

## Citizens receiving home care services from home support workers who reported that the services started as soon as they thought they needed them

Unit : %

|  | Year<br>2024 | Year<br>2021 | Year<br>2018 | Year<br>2015 |
|--|--------------|--------------|--------------|--------------|
| <b>Province</b>                                  |              |              |              |              |
| New Brunswick                                    | 91.4         | 89.8         | 81.5         | 79.4         |
| <b>Health zones</b>                              |              |              |              |              |
| Zone 1 - Moncton and South-East Area             | 88.1         | 87.7         | 76.9         | 76.7         |
| Zone 2 - Fundy Shore and Saint John Area         | 89.9         | 88.6         | 82.4         | 81.4         |
| Zone 3 - Fredericton and River Valley Area       | 94.1         | 90.0         | 85.5         | 81.0         |
| Zone 4 - Madawaska and North-West Area           | 92.7         | 91.1         | 78.8         | 78.8         |
| Zone 5 - Restigouche Area                        | 88.8         | 90.5         | 79.7         | 80.1         |
| Zone 6 - Bathurst and Acadian Peninsula Area     | 91.8         | 91.0         | 80.7         | 77.9         |
| Zone 7 - Miramichi Area                          | 96.5         | 93.5         | 85.3         | 79.3         |
| <b>Communities</b>                               |              |              |              |              |
| Bathurst, Beresford, Petit-Rocher Area           | 95.0         | 92.7         | 79.5         | 77.2         |
| Bouctouche, Richibucto, Saint-Antoine Area       | 91.3         | 86.2         | 82.1         | 72.7         |
| Campbellton, Atholville, Tide Head Area          | 88.2         | 90.7         | 76.5         | 81.0         |
| Caraquet, Paquetville, Bertrand Area             | 83.6         | 84.8         | 90.3         | 79.1         |
| Dalhousie, Balmoral, Belledune Area              | 89.2         | 90.4         | 82.3         | 79.5         |
| Dieppe and Memramcook                            | S            | 80.0         | 67.9         | 82.5         |
| Douglas, Saint Marys, Doaktown Area              | S            | 90.3         | 80.7         | 81.0         |
| Edmundston, Rivière-Verte, Lac Baker Area        | 91.7         | 90.2         | 81.3         | 83.1         |
| Florenceville-Bristol, Woodstock, Wakefield Area | 96.2         | 95.6         | 87.5         | 77.4         |
| Fredericton                                      | 95.1         | 90.1         | 82.5         | 76.5         |
| Grand Bay-Westfield, Westfield, Greenwich Area   | S            | S            | S            | S            |

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|--|--------------|--------------|--------------|--------------|
| Grand Falls, Saint-Léonard, Drummond Area          | <b>95.0</b>  | <b>93.7</b>  | <b>77.8</b>  | <b>75.1</b>  |
| Hillsborough, Riverside-Albert, Alma Area          | S            | S            | S            | S            |
| Kedgwick, Saint-Quentin and Grimmer                | S            | S            | S            | S            |
| Minto, Chipman, Cambridge-Narrows Area             | S            | <b>89.0</b>  | <b>96.2</b>  | <b>86.1</b>  |
| Miramichi, Rogersville, Blackville Area            | <b>96.8</b>  | <b>93.4</b>  | <b>84.7</b>  | <b>79.8</b>  |
| Moncton  | <b>89.5</b>  | <b>88.9</b>  | <b>74.0</b>  | <b>71.4</b>  |
| Nackawic, McAdam, Canterbury Area                  | S            | <b>89.8</b>  | <b>82.8</b>  | <b>89.3</b>  |
| Neguac, Alnwick, Esgenoopetitj Area                | S            | <b>93.7</b>  | <b>88.3</b>  | <b>78.3</b>  |
| New Maryland, Kingsclear, Lincoln Area             | S            | S            | S            | S            |
| Oromocto, Gagetown, Fredericton Junction Area      | S            | S            | S            | S            |
| Perth-Andover, Plaster Rock, Tobique Area          | S            | <b>85.6</b>  | <b>84.1</b>  | <b>78.0</b>  |
| Quispamsis, Rothesay, Hampton Area                 | <b>81.8</b>  | <b>85.2</b>  | <b>85.8</b>  | <b>68.5</b>  |
| Riverview and Coverdale                            | S            | <b>93.0</b>  | <b>83.0</b>  | <b>81.2</b>  |
| Sackville, Dorchester, Port Elgin Area             | S            | S            | S            | S            |
| Saint John, Simonds and Musquash                   | <b>92.1</b>  | <b>89.7</b>  | <b>81.6</b>  | <b>81.7</b>  |
| Salisbury and Petitcodiac                          | S            | <b>86.6</b>  | S            | S            |
| Shediac, Beaubassin East and Cap-Pelé              | <b>90.1</b>  | <b>88.5</b>  | <b>77.9</b>  | <b>86.5</b>  |
| Shippagan, Lamèque, Inkerman Area                  | <b>85.5</b>  | <b>88.1</b>  | <b>82.3</b>  | <b>80.1</b>  |
| St. George, Grand Manan, Blacks Harbour Area       | S            | <b>93.5</b>  | <b>81.4</b>  | <b>84.2</b>  |
| St. Stephen, Saint Andrews, Campobello Island Area | <b>90.4</b>  | <b>85.8</b>  | <b>85.3</b>  | <b>86.9</b>  |
| Sussex, Norton, Sussex Corner Area                 | <b>89.0</b>  | <b>88.8</b>  | <b>80.8</b>  | <b>85.1</b>  |
| Tracadie and Saint-Isidore                         | <b>94.7</b>  | <b>93.5</b>  | <b>77.3</b>  | <b>76.2</b>  |
| <b>Age</b>   |              |              |              |              |
| 18-64  | <b>87.3</b>  | <b>84.8</b>  | <b>75.5</b>  | <b>74.7</b>  |

