

# Citizens receiving home care services from home support workers who reported that the services started as soon as they thought they needed them

Unit: %

	Year 2024	Year 2021	Year 2018	<b>Year</b> 2015
Province				
New Brunswick	91.4	89.8	81.5	79.4
Health zones				
Zone 1 - Moncton and South-East Area	88.1	87.7	76.9	76.7
Zone 2 - Fundy Shore and Saint John Area	89.9	88.6	82.4	81.4
Zone 3 - Fredericton and River Valley Area	94.1	90.0	85.5	81.0
Zone 4 - Madawaska and North-West Area	92.7	91.1	78.8	78.8
Zone 5 - Restigouche Area	88.8	90.5	79.7	80.1
Zone 6 - Bathurst and Acadian Peninsula Area	91.8	91.0	80.7	77.9
Zone 7 - Miramichi Area	96.5	93.5	85.3	79.3
Communities				
Bathurst, Beresford, Petit-Rocher Area	95.0	92.7	79.5	77.2
Bouctouche, Richibucto, Saint-Antoine Area	91.3	86.2	82.1	72.7
Campbellton, Atholville, Tide Head Area	88.2	90.7	76.5	81.0
Caraquet, Paquetville, Bertrand Area	83.6	84.8	90.3	79.1
Dalhousie, Balmoral, Belledune Area	89.2	90.4	82.3	79.5
Dieppe and Memramcook	S	80.0	67.9	82.5
Douglas, Saint Marys, Doaktown Area	S	90.3	80.7	81.0
Edmundston, Rivière-Verte, Lac Baker Area	91.7	90.2	81.3	83.1
Florenceville-Bristol, Woodstock, Wakefield Area	96.2	95.6	87.5	77.4
Fredericton	95.1	90.1	82.5	76.5
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S



	Year 2024	Year 2021	Year 2018	<b>Year</b> 2015
Grand Falls, Saint-Léonard, Drummond Area	95.0	93.7	77.8	75.1
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	89.0	96.2	86.1
Miramichi, Rogersville, Blackville Area	96.8	93.4	84.7	79.8
Moncton	89.5	88.9	74.0	71.4
Nackawic, McAdam, Canterbury Area	S	89.8	82.8	89.3
Neguac, Alnwick, Esgenoopetitj Area	S	93.7	88.3	78.3
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	85.6	84.1	78.0
Quispamsis, Rothesay, Hampton Area	81.8	85.2	85.8	68.5
Riverview and Coverdale	S	93.0	83.0	81.2
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	92.1	89.7	81.6	81.7
Salisbury and Petitcodiac	S	86.6	S	S
Shediac, Beaubassin East and Cap-Pelé	90.1	88.5	77.9	86.5
Shippagan, Lamèque, Inkerman Area	85.5	88.1	82.3	80.1
St. George, Grand Manan, Blacks Harbour Area	S	93.5	81.4	84.2
St. Stephen, Saint Andrews, Campobello Island Area	90.4	85.8	85.3	86.9
Sussex, Norton, Sussex Corner Area	89.0	88.8	80.8	85.1
Tracadie and Saint-Isidore	94.7	93.5	77.3	76.2
Age				
18-64	87.3	84.8	75.5	74.7



