

## Citizens [with a family doctor who saw their family doctor] and give a favourable rating of 8, 9 or 10 for services received from their family doctor in the last 12 months [scale 0-10]

Unit : %

	Year 2020	Year 2017	Year 2014	Year 2011
<b>Province</b>				
New Brunswick	81.5	82.4	84.3	81.7
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	80.9	82.6	84.4	80.2
Zone 2 - Fundy Shore and Saint John Area	82.5	82.7	83.9	83.3
Zone 3 - Fredericton and River Valley Area	80.2	80.5	84.7	81.7
Zone 4 - Madawaska and North-West Area	83.2	85.9	85.5	81.9
Zone 5 - Restigouche Area	81.3	79.7	82.0	79.1
Zone 6 - Bathurst and Acadian Peninsula Area	85.5	84.4	84.5	82.7
Zone 7 - Miramichi Area	79.8	81.1	84.1	82.3
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	86.8	85.0	86.5	84.7
Bouctouche, Richibucto, Saint-Antoine Area	83.6	86.8	89.0	83.7
Campbellton, Atholville, Tide Head Area	81.3	79.6	80.0	78.7
Caraquet, Paquetville, Bertrand Area	89.1	86.4	83.0	83.5
Dalhousie, Balmoral, Belledune Area	81.4	79.8	83.9	79.5
Dieppe and Memramcook	83.5	87.7	86.3	80.5
Douglas, Saint Marys, Doaktown Area	83.0	80.2	84.7	77.8
Edmundston, Rivière-Verte, Lac Baker Area	80.7	86.5	86.5	83.1
Florenceville-Bristol, Woodstock, Wakefield Area	78.4	83.7	86.8	83.8
Fredericton	78.9	77.1	81.2	82.1

	Year 2020	Year 2017	Year 2014	Year 2011
Grand Bay-Westfield, Westfield, Greenwich Area	82.0	81.9	86.3	87.1
Grand Falls, Saint-Léonard, Drummond Area	84.5	87.1	84.1	79.4
Hillsborough, Riverside-Albert, Alma Area	83.9	79.0	88.4	84.4
Kedgwick, Saint-Quentin and Grimmer	92.7	77.7	84.2	83.7
Minto, Chipman, Cambridge-Narrows Area	76.4	80.8	85.3	85.9
Miramichi, Rogersville, Blackville Area	81.8	81.6	85.4	82.0
Moncton	78.3	80.6	83.3	80.7
Nackawic, McAdam, Canterbury Area	84.1	84.4	88.4	86.7
Neguac, Alnwick, Esgenoopetitj Area	78.2	78.6	78.8	83.2
New Maryland, Kingsclear, Lincoln Area	80.7	82.2	82.9	79.2
Oromocto, Gagetown, Fredericton Junction Area	80.7	79.0	87.7	75.6
Perth-Andover, Plaster Rock, Tobique Area	89.4	84.4	92.1	86.4
Quispamsis, Rothesay, Hampton Area	85.0	85.6	82.4	84.7
Riverview and Coverdale	78.4	74.5	78.9	76.1
Sackville, Dorchester, Port Elgin Area	81.7	83.4	82.1	78.3
Saint John, Simonds and Musquash	82.2	81.2	84.9	82.4
Salisbury and Petitcodiac	75.9	76.2	85.0	80.2
Shediac, Beaubassin East and Cap-Pelé	85.7	87.8	86.6	79.3
Shippagan, Lamèque, Inkerman Area	89.3	87.7	84.6	84.7
St. George, Grand Manan, Blacks Harbour Area	78.3	84.9	80.3	83.2
St. Stephen, Saint Andrews, Campobello Island Area	78.3	84.7	82.4	84.3
Sussex, Norton, Sussex Corner Area	83.4	80.9	84.7	81.0
Tracadie and Saint-Isidore	79.3	79.8	81.4	74.3

## Age

	Year 2020	Year 2017	Year 2014	Year 2011
18-64	79.7	80.8	83.1	80.4
65 and over	86.4	86.5	88.4	87.0
<b>Sex at birth</b>				
Female	80.9	80.8	83.7	81.1
Male	83.0	84.2	85.1	82.5
<b>Sexual identity</b>				
Minority sexual identity	75.9	n/a	n/a	n/a
Heterosexual	81.9	n/a	n/a	n/a
<b>Language</b>				
Preferred language of service: English	80.4	81.1	83.5	81.6
Preferred language of service: French	84.9	84.7	86.0	81.8
<b>Indigenous identity</b>				
Indigenous	79.2	77.9	82.3	74.6
Non-Indigenous	81.6	82.6	84.4	82.0
<b>Immigrant</b>				
Immigrants	76.4	78.9	n/a	n/a
Non-immigrants	82.6	82.6	n/a	n/a
<b>Education level</b>				
High school or less	81.4	82.7	84.8	81.9
Postsecondary	81.9	82.2	84.0	81.7
<b>Household income</b>				
Less than \$25,000	76.0	80.2	80.5	79.4
\$25,000 to less than \$60,000	83.2	82.8	86.6	82.9

	Year 2020	Year 2017	Year 2014	Year 2011
\$60,000 or more	84.1	83.3	83.8	81.7
<b>Persons with a disability</b>				
Without disability	83.4	83.9	85.5	n/a
With disability	76.9	78.0	80.6	n/a

## About

This indicator is the percentage of citizens [with a family doctor who saw their family doctor] and give a favourable rating of 8, 9 or 10 for services received from their family doctor in the last 12 months [scale 0-10].

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is based on respondents who have a family doctor and who saw their family doctor in the last 12 months . This indicator is calculated by dividing the number of respondents who answered "8, 9 or 10" by the number of respondents who answered "0 to 10" to the question: Overall, using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate the health care service you received in the past 12 months from: (personal family doctor)

## Notes

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

Unit	Interpretation	NBHC code
%	Higher is better	PH_SATFB_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size