

## Citizens who visited an after-hours clinic or a walk-in clinic in the last 12 months

Unit : %

	Year 2020	Year 2017	Year 2014	Year 2011
<b>Province</b>				
New Brunswick	35.1	26.5	24.3	24.7
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	48.2	39.5	35.1	34.8
Zone 2 - Fundy Shore and Saint John Area	29.1	21.0	19.9	21.1
Zone 3 - Fredericton and River Valley Area	27.7	20.3	21.1	21.4
Zone 4 - Madawaska and North-West Area	30.1	13.7	17.1	16.8
Zone 5 - Restigouche Area	44.1	26.1	17.6	19.1
Zone 6 - Bathurst and Acadian Peninsula Area	31.0	23.5	19.2	21.3
Zone 7 - Miramichi Area	32.8	30.4	24.7	25.3
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	34.9	30.0	22.3	26.3
Bouctouche, Richibucto, Saint-Antoine Area	43.9	25.7	20.5	14.5
Campbellton, Atholville, Tide Head Area	43.9	25.7	12.6	9.4
Caraquet, Paquetville, Bertrand Area	28.1	24.1	17.2	11.5
Dalhousie, Balmoral, Belledune Area	44.3	26.4	22.2	28.0
Dieppe and Memramcook	53.8	43.8	42.8	44.8
Douglas, Saint Marys, Doaktown Area	21.6	19.3	24.0	24.4
Edmundston, Rivière-Verte, Lac Baker Area	38.7	20.2	24.0	25.8
Florenceville-Bristol, Woodstock, Wakefield Area	18.9	8.9	14.6	10.5
Fredericton	40.5	28.9	26.3	33.2
Grand Bay-Westfield, Westfield, Greenwich Area	25.5	16.0	19.4	15.0

	Year 2020	Year 2017	Year 2014	Year 2011
Grand Falls, Saint-Léonard, Drummond Area	19.6	5.0	6.1	5.3
Hillsborough, Riverside-Albert, Alma Area	31.9	28.7	29.6	22.4
Kedgwick, Saint-Quentin and Grimmer	17.5	7.0	13.7	6.9
Minto, Chipman, Cambridge-Narrows Area	27.5	22.3	23.5	20.4
Miramichi, Rogersville, Blackville Area	34.8	31.8	27.8	28.4
Moncton	51.8	45.9	41.6	41.4
Nackawic, McAdam, Canterbury Area	11.8	11.7	13.6	16.9
Neguac, Alnwick, Esgenoopetitj Area	22.1	22.6	12.0	12.5
New Maryland, Kingsclear, Lincoln Area	29.0	20.1	23.8	22.0
Oromocto, Gagetown, Fredericton Junction Area	20.6	13.0	11.2	10.0
Perth-Andover, Plaster Rock, Tobique Area	28.9	22.2	20.2	16.5
Quispamsis, Rothesay, Hampton Area	25.1	23.0	24.6	26.3
Riverview and Coverdale	55.2	46.7	46.6	38.3
Sackville, Dorchester, Port Elgin Area	18.7	8.2	10.8	11.2
Saint John, Simonds and Musquash	36.8	28.2	23.7	28.6
Salisbury and Petitcodiac	43.2	25.7	21.0	29.8
Shediac, Beaubassin East and Cap-Pelé	44.4	38.2	26.1	35.2
Shippagan, Lamèque, Inkerman Area	28.5	17.3	17.2	19.8
St. George, Grand Manan, Blacks Harbour Area	26.1	14.3	16.8	12.9
St. Stephen, Saint Andrews, Campobello Island Area	21.4	3.7	6.8	2.9
Sussex, Norton, Sussex Corner Area	23.9	10.7	9.8	9.1
Tracadie and Saint-Isidore	27.8	16.1	16.0	21.6
<b>Age</b>				
18-64	38.5	29.3	26.8	27.0

	Year 2020	Year 2017	Year 2014	Year 2011
65 and over	23.9	18.0	14.2	14.7
<b>Sex at birth</b>				
Female	37.5	30.2	27.6	28.6
Male	31.8	22.6	20.6	20.6
<b>Sexual identity</b>				
Minority sexual identity	43.0	n/a	n/a	n/a
Heterosexual	34.7	n/a	n/a	n/a
<b>Language</b>				
Preferred language of service: English	33.8	27.3	25.0	27.0
Preferred language of service: French	37.1	24.6	21.6	25.2
<b>Indigenous identity</b>				
Indigenous	43.6	33.5	27.3	22.0
Non-Indigenous	34.8	26.3	24.2	24.8
<b>Immigrant</b>				
Immigrants	37.9	24.8	n/a	n/a
Non-immigrants	34.1	26.6	n/a	n/a
<b>Education level</b>				
High school or less	31.4	23.2	21.6	21.4
Postsecondary	36.5	28.8	26.0	27.2
<b>Household income</b>				
Less than \$25,000	35.0	24.5	23.4	22.5
\$25,000 to less than \$60,000	34.6	26.1	22.0	23.2
\$60,000 or more	35.0	28.5	26.6	28.0

	Year 2020	Year 2017	Year 2014	Year 2011
<b>Persons with a disability</b>				
Without disability	34.7	26.8	24.0	n/a
With disability	34.7	25.7	25.2	n/a

### About

This indicator is the percentage of citizens who visited an after-hours clinic or a walk-in clinic in the last 12 months.

### Source

Primary Health Survey and Primary Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "one time or more" by the number of respondents who answered "zero or more than zero" to the question: In the last 12 months, how many times did you visit an after-hours clinic or a walk-in clinic for non-emergency health care needs?

### Notes

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

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Unit	NBHC code
%	PH_USECA_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size