

Citizens [having seen a specialist] and give a favourable rating of 8, 9 or 10 for services received from a specialist in the last 12 months [scale 0-10]

Unit: %

| Province New Brunswick 83.7 84.8 83.0 80.6 Health zones 20ne 1 - Moncton and South-East Area 83.3 85.8 83.8 82.1 Zone 2 - Fundy Shore and Saint John Area 84.4 84.8 85.7 79.4 Zone 3 - Fredericton and River Valley Area 80.6 82.1 82.5 80.7 Zone 4 - Madawaska and North-West Area 84.0 84.7 82.8 76.4 Zone 5 - Restigouche Area 85.5 86.9 74.5 80.0 Zone 6 - Bathurst and Acadian Peninsula Area 86.0 84.7 80.3 81.0 Zone 7 - Miramichi Area 85.2 87.9 80.1 81.0 Bathurst, Beresford, Petit-Rocher Area 85.2 87.9 80.1 81.4 Bouctouche, Richibucto, Saint-Antoine Area 87.0 87.0 84.9 84.5 Campbellton, Atholville, Tide Head Area 82.1 82.7 76.1 75.9 Caraquet, Paquetville, Bertrand Area 88.8 83.1 83.6 82.6 Dielpe and Memramcoo | OHIL. 70 | Year 2020 | Year 2017 | Year 2014 | Year 2011 |
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| Health zones Zone 1 - Moncton and South-East Area 83.3 85.8 83.8 82.1 Zone 2 - Fundy Shore and Saint John Area 84.4 84.8 85.7 79.4 Zone 3 - Fredericton and River Valley Area 80.6 82.1 82.5 80.7 Zone 4 - Madawaska and North-West Area 84.0 84.7 82.8 76.4 Zone 5 - Restigouche Area 85.5 86.9 74.5 80.0 Zone 6 - Bathurst and Acadian Peninsula Area 86.0 84.7 80.3 81.0 Zone 7 - Miramichi Area 83.4 88.3 80.6 82.3 Communities Bathurst, Beresford, Petit-Rocher Area 85.2 87.9 80.1 81.4 Bouctouche, Richibucto, Saint-Antoine Area 87.0 87.0 84.9 84.5 Campbellton, Atholville, Tide Head Area 82.1 82.7 76.1 75.9 Caraquet, Paquetville, Bertrand Area 88.8 83.1 83.6 82.6 Dalhousie, Balmoral, Belledune Area 88.7 90.4 72.7 83.1 Dieppe and Memramcook 80.5 85.3 87.0 | Province | | | | |
| Zone 1 - Moncton and South-East Area 83.3 85.8 83.8 82.1 Zone 2 - Fundy Shore and Saint John Area 84.4 84.8 85.7 79.4 Zone 3 - Fredericton and River Valley Area 80.6 82.1 82.5 80.7 Zone 4 - Madawaska and North-West Area 84.0 84.7 82.8 76.4 Zone 5 - Restigouche Area 85.5 86.9 74.5 80.0 Zone 6 - Bathurst and Acadian Peninsula Area 86.0 84.7 80.3 81.0 Zone 7 - Miramichi Area 83.4 88.3 80.6 82.3 Communities Bathurst, Beresford, Petit-Rocher Area 85.2 87.9 80.1 81.4 Bouctouche, Richibucto, Saint-Antoine Area 87.0 87.0 84.9 84.5 Campbellton, Atholville, Tide Head Area 82.1 82.7 76.1 75.9 Caraquet, Paquetville, Bertrand Area 88.8 83.1 83.6 82.6 Dalhousie, Balmoral, Belledune Area 88.7 90.4 72.7 83.1 Dieppe and Memramcook 80.5 85.3 87.0 79.6 83.4 | New Brunswick | 83.7 | 84.8 | 83.0 | 80.6 |
| Zone 2 - Fundy Shore and Saint John Area 84.4 84.8 85.7 79.4 Zone 3 - Fredericton and River Valley Area 80.6 82.1 82.5 80.7 Zone 4 - Madawaska and North-West Area 84.0 84.7 82.8 76.4 Zone 5 - Restigouche Area 85.5 86.9 74.5 80.0 Zone 6 - Bathurst and Acadian Peninsula Area 86.0 84.7 80.3 81.0 Zone 7 - Miramichi Area 83.4 88.3 80.6 82.3 Communities Bathurst, Beresford, Petit-Rocher Area 85.2 87.9 80.1 81.4 Bouctouche, Richibucto, Saint-Antoine Area 87.0 87.0 84.9 84.5 Campbellton, Atholville, Tide Head Area 82.1 82.7 76.1 75.9 Caraquet, Paquetville, Bertrand Area 88.8 83.1 83.6 82.6 Dalhousie, Balmoral, Belledune Area 88.7 90.4 72.7 83.1 Dieppe and Memramcook 80.5 85.3 87.0 79.8 Douglas, Saint Marys, Doaktown Area 86.2 81.9 79.6 83.4 | Health zones | | | | |
