Citizens [having seen a specialist] and give a favourable rating of 8, 9 or 10 for services received from a specialist in the last 12 months [scale 0-10]

Unit : %

	Year 2020	Year 2017	Year 2014	Year 2011
Province				
New Brunswick	83.7	84.8	83.0	80.6
Health zones				
Zone 1 - Moncton and South-East Area	83.3	85.8	83.8	82.1
Zone 2 - Fundy Shore and Saint John Area	84.4	84.8	85.7	79.4
Zone 3 - Fredericton and River Valley Area	80.6	82.1	82.5	80.7
Zone 4 - Madawaska and North-West Area	84.0	84.7	82.8	76.4
Zone 5 - Restigouche Area	85.5	86.9	74.5	80.0
Zone 6 - Bathurst and Acadian Peninsula Area	86.0	84.7	80.3	81.0
Zone 7 - Miramichi Area	83.4	88.3	80.6	82.3
Communities				
Bathurst, Beresford, Petit-Rocher Area	85.2	87.9	80.1	81.4
Bouctouche, Richibucto, Saint-Antoine Area	87.0	87.0	84.9	84.5
Campbellton, Atholville, Tide Head Area	82.1	82.7	76.1	75.9
Caraquet, Paquetville, Bertrand Area	88.8	83.1	83.6	82.6
Dalhousie, Balmoral, Belledune Area	88.7	90.4	72.7	83.1
Dieppe and Memramcook	80.5	85.3	87.0	79.8
Douglas, Saint Marys, Doaktown Area	86.2	81.9	79.6	83.4
Edmundston, Rivière-Verte, Lac Baker Area	86.9	86.6	83.0	77.3
Florenceville-Bristol, Woodstock, Wakefield Area	78.3	84.8	81.4	83.0
Fredericton	80.5	81.6	84.4	79.2
Grand Bay-Westfield, Westfield, Greenwich Area	82.6	84.3	77.3	74.8

	Year 2020	Year 2017	Year 2014	Year 2011
Grand Falls, Saint-Léonard, Drummond Area	76.7	81.0	82.1	74.2
Hillsborough, Riverside-Albert, Alma Area	80.0	87.8	90.0	90.0
Kedgwick, Saint-Quentin and Grimmer	89.3	85.0	84.6	79.4
Minto, Chipman, Cambridge-Narrows Area	82.9	85.1	86.4	87.3
Miramichi, Rogersville, Blackville Area	86.4	89.1	82.6	80.5
Moncton	80.9	86.0	84.2	81.0
Nackawic, McAdam, Canterbury Area	82.5	82.4	84.0	87.7
Neguac, Alnwick, Esgenoopetitj Area	77.0	84.1	71.9	90.4
New Maryland, Kingsclear, Lincoln Area	81.1	81.5	80.3	78.0
Oromocto, Gagetown, Fredericton Junction Area	82.1	78.2	78.7	78.0
Perth-Andover, Plaster Rock, Tobique Area	83.0	83.1	86.4	78.9
Quispamsis, Rothesay, Hampton Area	86.4	85.5	83.7	79.1
Riverview and Coverdale	83.7	85.5	80.8	81.1
Sackville, Dorchester, Port Elgin Area	82.7	80.5	80.1	84.5
Saint John, Simonds and Musquash	80.4	83.5	88.0	80.0
Salisbury and Petitcodiac	92.0	81.1	88.0	73.0
Shediac, Beaubassin East and Cap-Pelé	88.4	87.8	80.9	85.9
Shippagan, Lamèque, Inkerman Area	85.4	80.7	80.3	79.7
St. George, Grand Manan, Blacks Harbour Area	82.3	89.9	84.6	79.1
St. Stephen, Saint Andrews, Campobello Island Area	79.9	86.6	81.1	78.4
Sussex, Norton, Sussex Corner Area	88.7	84.6	87.9	82.1
Tracadie and Saint-Isidore	86.6	83.5	77.8	79.8

Age

18-64	81.0	83.0	81.5	78.5

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	Year 2020	Year 2017	Year 2014	Year 2011
65 and over	90.1	89.0	87.4	87.4
Sex at birth				
Female	82.9	84.8	83.0	80.5
Male	85.5	84.9	83.0	80.7
Sexual identity				
Minority sexual identity	77.9	n/a	n/a	n/a
Heterosexual	84.0	n/a	n/a	n/a
Language				
Preferred language of service: English	82.8	84.4	82.8	80.2
Preferred language of service: French	87.4	86.0	84.3	81.9
Indigenous identity				
Indigenous	74.2	82.4	77.3	74.6
Non-Indigenous	83.9	85.0	83.3	80.8
Immigrant				
Immigrants	80.8	82.2	n/a	n/a
Non-immigrants	84.7	84.9	n/a	n/a
Education level				
High school or less	86.1	86.0	83.1	82.5
Postsecondary	83.0	84.0	82.9	79.1
Household income				
Less than $25,000	82.8	83.2	76.5	79.3
$25,000 to less than $60,000	85.0	86.2	85.6	82.2
$60,000 or more	84.9	84.1	83.8	79.7

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Health Council | du Nouveau-Brunswick

	Year 2020	Year 2017	Year 2014	Year 2011
Persons with a disability				
Without disability	**85.5**	**85.8**	**84.7**	n/a
With disability	**81.2**	**82.6**	**79.1**	n/a

Citizens [having seen a specialist] and give a favourable rating of 8,...

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About

This indicator is the percentage of citizens [having seen a specialist] and give a favourable rating of 8, 9 or 10 for services received from a specialist in the last 12 months [scale 0-10].

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have seen a specialist in the last 12 months . This indicator is calculated by dividing the number of respondents who answered "8, 9 or 10" by the number of respondents who answered "0 to 10" to the question: Thinking of the specialist you saw most recently in the last 12 months and using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate the health care service you received from the specialist in the last 12 months?

Notes

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

Unit	Interpretation	NBHC code
%	Higher is better	PH_SATSB_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size