux (GERD). This indicator is calculated by dividing the number of respondents who answered "pharmacist" by the number of respondents who answered "I do not need help in understanding how to take my medications, your family or friends, your personal family doctor or nurse practitioner, pharmacist, nurse at your doctor's office, nurse from the Extra-Mural Program or I get the information I need from the internet" to the question: If you need help in understanding how to take your medications, who helps you the most?

# **Notes**

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small subpopulations or when comparing it to other PHS editions.

Unit NBHC code % PH\_MED03\_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size