

## Citizens receiving home care services from a home support worker who reported that the services they received had started as soon as they thought they needed them

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	89.8	81.5	79.4	80.1
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	87.7	76.9	76.7	75.1
Zone 2 - Fundy Shore and Saint John Area	88.6	82.4	81.4	85.0
Zone 3 - Fredericton and River Valley Area	90.0	85.5	81.0	82.2
Zone 4 - Madawaska and North-West Area	91.1	78.8	78.8	81.7
Zone 5 - Restigouche Area	90.5	79.7	80.1	75.9
Zone 6 - Bathurst and Acadian Peninsula Area	91.0	80.7	77.9	77.0
Zone 7 - Miramichi Area	93.5	85.3	79.3	80.0
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	92.7	79.5	77.2	75.2
Bouctouche, Richibucto, Saint-Antoine Area	86.2	82.1	72.7	71.1
Campbellton, Atholville, Tide Head Area	90.7	76.5	81.0	76.8
Caraquet, Paquetville, Bertrand Area	84.8	90.3	79.1	73.7
Dalhousie, Balmoral, Belledune Area	90.4	82.3	79.5	75.1
Dieppe and Memramcook	80.0	67.9	82.5	S
Douglas, Saint Marys, Doaktown Area	90.3	80.7	81.0	82.1
Edmundston, Rivière-Verte, Lac Baker Area	90.2	81.3	83.1	82.3
Florenceville-Bristol, Woodstock, Wakefield Area	95.6	87.5	77.4	80.6
Fredericton	90.1	82.5	76.5	77.4

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	<b>93.7</b>	<b>77.8</b>	<b>75.1</b>	<b>85.6</b>
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	<b>89.0</b>	<b>96.2</b>	<b>86.1</b>	<b>87.8</b>
Miramichi, Rogersville, Blackville Area	<b>93.4</b>	<b>84.7</b>	<b>79.8</b>	<b>80.1</b>
Moncton	<b>88.9</b>	<b>74.0</b>	<b>71.4</b>	<b>73.6</b>
Nackawic, McAdam, Canterbury Area	<b>89.8</b>	<b>82.8</b>	<b>89.3</b>	<b>94.2</b>
Neguac, Alnwick, Esgenoopetitj Area	<b>93.7</b>	<b>88.3</b>	<b>78.3</b>	<b>79.9</b>
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	<b>85.6</b>	<b>84.1</b>	<b>78.0</b>	<b>81.4</b>
Quispamsis, Rothesay, Hampton Area	<b>85.2</b>	<b>85.8</b>	<b>68.5</b>	<b>87.4</b>
Riverview and Coverdale	<b>93.0</b>	<b>83.0</b>	<b>81.2</b>	<b>77.8</b>
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	<b>89.7</b>	<b>81.6</b>	<b>81.7</b>	<b>83.7</b>
Salisbury and Petitcodiac	<b>86.6</b>	S	S	S
Shediac, Beaubassin East and Cap-Pelé	<b>88.5</b>	<b>77.9</b>	<b>86.5</b>	<b>79.3</b>
Shippagan, Lamèque, Inkerman Area	<b>88.1</b>	<b>82.3</b>	<b>80.1</b>	<b>70.9</b>
St. George, Grand Manan, Blacks Harbour Area	<b>93.5</b>	<b>81.4</b>	<b>84.2</b>	<b>81.5</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>85.8</b>	<b>85.3</b>	<b>86.9</b>	<b>95.4</b>
Sussex, Norton, Sussex Corner Area	<b>88.8</b>	<b>80.8</b>	<b>85.1</b>	<b>81.9</b>
Tracadie and Saint-Isidore	<b>93.5</b>	<b>77.3</b>	<b>76.2</b>	<b>93.5</b>

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	84.8	75.5	74.7	74.9
65 and over	91.6	84.1	81.8	82.9
<b>Gender</b>				
Female	89.4	81.2	79.6	80.1
Male	90.4	82.0	79.0	80.1
<b>Language</b>				
Preferred language of service: English	89.3	82.1	79.5	81.2
Preferred language of service: French	90.6	81.7	80.5	78.2
<b>Indigenous identity</b>				
Indigenous	82.7	72.4	59.4	86.3
Non-Indigenous	89.7	81.7	80.1	79.8
<b>Education level</b>				
High school or less	90.2	82.2	80.4	81.6
Postsecondary	88.2	78.9	75.8	75.0
<b>Household income</b>				
Less than \$25,000	89.4	81.6	80.2	79.7
\$25,000 to less than \$60,000	88.7	79.7	76.7	78.3
\$60,000 or more	S	S	S	85.0

## About

This indicator is the percentage of citizens receiving home care services from a home support worker who reported that the services they received had started as soon as they thought they needed them.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Did home care services start as soon as you thought you needed them?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	HS_ACC01_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size