| Zone 3 - Fredericton and River Valley Area 80.6 82.1 82.5 80.7 Zone 4 - Madawaska and North-West Area 84.0 84.7 82.8 76.4 Zone 5 - Restigouche Area 85.5 86.9 74.5 80.0 Zone 6 - Bathurst and Acadian Peninsula Area 86.0 84.7 80.3 81.0 Zone 7 - Miramichi Area 83.4 88.3 80.6 82.3 Communities Bathurst, Beresford, Petit-Rocher Area 85.2 87.9 80.1 81.4 Bouctouche, Richibucto, Saint-Antoine Area 87.0 87.0 84.9 84.5 Campbellton, Atholville, Tide Head Area 82.1 82.7 76.1 75.9 Caraquet, Paquetville, Bertrand Area 88.8 83.1 83.6 82.6 Dalhousie, Balmoral, Belledune Area 88.7 90.4 72.7 83.1 Dieppe and Memramcook 80.5 85.3 87.0 79.8 Douglas, Saint Marys, Doaktown Area 86.2 81.9 79.6 83.4 | Zone 1 - Moncton and South-East Area | 83.3 | 85.8 | 83.8 | 82.1 |
| Zone 4 - Madawaska and North-West Area 84.0 84.7 82.8 76.4 Zone 5 - Restigouche Area 85.5 86.9 74.5 80.0 Zone 6 - Bathurst and Acadian Peninsula Area 86.0 84.7 80.3 81.0 Zone 7 - Miramichi Area 83.4 88.3 80.6 82.3 Communities Bathurst, Beresford, Petit-Rocher Area 85.2 87.9 80.1 81.4 Bouctouche, Richibucto, Saint-Antoine Area 87.0 87.0 84.9 84.5 Campbellton, Atholville, Tide Head Area 82.1 82.7 76.1 75.9 Caraquet, Paquetville, Bertrand Area 88.8 83.1 83.6 82.6 Dalhousie, Balmoral, Belledune Area 88.7 90.4 72.7 83.1 Dieppe and Memramcook 80.5 85.3 87.0 79.8 Douglas, Saint Marys, Doaktown Area 86.2 81.9 79.6 83.4 | Zone 2 - Fundy Shore and Saint John Area | 84.4 | 84.8 | 85.7 | 79.4 |
| Zone 5 - Restigouche Area 85.5 86.9 74.5 80.0 Zone 6 - Bathurst and Acadian Peninsula Area 86.0 84.7 80.3 81.0 Zone 7 - Miramichi Area 83.4 88.3 80.6 82.3 Communities Bathurst, Beresford, Petit-Rocher Area 85.2 87.9 80.1 81.4 Bouctouche, Richibucto, Saint-Antoine Area 87.0 87.0 84.9 84.5 Campbellton, Atholville, Tide Head Area 82.1 82.7 76.1 75.9 Caraquet, Paquetville, Bertrand Area 88.8 83.1 83.6 82.6 Dalhousie, Balmoral, Belledune Area 88.7 90.4 72.7 83.1 Dieppe and Memramcook 80.5 85.3 87.0 79.8 Douglas, Saint Marys, Doaktown Area 86.2 81.9 79.6 83.4 | Zone 3 - Fredericton and River Valley Area | 80.6 | 82.1 | 82.5 | 80.7 |
| Zone 6 - Bathurst and Acadian Peninsula Area 86.0 84.7 80.3 81.0 Zone 7 - Miramichi Area 83.4 88.3 80.6 82.3 Communities Bathurst, Beresford, Petit-Rocher Area 85.2 87.9 80.1 81.4 Bouctouche, Richibucto, Saint-Antoine Area 87.0 87.0 84.9 84.5 Campbellton, Atholville, Tide Head Area 82.1 82.7 76.1 75.9 Caraquet, Paquetville, Bertrand Area 88.8 83.1 83.6 82.6 Dalhousie, Balmoral, Belledune Area 88.7 90.4 72.7 83.1 Dieppe and Memramcook 80.5 85.3 87.0 79.8 Douglas, Saint Marys, Doaktown Area 86.2 81.9 79.6 83.4 | Zone 4 - Madawaska and North-West Area | 84.0 | 84.7 | 82.8 | 76.4 |
| Zone 7 - Miramichi Area 83.4 88.3 80.6 82.3 Communities Bathurst, Beresford, Petit-Rocher Area 85.2 87.9 80.1 81.4 Bouctouche, Richibucto, Saint-Antoine Area 87.0 87.0 84.9 84.5 Campbellton, Atholville, Tide Head Area 82.1 82.7 76.1 75.9 Caraquet, Paquetville, Bertrand Area 88.8 83.1 83.6 82.6 Dalhousie, Balmoral, Belledune Area 88.7 90.4 72.7 83.1 Dieppe and Memramcook 80.5 85.3 87.0 79.8 Douglas, Saint Marys, Doaktown Area 86.2 81.9 79.6 83.4 | Zone 5 - Restigouche Area | 85.5 | 86.9 | 74.5 | 80.0 |