2024   2021   2018   2015   65 and over   92.3   91.6   84.1   81.8   86   86   86.1   81.8   86   86   86.1   81.8   86   86   86.1   81.8   86   86   86.1   81.8   86   86   86.1   81.8   86   86   86.1   81.8   86   86   86.1   81.8   86   86   86.1   81.8   81.8   86   86.1   81.8   81.8   86   86.1   81.8   81.8   81.8   81.8   81.8   81.8   81.2   79.6   81.8   81.2   79.6   81.8   81.2   79.6   81.8   81.2   79.6   81.8   81.2   81.2   81.8   8		Year	Year	Year	Year	
Gender     Female   91.6   89.4   81.2   79.6     Male   90.7   90.4   82.0   79.0     2SLGBTQIA+ status     2SLGBTQIA+   S   n/a   n/a   n/a     Language     Most comfortable in English   91.3   n/a   n/a   n/a     Most comfortable in French   91.9   n/a   n/a   n/a     Comfortable in both English and French   90.3   n/a   n/a   n/a     Indigenous identity     Indigenous identity   Immigrant   82.7   72.4   59.4     Immigrant   88.7   n/a   n/a   n/a     Education level     High school or less   91.8   90.2   82.2   80.4     Postsecondary   88.7   88.2   78.9   75.8     Disability or special need     Disability or special need   87.4   n/a   n/a   n/a     Household income	65 and over					
Female   91.6   89.4   81.2   79.6     Male   90.7   90.4   82.0   79.0     2SLGBTQIA+ status     2SLGBTQIA+   S   n/a   n/a   n/a     Language     Most comfortable in English   91.3   n/a   n/a   n/a     Most comfortable in French   91.9   n/a   n/a   n/a   n/a     Comfortable in both English and French   90.3   n/a   n/a   n/a   n/a     Indigenous Identity     Indigenous Identity   S   82.7   72.4   59.4     Immigrant   88.7   n/a   n/a   n/a     Immigrant   88.7   n/a   n/a   n/a     Education level   88.7   88.2   78.9   75.8     Disability or special need   87.4   n/a   n/a   n/a     Disability or special need   87.4   n/a   n/a   n/a     Household income   88.6   n/a   n/a<	oo and over	92.3	91.0	04.1	01.0	
Male   90.7   90.4   82.0   79.0     2SLGBTQIA+ status   2SLGBTQIA+   S   n/a   n/a   n/a     Language   Most comfortable in English   91.3   n/a   n/a   n/a     Most comfortable in French   91.9   n/a   n/a   n/a   n/a     Comfortable in both English and French   90.3   n/a   n/a   n/a   n/a     Indigenous identity   Indigenous identity     Indigenous   S   82.7   72.4   59.4     Immigrant   88.7   n/a   n/a   n/a     Education level   91.8   90.2   82.2   80.4     Postsecondary   88.7   88.2   78.9   75.8     Disability or special need   87.4   n/a   n/a   n/a     Household income   2   88.6   n/a   n/a   n/a     Less than \$30,000   91.6   n/a   n/a   n/a   n/a	Gender					
2SLGBTQIA+ status   2SLGBTQIA+ S n/a n/a n/a   Language   Most comfortable in English 91.3 n/a n/a n/a   Most comfortable in French 91.9 n/a n/a n/a   Comfortable in both English and French 90.3 n/a n/a n/a   Indigenous identity   Indigenous identity   Immigrant 88.7 n/a n/a n/a   Education level   High school or less 91.8 90.2 82.2 80.4   Postsecondary 88.7 88.2 78.9 75.8   Disability or special need 87.4 n/a n/a n/a   Household income   Less than \$30,000 91.6 n/a n/a n/a   Saccount of the status of the	Female	91.6	89.4	81.2	79.6	
Language   S   n/a   n/a   n/a     Most comfortable in English   91.3   n/a   n/a   n/a     Most comfortable in English   91.9   n/a   n/a   n/a     Comfortable in both English and French   90.3   n/a   n/a   n/a     Indigenous identity   Indigenous identity     Inmigrant   Immigrants   88.7   72.4   59.4     Education level   High school or less   91.8   90.2   82.2   80.4     Postsecondary   88.7   88.2   78.9   75.8     Disability or special need   Disability or special need     Disability or special need   87.4   n/a   n/a   n/a     Household income   Less than \$30,000   91.6   n/a   n/a   n/a     Less than \$30,000   88.6   n/a   n/a   n/a   n/a	Male	90.7	90.4	82.0	79.0	
Language   Most comfortable in English   91.3   n/a   n/a   n/a     Most comfortable in English   91.9   n/a   n/a   n/a     Comfortable in both English and French   90.3   n/a   n/a   n/a     Indigenous identity   Indigenous   S 82.7   72.4   59.4     Immigrant   Immigrants   S 88.7   n/a   n/a   n/a     Education level   High school or less   91.8   90.2   82.2   80.4     Postsecondary   88.7   88.2   78.9   75.8     Disability or special need   Disability or special need     Household income   Less than \$30,000   91.6   n/a   n/a   n/a     \$30,000 to less than \$60,000   88.6   n/a   n/a   n/a	2SLGBTQIA+ status					
Most comfortable in English   91.3   n/a   n/a   n/a     Most comfortable in French   91.9   n/a   n/a   n/a     Comfortable in both English and French   90.3   n/a   n/a   n/a     Indigenous identity   Indigenous identity     Immigrant   Immigrants   Section Indigenous   Section Indigenous <td ro<="" td=""><td>2SLGBTQIA+</td><td>S</td><td>n/a</td><td>n/a</td><td>n/a</td></td>	<td>2SLGBTQIA+</td> <td>S</td> <td>n/a</td> <td>n/a</td> <td>n/a</td>	2SLGBTQIA+	S	n/a	n/a	n/a
