Citizens receiving home care services from a home support worker who reported that their home support worker always kept them informed about when they would arrive at their home in the last 2 months

Unit : %

	Year 2018	Year 2015	Year 2012
Province			
New Brunswick	71.6	74.0	81.4
Health zones			
Zone 1 - Moncton and South-East Area	75.6	72.2	84.6
Zone 2 - Fundy Shore and Saint John Area	72.1	78.9	85.5
Zone 3 - Fredericton and River Valley Area	70.8	71.1	84.9
Zone 4 - Madawaska and North-West Area	62.2	68.2	66.3
Zone 5 - Restigouche Area	76.8	75.2	81.4
Zone 6 - Bathurst and Acadian Peninsula Area	69.7	73.7	73.0
Zone 7 - Miramichi Area	72.4	77.5	82.2
Communities			
Bathurst, Beresford, Petit-Rocher Area	71.4	76.2	73.0
Bouctouche, Richibucto, Saint-Antoine Area	89.7	81.0	79.8
Campbellton, Atholville, Tide Head Area	74.7	71.0	85.6
Caraquet, Paquetville, Bertrand Area	74.5	80.0	67.8
Dalhousie, Balmoral, Belledune Area	78.5	78.1	78.1
Dieppe and Memramcook	72.0	77.3	S
Douglas, Saint Marys, Doaktown Area	72.9	65.6	86.9
Edmundston, Rivière-Verte, Lac Baker Area	57.8	68.9	67.6
Florenceville-Bristol, Woodstock, Wakefield Area	67.0	70.8	79.6
Fredericton	68.1	63.9	87.7

	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	68.4	67.6	63.3
Hillsborough, Riverside-Albert, Alma Area	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S
Minto, Chipman, Cambridge-Narrows Area	80.8	80.0	88.4
Miramichi, Rogersville, Blackville Area	70.4	79.3	87.0
Moncton	72.1	68.9	82.1
Nackawic, McAdam, Canterbury Area	77.3	69.2	89.0
Neguac, Alnwick, Esgenoopetitj Area	82.5	73.7	70.6
New Maryland, Kingsclear, Lincoln Area	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	77.5	81.2	84.5
Quispamsis, Rothesay, Hampton Area	76.9	78.7	78.1
Riverview and Coverdale	71.1	72.0	94.2
Sackville, Dorchester, Port Elgin Area	S	S	S
Saint John, Simonds and Musquash	74.6	78.1	87.9
Salisbury and Petitcodiac	65.5	S	S
Shediac, Beaubassin East and Cap-Pelé	77.1	72.5	88.0
Shippagan, Lamèque, Inkerman Area	67.2	64.8	78.0
St. George, Grand Manan, Blacks Harbour Area	64.4	79.7	85.1
St. Stephen, Saint Andrews, Campobello Island Area	60.3	66.0	81.0
Sussex, Norton, Sussex Corner Area	71.4	86.9	84.1
Tracadie and Saint-Isidore	65.6	70.1	S

Age

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	Year 2018	Year 2015	Year 2012
18-64	70.2	72.0	82.3
65 and over	72.2	74.9	81.2
Gender			
Female	71.5	74.7	81.5
Male	71.7	72.4	81.3
Language			
Preferred language of service: English	72.4	74.2	85.2
Preferred language of service: French	66.9	69.8	71.3
Indigenous identity			
Indigenous	68.7	55.8	77.4
Non-Indigenous	71.8	75.0	81.7
Education level			
High school or less	72.2	74.8	81.3
Postsecondary	69.3	70.8	82.2
Household income			
Less than $25,000	71.3	73.7	80.1
$25,000 to less than $60,000	69.6	70.8	83.1
$60,000 or more	S	S	88.1

Citizens receiving home care services from a home support worker who r...

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About

This indicator is the percentage of citizens receiving home care services from a home support worker who reported that their home support worker always kept them informed about when they would arrive at their home in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did home support workers keep you informed about when they would arrive at your home?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit
%

NBHC code
HS_APPIW_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size