

## Citizens receiving home care services from home support workers who reported that the services started as soon as they thought they needed them

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Province</b>				
New Brunswick	91.4	89.8	81.5	79.4
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	88.1	87.7	76.9	76.7
Zone 2 - Fundy Shore and Saint John Area	89.9	88.6	82.4	81.4
Zone 3 - Fredericton and River Valley Area	94.1	90.0	85.5	81.0
Zone 4 - Madawaska and North-West Area	92.7	91.1	78.8	78.8
Zone 5 - Restigouche Area	88.8	90.5	79.7	80.1
Zone 6 - Bathurst and Acadian Peninsula Area	91.8	91.0	80.7	77.9
Zone 7 - Miramichi Area	96.5	93.5	85.3	79.3
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	95.0	92.7	79.5	77.2
Bouctouche, Richibucto, Saint-Antoine Area	91.3	86.2	82.1	72.7
Campbellton, Atholville, Tide Head Area	88.2	90.7	76.5	81.0
Caraquet, Paquetville, Bertrand Area	83.6	84.8	90.3	79.1
Dalhousie, Balmoral, Belledune Area	89.2	90.4	82.3	79.5
Dieppe and Memramcook	S	80.0	67.9	82.5
Douglas, Saint Marys, Doaktown Area	S	90.3	80.7	81.0
Edmundston, Rivière-Verte, Lac Baker Area	91.7	90.2	81.3	83.1
Florenceville-Bristol, Woodstock, Wakefield Area	96.2	95.6	87.5	77.4
Fredericton	95.1	90.1	82.5	76.5
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Falls, Saint-Léonard, Drummond Area	95.0	93.7	77.8	75.1
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	89.0	96.2	86.1
Miramichi, Rogersville, Blackville Area	96.8	93.4	84.7	79.8
Moncton	89.5	88.9	74.0	71.4
Nackawic, McAdam, Canterbury Area	S	89.8	82.8	89.3
Neguac, Alnwick, Esgenoopetitj Area	S	93.7	88.3	78.3
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	85.6	84.1	78.0
Quispamsis, Rothesay, Hampton Area	81.8	85.2	85.8	68.5
Riverview and Coverdale	S	93.0	83.0	81.2
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	92.1	89.7	81.6	81.7
Salisbury and Petitcodiac	S	86.6	S	S
Shediac, Beaubassin East and Cap-Pelé	90.1	88.5	77.9	86.5
Shippagan, Lamèque, Inkerman Area	85.5	88.1	82.3	80.1
St. George, Grand Manan, Blacks Harbour Area	S	93.5	81.4	84.2
St. Stephen, Saint Andrews, Campobello Island Area	90.4	85.8	85.3	86.9
Sussex, Norton, Sussex Corner Area	89.0	88.8	80.8	85.1
Tracadie and Saint-Isidore	94.7	93.5	77.3	76.2
<b>Age</b>				
18-64	87.3	84.8	75.5	74.7

	Year 2024	Year 2021	Year 2018	Year 2015
65 and over	92.3	91.6	84.1	81.8
<b>Gender</b>				
Female	91.6	89.4	81.2	79.6
Male	90.7	90.4	82.0	79.0
<b>2SLGBTQIA+ status</b>				
2SLGBTQIA+	S	n/a	n/a	n/a
<b>Language</b>				
Most comfortable in English	91.3	n/a	n/a	n/a
Most comfortable in French	91.9	n/a	n/a	n/a
Comfortable in both English and French	90.3	n/a	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	S	82.7	72.4	59.4
<b>Immigrant</b>				
Immigrants	88.7	n/a	n/a	n/a
<b>Education level</b>				
High school or less	91.8	90.2	82.2	80.4
Postsecondary	88.7	88.2	78.9	75.8
<b>Disability or special need</b>				
Disability or special need	87.4	n/a	n/a	n/a
<b>Household income</b>				
Less than \$30,000	91.6	n/a	n/a	n/a
\$30,000 to less than \$60,000	88.6	n/a	n/a	n/a
\$60,000 or more	S	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Racialized groups</b>				
Racialized groups	S	n/a	n/a	n/a

## About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that the services started as soon as they thought they needed them.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Did home care services start as soon as you thought you needed them?

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Unit	Interpretation	NBHC code
%	Higher is better	HS_ACC01_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size