Most comfortable in French   91.9   n/a   n/a   n/a     Comfortable in both English and French   90.3   n/a   n/a   n/a     Indigenous identity   Indigenous   S   82.7   72.4   59.4     Immigrant   Immigrants   88.7   n/a   n/a   n/a     Education level   High school or less   91.8   90.2   82.2   80.4     Postsecondary   88.7   88.2   78.9   75.8     Disability or special need   87.4   n/a   n/a   n/a     Household income   Less than \$30,000   91.6   n/a   n/a   n/a     \$30,000 to less than \$60,000   88.6   n/a   n/a   n/a	Language					
Comfortable in both English and French   90.3   n/a   n/a   n/a     Indigenous identity   S 82.7 72.4 59.4     Immigrant   Immigrants   88.7 n/a n/a n/a n/a n/a n/a   n/a     Education level   High school or less   91.8 90.2 82.2 80.4     Postsecondary   88.7 88.2 78.9 75.8     Disability or special need   B7.4 n/a n/a n/a n/a n/a     Household income   Less than \$30,000   91.6 n/a n/a n/a n/a n/a     \$30,000 to less than \$60,000   88.6 n/a n/a n/a n/a n/a	Most comfortable in English	91.3	n/a	n/a	n/a	
Indigenous identity     Indigenous   S   82.7   72.4   59.4     Immigrant   Burning and a mark of the second o	Most comfortable in French	91.9	n/a	n/a	n/a	
Indigenous   S   82.7   72.4   59.4     Immigrant   Immigrants   88.7   n/a   n/a   n/a     Education level     High school or less   91.8   90.2   82.2   80.4     Postsecondary   88.7   88.2   78.9   75.8     Disability or special need     Disability or special need   87.4   n/a   n/a   n/a     Household income   Less than \$30,000   91.6   n/a   n/a   n/a     \$30,000 to less than \$60,000   88.6   n/a   n/a   n/a	Comfortable in both English and French	90.3	n/a	n/a	n/a	
Immigrant   88.7   n/a   n/a   n/a     Education level   High school or less   91.8   90.2   82.2   80.4     Postsecondary   88.7   88.2   78.9   75.8     Disability or special need     Disability or special need   87.4   n/a   n/a   n/a     Household income     Less than \$30,000   91.6   n/a   n/a   n/a     \$30,000 to less than \$60,000   88.6   n/a   n/a   n/a	Indigenous identity					
Immigrants   88.7   n/a   n/a   n/a     Education level     High school or less   91.8   90.2   82.2   80.4     Postsecondary   88.7   88.2   78.9   75.8     Disability or special need     Disability or special need   87.4   n/a   n/a   n/a     Household income     Less than \$30,000   91.6   n/a   n/a   n/a     \$30,000 to less than \$60,000   88.6   n/a   n/a   n/a	Indigenous	S	82.7	72.4	59.4	
Education level   High school or less 91.8 90.2 82.2 80.4   Postsecondary 88.7 88.2 78.9 75.8   Disability or special need   Disability or special need   Household income   Less than \$30,000 91.6 n/a n/a n/a   \$30,000 to less than \$60,000 88.6 n/a n/a n/a	Immigrant					
High school or less 91.8 90.2 82.2 80.4   Postsecondary 88.7 88.2 78.9 75.8   Disability or special need   Busehold income 87.4 n/a n/a n/a   Less than \$30,000 91.6 n/a n/a n/a   \$30,000 to less than \$60,000 88.6 n/a n/a n/a	Immigrants	88.7	n/a	n/a	n/a	
Postsecondary   88.7   88.2   78.9   75.8     Disability or special need     Bisability or special need   87.4   n/a   n/a   n/a     Household income   Eless than \$30,000   91.6   n/a   n/a   n/a     \$30,000 to less than \$60,000   88.6   n/a   n/a   n/a	Education level					
Disability or special need     Disability or special need   87.4   n/a   n/a   n/a     Household income	High school or less	91.8	90.2	82.2	80.4	
Disability or special need 87.4 n/a n/a n/a   Household income   Less than \$30,000 91.6 n/a n/a n/a   \$30,000 to less than \$60,000 88.6 n/a n/a n/a	Postsecondary	88.7	88.2	78.9	75.8	
Household income   Less than \$30,000 91.6 n/a n/a n/a   \$30,000 to less than \$60,000 88.6 n/a n/a n/a	Disability or special need					
Less than \$30,000 91.6 n/a n/a n/a \$30,000 to less than \$60,000 88.6 n/a n/a n/a	Disability or special need	87.4	n/a	n/a	n/a	
\$30,000 to less than \$60,000 <b>88.6</b> n/a n/a n/a	Household income					
	Less than \$30,000	91.6	n/a	n/a	n/a	
\$60,000 or more S n/a n/a n/a	\$30,000 to less than \$60,000	88.6	n/a	n/a	n/a	
	\$60,000 or more	S	n/a	n/a	n/a	



	Year 2024	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015
Racialized groups				
Racialized groups	S	n/a	n/a	n/a



### **About**

This indicator is the percentage of citizens receiving home care services from home support workers who reported that the services started as soon as they thought they needed them.

### Source

Home Care Survey

### **Calculations**

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Did home care services start as soon as you thought you needed them?

Unit	Interpretation	NBHC code	
%	Higher is better	HS_ACC01_1	

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size