

# Citizens receiving home care services home support workers who reported that there was a time in the last 12 months when the staff did not take their spiritual or cultural values into account

Unit: %

	Year 2024	Year 2021	Year 2018	<b>Year</b> 2015
Province				
New Brunswick	3.8	2.5	2.6	2.1
Health zones				
Zone 1 - Moncton and South-East Area	3.6	4.2	2.9	3.2
Zone 2 - Fundy Shore and Saint John Area	4.1	2.5	2.0	1.6
Zone 3 - Fredericton and River Valley Area	3.9	1.4	2.3	1.6
Zone 4 - Madawaska and North-West Area	7.4	2.7	4.2	4.4
Zone 5 - Restigouche Area	S	S	S	S
Zone 6 - Bathurst and Acadian Peninsula Area	3.9	3.1	2.7	1.7
Zone 7 - Miramichi Area	S	S	S	S
Communities				
Bathurst, Beresford, Petit-Rocher Area	S	4.2	4.9	S
Bouctouche, Richibucto, Saint-Antoine Area	S	S	S	S
Campbellton, Atholville, Tide Head Area	S	S	S	0.0
Caraquet, Paquetville, Bertrand Area	S	S	0.0	S
Dalhousie, Balmoral, Belledune Area	S	S	0.0	S
Dieppe and Memramcook	S	0.0	S	S
Douglas, Saint Marys, Doaktown Area	S	0.0	S	S
Edmundston, Rivière-Verte, Lac Baker Area	8.2	S	S	S
Florenceville-Bristol, Woodstock, Wakefield Area	S	S	S	S
Fredericton	S	S	S	S



	<b>Year</b> 2024	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	S	S	6.7	S
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	S	S	0.0
Miramichi, Rogersville, Blackville Area	0.0	S	S	S
Moncton	S	5.2	5.1	5.0
Nackawic, McAdam, Canterbury Area	S	S	S	S
Neguac, Alnwick, Esgenoopetitj Area	S	0.0	0.0	S
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	0.0	S	S
Quispamsis, Rothesay, Hampton Area	S	S	S	S
Riverview and Coverdale	S	S	0.0	0.0
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	5.1	2.8	2.1	S
Salisbury and Petitcodiac	S	S	0.0	S
Shediac, Beaubassin East and Cap-Pelé	S	S	S	S
Shippagan, Lamèque, Inkerman Area	S	0.0	S	S
St. George, Grand Manan, Blacks Harbour Area	S	S	S	S
St. Stephen, Saint Andrews, Campobello Island Area	S	S	S	S
Sussex, Norton, Sussex Corner Area	S	S	S	S
Tracadie and Saint-Isidore	S	S	S	S

# Age



	<b>Year</b> 2024	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015
18-64	3.5	3.2	3.9	3.6
65 and over	3.8	2.3	2.0	1.4
Gender				
Female	3.7	2.5	2.6	2.3
Male	3.8	2.7	2.6	1.7
2SLGBTQIA+ status				
2SLGBTQIA+	S	n/a	n/a	n/a
Language				
Most comfortable in English	3.6	n/a	n/a	n/a
Most comfortable in French	3.7	n/a	n/a	n/a
Comfortable in both English and French	5.9	n/a	n/a	n/a
Indigenous identity				
Indigenous	S	S	S	S
Immigrant				
Immigrants	0.0	n/a	n/a	n/a
Education level				
High school or less	3.2	2.5	2.1	1.9
Postsecondary	5.4	2.8	4.8	4.0
Disability or special need				
Disability or special need	3.8	n/a	n/a	n/a
Household income				
Less than \$30,000	3.6	n/a	n/a	n/a
\$30,000 to less than \$60,000	3.6	n/a	n/a	n/a



	<b>Year</b> 2024	<b>Year</b> 2021	<b>Year</b> 2018	Year 2015
\$60,000 or more	S	n/a	n/a	n/a
Racialized groups				
Racialized groups	S	n/a	n/a	n/a



### **About**

This indicator is the percentage of citizens receiving home care services home support workers who reported that there was a time in the last 12 months when the staff did not take their spiritual or cultural values into account.

#### Source

Home Care Survey

# **Calculations**

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Was there ever a time when home support workers did not take your spiritual or cultural values into account?

Unit	Interpretation	NBHC code
Ollit	Interpretation	NBHC Code
%	Lower is better	HS_APPCV_1

# Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size