| Communities Bathurst, Beresford, Petit-Rocher Area 85.2 87.9 80.1 81.4 Bouctouche, Richibucto, Saint-Antoine Area 87.0 87.0 84.9 84.5 Campbellton, Atholville, Tide Head Area 82.1 82.7 76.1 75.9 Caraquet, Paquetville, Bertrand Area 88.8 83.1 83.6 82.6 Dalhousie, Balmoral, Belledune Area 88.7 90.4 72.7 83.1 Dieppe and Memramcook 80.5 85.3 87.0 79.8 Douglas, Saint Marys, Doaktown Area 86.2 81.9 79.6 83.4 | Zone 6 - Bathurst and Acadian Peninsula Area | 86.0 | 84.7 | 80.3 | 81.0 |
| Bathurst, Beresford, Petit-Rocher Area 85.2 87.9 80.1 81.4 Bouctouche, Richibucto, Saint-Antoine Area 87.0 87.0 84.9 84.5 Campbellton, Atholville, Tide Head Area 82.1 82.7 76.1 75.9 Caraquet, Paquetville, Bertrand Area 88.8 83.1 83.6 82.6 Dalhousie, Balmoral, Belledune Area 88.7 90.4 72.7 83.1 Dieppe and Memramcook 80.5 85.3 87.0 79.8 Douglas, Saint Marys, Doaktown Area 86.2 81.9 79.6 83.4 | Zone 7 - Miramichi Area | 83.4 | 88.3 | 80.6 | 82.3 |
| Bouctouche, Richibucto, Saint-Antoine Area 87.0 87.0 84.9 84.5 Campbellton, Atholville, Tide Head Area 82.1 82.7 76.1 75.9 Caraquet, Paquetville, Bertrand Area 88.8 83.1 83.6 82.6 Dalhousie, Balmoral, Belledune Area 88.7 90.4 72.7 83.1 Dieppe and Memramcook 80.5 85.3 87.0 79.8 Douglas, Saint Marys, Doaktown Area 86.2 81.9 79.6 83.4 | Communities | | | | |
| Bouctouche, Richibucto, Saint-Antoine Area 87.0 87.0 84.9 84.5 Campbellton, Atholville, Tide Head Area 82.1 82.7 76.1 75.9 Caraquet, Paquetville, Bertrand Area 88.8 83.1 83.6 82.6 Dalhousie, Balmoral, Belledune Area 88.7 90.4 72.7 83.1 Dieppe and Memramcook 80.5 85.3 87.0 79.8 Douglas, Saint Marys, Doaktown Area 86.2 81.9 79.6 83.4 | , | | 87.9 | 80.1 | 81.4 |
| Campbellton, Atholville, Tide Head Area 82.1 82.7 76.1 75.9 Caraquet, Paquetville, Bertrand Area 88.8 83.1 83.6 82.6 Dalhousie, Balmoral, Belledune Area 88.7 90.4 72.7 83.1 Dieppe and Memramcook 80.5 85.3 87.0 79.8 Douglas, Saint Marys, Doaktown Area 86.2 81.9 79.6 83.4 | Bouctouche, Richibucto, Saint-Antoine Area | 87.0 | 87.0 | 84.9 | 84.5 |
| Dalhousie, Balmoral, Belledune Area 88.7 90.4 72.7 83.1 Dieppe and Memramcook 80.5 85.3 87.0 79.8 Douglas, Saint Marys, Doaktown Area 86.2 81.9 79.6 83.4 | · | | 82.7 | 76.1 | 75.9 |
| Dalhousie, Balmoral, Belledune Area 88.7 90.4 72.7 83.1 Dieppe and Memramcook 80.5 85.3 87.0 79.8 Douglas, Saint Marys, Doaktown Area 86.2 81.9 79.6 83.4 | Caraquet, Paquetville, Bertrand Area | 88.8 | | | 82.6 |
| Dieppe and Memramcook 80.5 85.3 87.0 79.8 Douglas, Saint Marys, Doaktown Area 86.2 81.9 79.6 83.4 | Dalhousie, Balmoral, Belledune Area | 88.7 | 90.4 | | |
| Douglas, Saint Marys, Doaktown Area 86.2 81.9 79.6 83.4 | | | | | |
| Edmundston, Rivière-Verte, Lac Baker Area 86.9 86.6 83.0 77.3 | | | 81.9 | 79.6 | 83.4 |
| | Edmundston, Rivière-Verte, Lac Baker Area | 86.9 | 86.6 | 83.0 | 77.3 |
| Florenceville-Bristol, Woodstock, Wakefield Area 78.3 84.8 81.4 83.0 | Florenceville-Bristol, Woodstock, Wakefield Area | 78.3 | 84.8 | 81.4 | 83.0 |
| Fredericton 80.5 81.6 84.4 79.2 | Fredericton | 80.5 | 81.6 | 84.4 | 79.2 |
| Grand Bay-Westfield, Westfield, Greenwich Area 82.6 84.3 77.3 74.8 | Grand Bay-Westfield, Westfield, Greenwich Area | 82.6 | 84.3 | 77.3 | 74.8 |



