

## Citizens who most often call Tele-Care 811 when sick or in need of care from a health professional

Unit : %

	Year 2017	Year 2014	Year 2011
<b>Province</b>			
New Brunswick	0.9	1.3	2.2
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	1.3	1.3	1.9
Zone 2 - Fundy Shore and Saint John Area	0.5	1.1	1.4
Zone 3 - Fredericton and River Valley Area	0.8	1.1	1.8
Zone 4 - Madawaska and North-West Area	1.6	2.5	3.5
Zone 5 - Restigouche Area	0.8	1.2	2.9
Zone 6 - Bathurst and Acadian Peninsula Area	1.0	1.7	3.4
Zone 7 - Miramichi Area	S	S	2.8
<b>Communities</b>			
Bathurst, Beresford, Petit-Rocher Area	1.5	S	4.3
Bouctouche, Richibucto, Saint-Antoine Area	S	1.8	2.1
Campbellton, Atholville, Tide Head Area	S	S	4.2
Caraquet, Paquetville, Bertrand Area	S	3.6	2.7
Dalhousie, Balmoral, Belledune Area	S	S	1.7
Dieppe and Memramcook	2.0	S	S
Douglas, Saint Marys, Doaktown Area	S	S	S
Edmundston, Rivière-Verte, Lac Baker Area	1.6	2.4	3.8
Florenceville-Bristol, Woodstock, Wakefield Area	S	S	1.8
Fredericton	1.1	0.9	2.3
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S

	Year 2017	Year 2014	Year 2011
Grand Falls, Saint-Léonard, Drummond Area	1.3	1.8	3.0
Hillsborough, Riverside-Albert, Alma Area	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	3.2
Minto, Chipman, Cambridge-Narrows Area	0.0	S	S
Miramichi, Rogersville, Blackville Area	S	S	1.8
Moncton	1.4	1.0	1.7
Nackawic, McAdam, Canterbury Area	S	S	S
Neguac, Alnwick, Esgenoopetitj Area	S	S	6.9
New Maryland, Kingsclear, Lincoln Area	S	S	2.0
Oromocto, Gagetown, Fredericton Junction Area	S	1.6	2.1
Perth-Andover, Plaster Rock, Tobique Area	S	S	S
Quispamsis, Rothesay, Hampton Area	S	S	S
Riverview and Coverdale	S	S	2.3
Sackville, Dorchester, Port Elgin Area	S	S	S
Saint John, Simonds and Musquash	S	1.4	1.8
Salisbury and Petitcodiac	S	S	S
Shediac, Beaubassin East and Cap-Pelé	0.9	2.2	2.6
Shippagan, Lamèque, Inkerman Area	S	S	2.5
St. George, Grand Manan, Blacks Harbour Area	0.0	S	S
St. Stephen, Saint Andrews, Campobello Island Area	S	S	S
Sussex, Norton, Sussex Corner Area	S	1.4	2.3
Tracadie and Saint-Isidore	S	S	2.6
<b>Age</b>			
18-64	1.0	1.4	2.5

	Year 2017	Year 2014	Year 2011
65 and over	0.5	1.0	0.9
<b>Sex at birth</b>			
Female	1.0	1.5	2.6
Male	0.8	1.0	1.6
<b>Sexual identity</b>			
Minority sexual identity	n/a	n/a	n/a
Heterosexual	n/a	n/a	n/a
<b>Language</b>			
Preferred language of service: English	0.8	0.9	1.7
Preferred language of service: French	1.2	2.4	3.6
<b>Indigenous identity</b>			
Indigenous	1.3	2.5	2.9
Non-Indigenous	0.9	1.3	2.1
<b>Immigrant</b>			
Immigrants	S	n/a	n/a
Non-immigrants	1.0	n/a	n/a
<b>Education level</b>			
High school or less	0.8	1.3	1.9
Postsecondary	1.0	1.3	2.3
<b>Household income</b>			
Less than \$25,000	1.2	1.8	2.5
\$25,000 to less than \$60,000	1.2	1.5	2.4
\$60,000 or more	0.6	0.9	1.9

	Year 2017	Year 2014	Year 2011
<b>Persons with a disability</b>			
Without disability	0.9	1.3	n/a
With disability	0.8	1.2	n/a

## About

This indicator is the percentage of citizens who most often call Tele-Care 811 when sick or in need of care from a health professional.

## Source

Primary Health Survey and Primary Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "call Tele-Care 811" by the number of respondents who answered "see your personal family doctor at his or her office or in a home visit, go to an after-hours clinic or a walk-in clinic for non-emergency health care needs, go to a community health centre where you can see different health care professionals, go to a hospital emergency department, see your nurse practitioner at his or her office or in a home visit, go to an alternative practitioner, like a chiropractor, homeopath, or massage therapist, call Tele-Care 811, go to your community pharmacist or go to some other place of care to the question: Which one of the following best describes what you do when you are sick or need care from a doctor, nurse or other health professional?

Unit	NBHC code
%	PH_USEPB_7

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size