[DISCONTINUED] Citizens with a family doctor who saw their family doctor and give a favourable rating of 8, 9 or 10 for services received from their family doctor in the last 12 months [scale 0-10]

Unit : %

	Year 2020	Year 2017	Year 2014	Year 2011
Province				
New Brunswick	**81.5**	**82.4**	**84.3**	**81.7**
Health zones				
Zone 1 - Moncton and South-East Area	**80.9**	**82.6**	**84.4**	**80.2**
Zone 2 - Fundy Shore and Saint John Area	**82.5**	**82.7**	**83.9**	**83.3**
Zone 3 - Fredericton and River Valley Area	**80.2**	**80.5**	**84.7**	**81.7**
Zone 4 - Madawaska and North-West Area	**83.2**	**85.9**	**85.5**	**81.9**
Zone 5 - Restigouche Area	**81.3**	**79.7**	**82.0**	**79.1**
Zone 6 - Bathurst and Acadian Peninsula Area	**85.5**	**84.4**	**84.5**	**82.7**
Zone 7 - Miramichi Area	**79.8**	**81.1**	**84.1**	**82.3**
Communities				
Bathurst, Beresford, Petit-Rocher Area	**86.8**	**85.0**	**86.5**	**84.7**
Bouctouche, Richibucto, Saint-Antoine Area	**83.6**	**86.8**	**89.0**	**83.7**
Campbellton, Atholville, Tide Head Area	**81.3**	**79.6**	**80.0**	**78.7**
Caraquet, Paquetville, Bertrand Area	**89.1**	**86.4**	**83.0**	**83.5**
Dalhousie, Balmoral, Belledune Area	**81.4**	**79.8**	**83.9**	**79.5**
Dieppe and Memramcook	**83.5**	**87.7**	**86.3**	**80.5**
Douglas, Saint Marys, Doaktown Area	**83.0**	**80.2**	**84.7**	**77.8**
Edmundston, Rivière-Verte, Lac Baker Area	**80.7**	**86.5**	**86.5**	**83.1**
Florenceville-Bristol, Woodstock, Wakefield Area	**78.4**	**83.7**	**86.8**	**83.8**
Fredericton	**78.9**	**77.1**	**81.2**	**82.1**

	Year 2020	Year 2017	Year 2014	Year 2011
Grand Bay-Westfield, Westfield, Greenwich Area	82.0	81.9	86.3	87.1
Grand Falls, Saint-Léonard, Drummond Area	84.5	87.1	84.1	79.4
Hillsborough, Riverside-Albert, Alma Area	83.9	79.0	88.4	84.4
Kedgwick, Saint-Quentin and Grimmer	92.7	77.7	84.2	83.7
Minto, Chipman, Cambridge-Narrows Area	76.4	80.8	85.3	85.9
Miramichi, Rogersville, Blackville Area	81.8	81.6	85.4	82.0
Moncton	78.3	80.6	83.3	80.7
Nackawic, McAdam, Canterbury Area	84.1	84.4	88.4	86.7
Neguac, Alnwick, Esgenoopetitj Area	78.2	78.6	78.8	83.2
New Maryland, Kingsclear, Lincoln Area	80.7	82.2	82.9	79.2
Oromocto, Gagetown, Fredericton Junction Area	80.7	79.0	87.7	75.6
Perth-Andover, Plaster Rock, Tobique Area	89.4	84.4	92.1	86.4
Quispamsis, Rothesay, Hampton Area	85.0	85.6	82.4	84.7
Riverview and Coverdale	78.4	74.5	78.9	76.1
Sackville, Dorchester, Port Elgin Area	81.7	83.4	82.1	78.3
Saint John, Simonds and Musquash	82.2	81.2	84.9	82.4
Salisbury and Petitcodiac	75.9	76.2	85.0	80.2
Shediac, Beaubassin East and Cap-Pelé	85.7	87.8	86.6	79.3
Shippagan, Lamèque, Inkerman Area	89.3	87.7	84.6	84.7
St. George, Grand Manan, Blacks Harbour Area	78.3	84.9	80.3	83.2
St. Stephen, Saint Andrews, Campobello Island Area	78.3	84.7	82.4	84.3
Sussex, Norton, Sussex Corner Area	83.4	80.9	84.7	81.0
Tracadie and Saint-Isidore	79.3	79.8	81.4	74.3

Age

	Year 2020	Year 2017	Year 2014	Year 2011
18-64	**79.7**	**80.8**	**83.1**	**80.4**
65 and over	**86.4**	**86.5**	**88.4**	**87.0**
Sex at birth				
Female	**80.9**	**80.8**	**83.7**	**81.1**
Male	**83.0**	**84.2**	**85.1**	**82.5**
Sexual identity				
Minority sexual identity	**75.9**	n/a	n/a	n/a
Heterosexual	**81.9**	n/a	n/a	n/a
Language				
Preferred language of service: English	**80.4**	**81.1**	**83.5**	**81.6**
Preferred language of service: French	**84.9**	**84.7**	**86.0**	**81.8**
Indigenous identity				
Indigenous	**79.2**	**77.9**	**82.3**	**74.6**
Non-Indigenous	**81.6**	**82.6**	**84.4**	**82.0**
Immigrant				
Immigrants	**76.4**	**78.9**	n/a	n/a
Non-immigrants	**82.6**	**82.6**	n/a	n/a
Education level				
High school or less	**81.4**	**82.7**	**84.8**	**81.9**
Postsecondary	**81.9**	**82.2**	**84.0**	**81.7**
Household income				
Less than $25,000	**76.0**	**80.2**	**80.5**	**79.4**
$25,000 to less than $60,000	**83.2**	**82.8**	**86.6**	**82.9**

	Year 2020	Year 2017	Year 2014	Year 2011
$60,000 or more	**84.1**	**83.3**	**83.8**	**81.7**
Persons with a disability				
Without disability	**83.4**	**83.9**	**85.5**	n/a
With disability	**76.9**	**78.0**	**80.6**	n/a

About

This indicator is the percentage of citizens [with a family doctor who saw their family doctor] and give a favourable rating of 8, 9 or 10 for services received from their family doctor in the last 12 months [scale 0-10].

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have a family doctor and who saw their family doctor in the last 12 months . This indicator is calculated by dividing the number of respondents who answered "8, 9 or 10" by the number of respondents who answered "0 to 10" to the question: Overall, using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate the health care service you received in the past 12 months from: (personal family doctor)

Notes

Due to changes in content and methodology, this indicator has been discontinued. The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

Unit	NBHC code
%	PH_SATFB_1

Caption

n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size