

Citizens receiving home care services from a home support worker who strongly agree that their family caregiver received information that they wanted from their home support worker or agency when they needed it

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
Province				
New Brunswick	34.8	26.6	28.7	27.3
Health zones				
Zone 1 - Moncton and South-East Area	32.5	24.6	28.9	25.8
Zone 2 - Fundy Shore and Saint John Area	38.2	27.5	32.9	32.0
Zone 3 - Fredericton and River Valley Area	34.4	29.4	26.2	32.8
Zone 4 - Madawaska and North-West Area	26.1	25.3	22.7	16.6
Zone 5 - Restigouche Area	42.0	19.9	28.4	22.2
Zone 6 - Bathurst and Acadian Peninsula Area	36.5	28.2	28.1	23.0
Zone 7 - Miramichi Area	34.9	24.7	30.6	27.4
Communities				
Bathurst, Beresford, Petit-Rocher Area	35.1	26.3	25.6	21.4
Bouctouche, Richibucto, Saint-Antoine Area	35.2	26.4	32.9	31.0
Campbellton, Atholville, Tide Head Area	34.5	12.9	21.7	20.4
Caraquet, Paquetville, Bertrand Area	31.0	34.4	32.4	26.3
Dalhousie, Balmoral, Belledune Area	47.8	24.6	32.9	23.6
Dieppe and Memramcook	S	34.4	28.3	S
Douglas, Saint Marys, Doaktown Area	37.2	36.4	33.9	35.3
Edmundston, Rivière-Verte, Lac Baker Area	28.5	25.5	27.3	11.5
Florenceville-Bristol, Woodstock, Wakefield Area	31.0	31.2	28.0	40.2
Fredericton	31.6	23.0	17.7	26.7

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	22.3	23.4	15.1	19.5
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	42.6	40.8	25.9	30.2
Miramichi, Rogersville, Blackville Area	38.3	24.7	33.0	31.3
Moncton	33.7	21.4	31.8	26.7
Nackawic, McAdam, Canterbury Area	37.5	S	32.7	45.5
Neguac, Alnwick, Esgenoopetitj Area	23.6	24.7	25.7	18.6
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	38.8	25.5	21.3	31.3
Quispamsis, Rothesay, Hampton Area	38.7	27.9	22.6	23.0
Riverview and Coverdale	28.4	19.2	S	22.9
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	38.2	25.8	30.3	35.0
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	32.2	33.4	29.0	S
Shippagan, Lamèque, Inkerman Area	39.8	20.4	27.1	30.8
St. George, Grand Manan, Blacks Harbour Area	42.1	37.1	39.3	29.6
St. Stephen, Saint Andrews, Campobello Island Area	42.0	28.7	47.7	42.9
Sussex, Norton, Sussex Corner Area	32.6	23.6	35.8	25.5
Tracadie and Saint-Isidore	39.8	32.5	30.8	S

Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	33.3	23.1	25.6	29.0
65 and over	35.3	27.9	30.0	26.5

Gender

Female	34.3	26.1	28.8	27.3
Male	35.8	27.4	28.4	27.5

Language

Preferred language of service: English	36.0	27.1	29.1	31.5
Preferred language of service: French	32.0	26.5	26.3	17.6

Indigenous identity

Indigenous	27.8	29.6	S	30.2
Non-Indigenous	35.1	27.1	29.3	27.4

Education level

High school or less	35.2	27.3	28.8	27.6
Postsecondary	34.4	24.5	28.4	27.5

Household income

Less than \$25,000	35.9	26.4	28.5	26.1
\$25,000 to less than \$60,000	35.0	27.3	29.3	30.4
\$60,000 or more	S	S	S	35.3

About

This indicator is the percentage of citizens receiving home care services from a home support worker who strongly agree that their family caregiver received information that they wanted from their home support worker or agency when they needed it.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "strongly agree" by the number of respondents who answered "strongly disagree, disagree, neutral, agree or strongly agree" to the question: In the last 12 months, my family or friends who help with my care were given the information that they wanted when they needed it.

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	HS_APPRI_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size