

## Citizens who most often go to the hospital emergency department when sick or in need of care from a health professional

Unit : %

	Year 2020	Year 2017	Year 2014	Year 2011
<b>Province</b>				
New Brunswick	10.4	11.4	11.5	12.0
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	7.4	6.8	7.5	8.8
Zone 2 - Fundy Shore and Saint John Area	10.7	10.5	9.7	9.4
Zone 3 - Fredericton and River Valley Area	9.9	10.7	9.1	8.6
Zone 4 - Madawaska and North-West Area	26.5	30.0	29.2	28.2
Zone 5 - Restigouche Area	16.6	16.9	17.4	20.8
Zone 6 - Bathurst and Acadian Peninsula Area	9.3	15.3	19.2	19.7
Zone 7 - Miramichi Area	7.3	8.8	9.3	10.0
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	5.7	9.9	9.7	8.9
Bouctouche, Richibucto, Saint-Antoine Area	15.7	19.1	24.7	25.7
Campbellton, Atholville, Tide Head Area	17.2	20.0	24.2	29.5
Caraquet, Paquetville, Bertrand Area	12.3	16.0	23.5	34.2
Dalhousie, Balmoral, Belledune Area	15.0	14.3	11.1	13.0
Dieppe and Memramcook	5.7	5.5	4.2	5.9
Douglas, Saint Marys, Doaktown Area	5.4	5.4	3.5	3.8
Edmundston, Rivière-Verte, Lac Baker Area	15.4	17.5	19.8	17.7
Florenceville-Bristol, Woodstock, Wakefield Area	18.2	19.0	17.4	16.0
Fredericton	7.4	7.8	3.5	5.2
Grand Bay-Westfield, Westfield, Greenwich Area	5.7	7.4	6.3	10.5

	Year 2020	Year 2017	Year 2014	Year 2011
Grand Falls, Saint-Léonard, Drummond Area	34.2	36.1	34.3	35.2
Hillsborough, Riverside-Albert, Alma Area	S	S	5.9	10.3
Kedgwick, Saint-Quentin and Grimmer	58.8	67.4	60.6	59.4
Minto, Chipman, Cambridge-Narrows Area	3.3	7.6	8.7	12.5
Miramichi, Rogersville, Blackville Area	6.9	8.6	8.4	8.6
Moncton	5.9	4.0	4.6	6.1
Nackawic, McAdam, Canterbury Area	8.9	7.7	8.8	6.0
Neguac, Alnwick, Esgenoopetitj Area	9.5	10.1	13.0	15.6
New Maryland, Kingsclear, Lincoln Area	8.7	9.7	9.1	3.9
Oromocto, Gagetown, Fredericton Junction Area	14.3	16.7	20.7	19.7
Perth-Andover, Plaster Rock, Tobique Area	15.7	12.6	7.9	6.9
Quispamsis, Rothesay, Hampton Area	2.9	5.4	3.5	5.4
Riverview and Coverdale	2.5	1.6	S	2.7
Sackville, Dorchester, Port Elgin Area	27.3	20.1	18.5	19.8
Saint John, Simonds and Musquash	7.8	8.5	8.3	6.8
Salisbury and Petitcodiac	6.7	S	6.1	4.3
Shediac, Beaubassin East and Cap-Pelé	6.1	7.8	8.6	7.4
Shippagan, Lamèque, Inkerman Area	14.8	21.9	34.5	27.9
St. George, Grand Manan, Blacks Harbour Area	14.7	13.5	14.3	12.3
St. Stephen, Saint Andrews, Campobello Island Area	20.1	19.5	19.0	20.5
Sussex, Norton, Sussex Corner Area	23.4	19.6	17.8	14.5
Tracadie and Saint-Isidore	9.8	19.8	20.8	21.4
<b>Age</b>				
18-64	11.1	12.3	12.1	12.7

	Year 2020	Year 2017	Year 2014	Year 2011
65 and over	7.1	8.8	9.3	8.6
<b>Sex at birth</b>				
Female	7.6	8.8	8.7	9.3
Male	12.5	14.3	14.7	14.9
<b>Sexual identity</b>				
Minority sexual identity	7.5	n/a	n/a	n/a
Heterosexual	10.5	n/a	n/a	n/a
<b>Language</b>				
Preferred language of service: English	9.3	9.6	9.0	8.7
Preferred language of service: French	12.0	17.3	18.8	19.1
<b>Indigenous identity</b>				
Indigenous	10.9	15.0	16.3	13.5
Non-Indigenous	10.3	11.2	11.4	11.9
<b>Immigrant</b>				
Immigrants	11.8	11.6	n/a	n/a
Non-immigrants	9.6	11.4	n/a	n/a
<b>Education level</b>				
High school or less	12.7	14.7	13.8	14.9
Postsecondary	8.6	9.3	10.1	9.7
<b>Household income</b>				
Less than \$25,000	15.5	16.4	14.4	16.4
\$25,000 to less than \$60,000	10.8	12.9	13.2	13.0
\$60,000 or more	7.1	8.1	8.9	8.6

	Year 2020	Year 2017	Year 2014	Year 2011
<b>Persons with a disability</b>				
Without disability	9.9	10.9	11.7	n/a
With disability	10.6	13.4	10.8	n/a

## About

This indicator is the percentage of citizens who most often go to the hospital emergency department when sick or in need of care from a health professional.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "go to a hospital emergency department" by the number of respondents who answered "see your personal family doctor at his or her office or in a home visit, go to an after-hours clinic or a walk-in clinic for non-emergency health care needs, go to a community health centre where you can see different health care professionals, go to a hospital emergency department, see your nurse practitioner at his or her office or in a home visit, go to an alternative practitioner, like a chiropractor, homeopath, or massage therapist, call Tele-Care 811, go to your community pharmacist or go to some other place of care to the question: Which one of the following best describes what you do when you are sick or need care from a doctor, nurse or other health professional?

## Notes

The 2020 edition of the Primary Health Survey (PHS) was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, NBHC had to assess the impact of surveying during the pandemic. Accordingly, advanced statistical analyses were performed to allow for comparison between the results obtained in 2020 and those obtained in previous PHS cycles. Despite these analyses, users are advised to use the PHS 2020 data with caution, especially when creating estimates for small sub-populations or when comparing it to other PHS editions.

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Unit	Interpretation	NBHC code
%	Lower is better	PH_USEPB_5

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size