

Citizens [who have seen or talked to a health professional about their mental or emotional health, or about the use of alcohol or drugs] and give a favourable rating of 8, 9 or 10 about the services received for their mental or emotional health, or about

Unit: %

	Year 2020	Year 2017
Province		
New Brunswick	70.0	69.2
Health zones		
Zone 1 - Moncton and South-East Area	68.9	68.1
Zone 2 - Fundy Shore and Saint John Area	67.9	69.2
Zone 3 - Fredericton and River Valley Area	69.0	64.4
Zone 4 - Madawaska and North-West Area	68.9	80.5
Zone 5 - Restigouche Area	72.5	79.4
Zone 6 - Bathurst and Acadian Peninsula Area	81.7	80.0
Zone 7 - Miramichi Area	71.6	65.9
Communities		
Bathurst, Beresford, Petit-Rocher Area	88.9	78.4
Bouctouche, Richibucto, Saint-Antoine Area	72.9	80.6
Campbellton, Atholville, Tide Head Area	72.4	76.7
Caraquet, Paquetville, Bertrand Area	75.8	80.6
Dalhousie, Balmoral, Belledune Area	72.5	81.4
Dieppe and Memramcook	71.0	74.7
Douglas, Saint Marys, Doaktown Area	80.6	67.1
Edmundston, Rivière-Verte, Lac Baker Area	63.8	85.3
Florenceville-Bristol, Woodstock, Wakefield Area	71.6	76.0



	Year 2020	Year 2017
Fredericton	71.7	59.5
Grand Bay-Westfield, Westfield, Greenwich Area	66.8	S
Grand Falls, Saint-Léonard, Drummond Area	74.9	80.6
Hillsborough, Riverside-Albert, Alma Area	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S
Minto, Chipman, Cambridge-Narrows Area	S	78.4
Miramichi, Rogersville, Blackville Area	68.5	66.2
Moncton	61.9	64.3
Nackawic, McAdam, Canterbury Area	64.1	80.2
Neguac, Alnwick, Esgenoopetitj Area	S	S
New Maryland, Kingsclear, Lincoln Area	59.0	58.7
Oromocto, Gagetown, Fredericton Junction Area	65.0	57.2
Perth-Andover, Plaster Rock, Tobique Area	69.2	66.6
Quispamsis, Rothesay, Hampton Area	71.1	72.2
Riverview and Coverdale	69.8	61.5
Sackville, Dorchester, Port Elgin Area	81.7	66.6
Saint John, Simonds and Musquash	70.4	67.0
Salisbury and Petitcodiac	S	S
Shediac, Beaubassin East and Cap-Pelé	80.8	72.1
Shippagan, Lamèque, Inkerman Area	77.4	78.1
St. George, Grand Manan, Blacks Harbour Area	64.4	70.4
St. Stephen, Saint Andrews, Campobello Island Area	51.1	71.1
Sussex, Norton, Sussex Corner Area	66.7	70.1
Tracadie and Saint-Isidore	71.1	83.6



	Year 2020	Year 2017
Age		
18-64	69.1	68.2
65 and over	76.6	76.1
Sex at birth		
Female	70.1	70.6
Male	69.9	66.7
Sexual identity		
Minority sexual identity	60.2	n/a
Heterosexual	71.2	n/a
Language		
Preferred language of service: English	68.5	67.0
Preferred language of service: French	75.5	76.4
Indigenous identity		
Indigenous	44.0	67.7
Non-Indigenous	70.8	69.3
Immigrant		
Immigrants	78.6	68.7
Non-immigrants	69.5	69.2
Education level		
High school or less	65.6	66.9
Postsecondary	72.0	70.7
Household income		
Less than \$25,000	62.9	66.3



	Year 2020	Year 2017
\$25,000 to less than \$60,000	70.1	69.3
\$60,000 or more	72.4	73.0
Persons with a disability		
Without disability	73.7	72.3
With disability	64.2	63.9



About

This indicator is the percentage of citizens [who have seen or talked to a health professional about their mental or emotional health, or about the use of alcohol or drugs] and give a favourable rating of 8, 9 or 10 about the services received for their mental or emotional health, or about the use of alcohol or drugs in the last 12 months [scale 0-10].

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have seen or talked to a health professional about their mental or emotional health, or about the use of alcohol or drugs. This indicator is calculated by dividing the number of respondents who answered "8, 9 or 10" by the number of respondents who answered "0 to 10" to the question: Using any number from 0 to 10, where 0 is the worst service possible and 10 is the best service possible, what number would you use to rate the service you received about your mental or emotional health or your use of alcohol or drugs?

Notes

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small subpopulations or when comparing it to other PHS editions.

Unit Interpretation NBHC code
% Higher is better PH_SATMH_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size