| | Year 2020 | Year 2017 | Year 2014 | Year 2011 |
|----------------------------------------------------|--------------|------------------|--------------|---------------------|
| Grand Falls, Saint-Léonard, Drummond Area | 76.7 | 81.0 | 82.1 | 74.2 |
| Hillsborough, Riverside-Albert, Alma Area | 80.0 | 87.8 | 90.0 | 90.0 |
| Kedgwick, Saint-Quentin and Grimmer | 89.3 | 85.0 | 84.6 | 79.4 |
| Minto, Chipman, Cambridge-Narrows Area | 82.9 | 85.1 | 86.4 | 87.3 |
| Miramichi, Rogersville, Blackville Area | 86.4 | 89.1 | 82.6 | 80.5 |
| Moncton | 80.9 | 86.0 | 84.2 | 81.0 |
| Nackawic, McAdam, Canterbury Area | 82.5 | 82.4 | 84.0 | 87.7 |
| Neguac, Alnwick, Esgenoopetitj Area | 77.0 | 84.1 | 71.9 | 90.4 |
| New Maryland, Kingsclear, Lincoln Area | 81.1 | 81.5 | 80.3 | 78.0 |
| Oromocto, Gagetown, Fredericton Junction Area | 82.1 | 78.2 | 78.7 | 78.0 |
| Perth-Andover, Plaster Rock, Tobique Area | 83.0 | 83.1 | 86.4 | 78.9 |
| Quispamsis, Rothesay, Hampton Area | 86.4 | 85.5 | 83.7 | 79.1 |
| Riverview and Coverdale | 83.7 | 85.5 | 80.8 | 81.1 |
| Sackville, Dorchester, Port Elgin Area | 82.7 | 80.5 | 80.1 | 84.5 |
| Saint John, Simonds and Musquash | 80.4 | 83.5 | 88.0 | 80.0 |
| Salisbury and Petitcodiac | 92.0 | 81.1 | 88.0 | 73.0 |
| Shediac, Beaubassin East and Cap-Pelé | 88.4 | 87.8 | 80.9 | 85.9 |
| Shippagan, Lamèque, Inkerman Area | 85.4 | 80.7 | 80.3 | 79.7 |
| St. George, Grand Manan, Blacks Harbour Area | 82.3 | 89.9 | 84.6 | 79.1 |
| St. Stephen, Saint Andrews, Campobello Island Area | 79.9 | 86.6 | 81.1 | 78.4 |
| Sussex, Norton, Sussex Corner Area | 88.7 | 84.6 | 87.9 | 82.1 |
| Tracadie and Saint-Isidore | 86.6 | 83.5 | 77.8 | 79.8 |
| Age | | | | |
| 18-64 | 81.0 | 83.0 | 81.5 | 78.5 |
| | | | | |



