

## Citizens who give a favourable rating of 8, 9 or 10 for overall health care services received in New Brunswick in the last 12 months [scale 0-10]

Unit : %

	Year 2020	Year 2017	Year 2014	Year 2011
<b>Province</b>				
New Brunswick	66.2	68.0	67.9	61.5
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	65.4	70.2	70.6	61.6
Zone 2 - Fundy Shore and Saint John Area	65.3	67.6	67.5	59.9
Zone 3 - Fredericton and River Valley Area	61.0	63.2	62.2	59.9
Zone 4 - Madawaska and North-West Area	70.1	69.9	73.7	66.1
Zone 5 - Restigouche Area	66.2	68.5	60.4	59.8
Zone 6 - Bathurst and Acadian Peninsula Area	73.0	72.5	71.7	64.1
Zone 7 - Miramichi Area	71.8	65.7	69.2	64.6
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	72.8	72.1	71.6	62.5
Bouctouche, Richibucto, Saint-Antoine Area	76.4	74.5	77.1	71.4
Campbellton, Atholville, Tide Head Area	66.8	71.8	61.5	61.5
Caraquet, Paquetville, Bertrand Area	73.5	76.1	74.7	69.6
Dalhousie, Balmoral, Belledune Area	65.7	65.6	59.4	58.3
Dieppe and Memramcook	70.0	74.4	78.3	59.5
Douglas, Saint Marys, Doaktown Area	62.9	65.4	64.3	58.2
Edmundston, Rivière-Verte, Lac Baker Area	74.3	71.3	74.9	69.6
Florenceville-Bristol, Woodstock, Wakefield Area	60.4	62.7	61.7	64.1
Fredericton	60.0	61.3	57.0	57.7
Grand Bay-Westfield, Westfield, Greenwich Area	63.5	66.3	69.7	63.8

	Year 2020	Year 2017	Year 2014	Year 2011
Grand Falls, Saint-Léonard, Drummond Area	62.0	69.3	67.9	56.9
Hillsborough, Riverside-Albert, Alma Area	75.7	69.1	75.6	65.9
Kedgwick, Saint-Quentin and Grimmer	72.6	65.3	83.6	75.3
Minto, Chipman, Cambridge-Narrows Area	68.9	70.2	61.3	69.7
Miramichi, Rogersville, Blackville Area	68.1	67.2	70.1	64.5
Moncton	60.2	67.7	68.2	61.5
Nackawic, McAdam, Canterbury Area	63.5	62.3	69.2	64.1
Neguac, Alnwick, Esgenoopetitj Area	83.4	57.3	65.4	64.9
New Maryland, Kingsclear, Lincoln Area	61.9	64.3	64.0	56.8
Oromocto, Gagetown, Fredericton Junction Area	61.0	61.0	65.9	53.3
Perth-Andover, Plaster Rock, Tobique Area	60.8	68.2	72.4	67.4
Quispamsis, Rothesay, Hampton Area	71.6	72.4	67.5	64.3
Riverview and Coverdale	64.4	69.1	65.6	53.6
Sackville, Dorchester, Port Elgin Area	67.7	69.6	61.1	61.8
Saint John, Simonds and Musquash	65.3	67.4	68.8	56.8
Salisbury and Petitcodiac	68.4	69.9	65.2	66.7
Shediac, Beaubassin East and Cap-Pelé	65.6	71.3	73.3	61.3
Shippagan, Lamèque, Inkerman Area	77.0	75.2	74.6	64.3
St. George, Grand Manan, Blacks Harbour Area	63.1	65.4	67.4	61.9
St. Stephen, Saint Andrews, Campobello Island Area	62.8	62.8	60.0	61.8
Sussex, Norton, Sussex Corner Area	63.0	65.1	67.5	57.8
Tracadie and Saint-Isidore	69.7	68.6	65.4	62.2
<b>Age</b>				
18-64	63.5	64.6	65.0	58.5

	Year 2020	Year 2017	Year 2014	Year 2011
65 and over	80.7	78.2	79.4	75.2
<b>Sex at birth</b>				
Female	68.1	68.2	67.7	60.2
Male	68.4	67.7	68.0	63.0
<b>Sexual identity</b>				
Minority sexual identity	59.0	n/a	n/a	n/a
Heterosexual	66.8	n/a	n/a	n/a
<b>Language</b>				
Preferred language of service: English	65.7	65.8	65.5	60.8
Preferred language of service: French	74.0	73.6	74.0	65.2
<b>Indigenous identity</b>				
Indigenous	65.5	61.9	67.0	57.3
Non-Indigenous	66.3	68.3	67.9	61.7
<b>Immigrant</b>				
Immigrants	57.2	64.0	n/a	n/a
Non-immigrants	71.1	68.2	n/a	n/a
<b>Education level</b>				
High school or less	70.5	69.4	69.1	64.8
Postsecondary	66.9	67.1	67.1	59.1
<b>Household income</b>				
Less than \$25,000	66.5	66.7	65.0	64.6
\$25,000 to less than \$60,000	69.4	67.5	69.3	61.7
\$60,000 or more	69.7	69.4	68.2	59.0

	Year 2020	Year 2017	Year 2014	Year 2011
<b>Persons with a disability</b>				
Without disability	69.2	69.8	69.0	n/a
With disability	64.1	62.2	63.9	n/a

### About

This indicator is the percentage of citizens who give a favourable rating of 8, 9 or 10 for overall health care services received in new brunswick in the last 12 months [scale 0-10].

### Source

Primary Health Survey and Primary Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "8, 9 or 10" by the number of respondents who answered "0 to 10" to the question: Using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate overall the health care services you have received in New Brunswick in the last 12 months?

### Notes

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

**Unit**  
%

**Interpretation**  
Higher is better

**NBHC code**  
PH\_SATOA\_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size