Citizens who most often call Tele-Care 811 when sick or in need of care from a health professional

Unit : %

	Year 2017	Year 2014	Year 2011
Province			
New Brunswick	**0.9**	**1.3**	**2.2**
Health zones			
Zone 1 - Moncton and South-East Area	**1.3**	**1.3**	**1.9**
Zone 2 - Fundy Shore and Saint John Area	**0.5**	**1.1**	**1.4**
Zone 3 - Fredericton and River Valley Area	**0.8**	**1.1**	**1.8**
Zone 4 - Madawaska and North-West Area	**1.6**	**2.5**	**3.5**
Zone 5 - Restigouche Area	**0.8**	**1.2**	**2.9**
Zone 6 - Bathurst and Acadian Peninsula Area	**1.0**	**1.7**	**3.4**
Zone 7 - Miramichi Area	S	S	**2.8**
Communities			
Bathurst, Beresford, Petit-Rocher Area	**1.5**	S	**4.3**
Bouctouche, Richibucto, Saint-Antoine Area	S	**1.8**	**2.1**
Campbellton, Atholville, Tide Head Area	S	S	**4.2**
Caraquet, Paquetville, Bertrand Area	S	**3.6**	**2.7**
Dalhousie, Balmoral, Belledune Area	S	S	**1.7**
Dieppe and Memramcook	**2.0**	S	S
Douglas, Saint Marys, Doaktown Area	S	S	S
Edmundston, Rivière-Verte, Lac Baker Area	**1.6**	**2.4**	**3.8**
Florenceville-Bristol, Woodstock, Wakefield Area	S	S	**1.8**
Fredericton	**1.1**	**0.9**	**2.3**
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S

	Year 2017	Year 2014	Year 2011
Grand Falls, Saint-Léonard, Drummond Area	**1.3**	**1.8**	**3.0**
Hillsborough, Riverside-Albert, Alma Area	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	**3.2**
Minto, Chipman, Cambridge-Narrows Area	**0.0**	S	S
Miramichi, Rogersville, Blackville Area	S	S	**1.8**
Moncton	**1.4**	**1.0**	**1.7**
Nackawic, McAdam, Canterbury Area	S	S	S
Neguac, Alnwick, Esgenoopetitj Area	S	S	**6.9**
New Maryland, Kingsclear, Lincoln Area	S	S	**2.0**
Oromocto, Gagetown, Fredericton Junction Area	S	**1.6**	**2.1**
Perth-Andover, Plaster Rock, Tobique Area	S	S	S
Quispamsis, Rothesay, Hampton Area	S	S	S
Riverview and Coverdale	S	S	**2.3**
Sackville, Dorchester, Port Elgin Area	S	S	S
Saint John, Simonds and Musquash	S	**1.4**	**1.8**
Salisbury and Petitcodiac	S	S	S
Shediac, Beaubassin East and Cap-Pelé	**0.9**	**2.2**	**2.6**
Shippagan, Lamèque, Inkerman Area	S	S	**2.5**
St. George, Grand Manan, Blacks Harbour Area	**0.0**	S	S
St. Stephen, Saint Andrews, Campobello Island Area	S	S	S
Sussex, Norton, Sussex Corner Area	S	**1.4**	**2.3**
Tracadie and Saint-Isidore	S	S	**2.6**
Age			
18-64	**1.0**	**1.4**	**2.5**

	Year 2017	Year 2014	Year 2011
65 and over	**0.5**	**1.0**	**0.9**
Sex at birth			
Female	**1.0**	**1.5**	**2.6**
Male	**0.8**	**1.0**	**1.6**
Sexual identity			
Minority sexual identity	n/a	n/a	n/a
Heterosexual	n/a	n/a	n/a
Language			
Preferred language of service: English	**0.8**	**0.9**	**1.7**
Preferred language of service: French	**1.2**	**2.4**	**3.6**
Indigenous identity			
Indigenous	**1.3**	**2.5**	**2.9**
Non-Indigenous	**0.9**	**1.3**	**2.1**
Immigrant			
Immigrants	S	n/a	n/a
Non-immigrants	**1.0**	n/a	n/a
Education level			
High school or less	**0.8**	**1.3**	**1.9**
Postsecondary	**1.0**	**1.3**	**2.3**
Household income			
Less than $25,000	**1.2**	**1.8**	**2.5**
$25,000 to less than $60,000	**1.2**	**1.5**	**2.4**
$60,000 or more	**0.6**	**0.9**	**1.9**

	Year 2017	Year 2014	Year 2011
Persons with a disability			
Without disability	**0.9**	**1.3**	n/a
With disability	**0.8**	**1.2**	n/a

About

This indicator is the percentage of citizens who most often call Tele-Care 811 when sick or in need of care from a health professional.

Source

Primary Health Survey and Primary Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "call Tele-Care 811" by the number of respondents who answered "see your personal family doctor at his or her office or in a home visit, go to an after-hours clinic or a walk-in clinic for non-emergency health care needs, go to a community health centre where you can see different health care professionals, go to a hospital emergency department, see your nurse practitioner at his or her office or in a home visit, go to an alternative practitioner, like a chiropractor, homeopath, or massage therapist, call Tele-Care 811, go to your community pharmacist or go to some other place of car to the question: Which one of the following best describes what you do when you are sick or need care from a doctor, nurse or other health professional?

Unit	NBHC code
%	PH_USEPB_7

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size