| | Year 2020 | Year 2017 | Year 2014 | Year 2011 |
|----------------------------------------|---------------------|------------------|---------------------|------------------|
| 65 and over | 90.1 | 89.0 | 87.4 | 87.4 |
| Sex at birth | | | | |
| Female | 82.9 | 84.8 | 83.0 | 80.5 |
| Male | 85.5 | 84.9 | 83.0 | 80.7 |
| Sexual identity | | | | |
| Minority sexual identity | 77.9 | n/a | n/a | n/a |
| Heterosexual | 84.0 | n/a | n/a | n/a |
| Language | | | | |
| Preferred language of service: English | 82.8 | 84.4 | 82.8 | 80.2 |
| Preferred language of service: French | 87.4 | 86.0 | 84.3 | 81.9 |
| Indigenous identity | | | | |
| Indigenous | 74.2 | 82.4 | 77.3 | 74.6 |
| Non-Indigenous | 83.9 | 85.0 | 83.3 | 80.8 |
| Immigrant | | | | |
| Immigrants | 80.8 | 82.2 | n/a | n/a |
| Non-immigrants | 84.7 | 84.9 | n/a | n/a |
| Education level | | | | |
| High school or less | 86.1 | 86.0 | 83.1 | 82.5 |
| Postsecondary | 83.0 | 84.0 | 82.9 | 79.1 |
| Household income | | | | |
| Less than \$25,000 | 82.8 | 83.2 | 76.5 | 79.3 |
| \$25,000 to less than \$60,000 | 85.0 | 86.2 | 85.6 | 82.2 |
| \$60,000 or more | 84.9 | 84.1 | 83.8 | 79.7 |
| | | | | |



| | Year 2020 | Year 2017 | Year 2014 | Year 2011 |
|---------------------------|------------------|------------------|------------------|------------------|
| Persons with a disability | | | | |
| Without disability | 85.5 | 85.8 | 84.7 | n/a |
| With disability | 81.2 | 82.6 | 79.1 | n/a |



About

This indicator is the percentage of citizens [having seen a specialist] and give a favourable rating of 8, 9 or 10 for services received from a specialist in the last 12 months [scale 0-10].

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is based on respondents who have seen a specialist in the last 12 months. This indicator is calculated by dividing the number of respondents who answered "8, 9 or 10" by the number of respondents who answered "0 to 10" to the question: Thinking of the specialist you saw most recently in the last 12 months and using any number from 0 to 10, where 0 is the worst health care possible and 10 is the best health care possible, what number would you use to rate the health care service you received from the specialist in the last 12 months?

Notes

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small subpopulations or when comparing it to other PHS editions.

| Unit | Interpretation | NBHC code |
|------|------------------|------------|
| % | Higher is better | PH_SATSB_1 |

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size