|  | Year<br>2024 | Year<br>2021 | Year<br>2018 | Year<br>2015 |
|--|--------------|--------------|--------------|--------------|
| 65 and over                            | <b>92.3</b>  | <b>91.6</b>  | <b>84.1</b>  | <b>81.8</b>  |
| <b>Gender</b>                          |              |              |              |              |
| Female                                 | <b>91.6</b>  | <b>89.4</b>  | <b>81.2</b>  | <b>79.6</b>  |
| Male                                   | <b>90.7</b>  | <b>90.4</b>  | <b>82.0</b>  | <b>79.0</b>  |
| <b>2SLGBTQIA+ status</b>               |              |              |              |              |
| 2SLGBTQIA+                             | S            | n/a          | n/a          | n/a          |
| <b>Language</b>                        |              |              |              |              |
| Most comfortable in English            | <b>91.3</b>  | n/a          | n/a          | n/a          |
| Most comfortable in French             | <b>91.9</b>  | n/a          | n/a          | n/a          |
| Comfortable in both English and French | <b>90.3</b>  | n/a          | n/a          | n/a          |
| <b>Indigenous identity</b>             |              |              |              |              |
| Indigenous                             | S            | <b>82.7</b>  | <b>72.4</b>  | <b>59.4</b>  |
| <b>Immigrant</b>                       |              |              |              |              |
| Immigrants                             | <b>88.7</b>  | n/a          | n/a          | n/a          |
| <b>Education level</b>                 |              |              |              |              |
| High school or less                    | <b>91.8</b>  | <b>90.2</b>  | <b>82.2</b>  | <b>80.4</b>  |
| Postsecondary                          | <b>88.7</b>  | <b>88.2</b>  | <b>78.9</b>  | <b>75.8</b>  |
| <b>Disability or special need</b>      |              |              |              |              |
| Disability or special need             | <b>87.4</b>  | n/a          | n/a          | n/a          |
| <b>Household income</b>                |              |              |              |              |
| Less than \$30,000                     | <b>91.6</b>  | n/a          | n/a          | n/a          |
| \$30,000 to less than \$60,000         | <b>88.6</b>  | n/a          | n/a          | n/a          |
| \$60,000 or more                       | S            | n/a          | n/a          | n/a          |

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|--|--------------|--------------|--------------|--------------|
|--|--------------|--------------|--------------|--------------|

## Racialized groups

|                   |   |     |     |     |
|-------------------|---|-----|-----|-----|
| Racialized groups | S | n/a | n/a | n/a |
|-------------------|---|-----|-----|-----|

## About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that the services started as soon as they thought they needed them.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Did home care services start as soon as you thought you needed them?

| Unit | Interpretation   | NBHC code  |
|------|------------------|------------|
| %    | Higher is better | HS_ACC01_1 |

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size