

## Citizens receiving home care services from a home support worker who strongly agree that their family caregiver received information that they wanted from their home support worker or agency when they needed it

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	34.8	26.6	28.7	27.3
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	32.5	24.6	28.9	25.8
Zone 2 - Fundy Shore and Saint John Area	38.2	27.5	32.9	32.0
Zone 3 - Fredericton and River Valley Area	34.4	29.4	26.2	32.8
Zone 4 - Madawaska and North-West Area	26.1	25.3	22.7	16.6
Zone 5 - Restigouche Area	42.0	19.9	28.4	22.2
Zone 6 - Bathurst and Acadian Peninsula Area	36.5	28.2	28.1	23.0
Zone 7 - Miramichi Area	34.9	24.7	30.6	27.4
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	35.1	26.3	25.6	21.4
Bouctouche, Richibucto, Saint-Antoine Area	35.2	26.4	32.9	31.0
Campbellton, Atholville, Tide Head Area	34.5	12.9	21.7	20.4
Caraquet, Paquetville, Bertrand Area	31.0	34.4	32.4	26.3
Dalhousie, Balmoral, Belledune Area	47.8	24.6	32.9	23.6
Dieppe and Memramcook	S	34.4	28.3	S
Douglas, Saint Marys, Doaktown Area	37.2	36.4	33.9	35.3
Edmundston, Rivière-Verte, Lac Baker Area	28.5	25.5	27.3	11.5
Florenceville-Bristol, Woodstock, Wakefield Area	31.0	31.2	28.0	40.2
Fredericton	31.6	23.0	17.7	26.7

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	<b>22.3</b>	<b>23.4</b>	<b>15.1</b>	<b>19.5</b>
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	<b>42.6</b>	<b>40.8</b>	<b>25.9</b>	<b>30.2</b>
Miramichi, Rogersville, Blackville Area	<b>38.3</b>	<b>24.7</b>	<b>33.0</b>	<b>31.3</b>
Moncton	<b>33.7</b>	<b>21.4</b>	<b>31.8</b>	<b>26.7</b>
Nackawic, McAdam, Canterbury Area	<b>37.5</b>	S	<b>32.7</b>	<b>45.5</b>
Neguac, Alnwick, Esgenoopetitj Area	<b>23.6</b>	<b>24.7</b>	<b>25.7</b>	<b>18.6</b>
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	<b>38.8</b>	<b>25.5</b>	<b>21.3</b>	<b>31.3</b>
Quispamsis, Rothesay, Hampton Area	<b>38.7</b>	<b>27.9</b>	<b>22.6</b>	<b>23.0</b>
Riverview and Coverdale	<b>28.4</b>	<b>19.2</b>	S	<b>22.9</b>
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	<b>38.2</b>	<b>25.8</b>	<b>30.3</b>	<b>35.0</b>
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	<b>32.2</b>	<b>33.4</b>	<b>29.0</b>	S
Shippagan, Lamèque, Inkerman Area	<b>39.8</b>	<b>20.4</b>	<b>27.1</b>	<b>30.8</b>
St. George, Grand Manan, Blacks Harbour Area	<b>42.1</b>	<b>37.1</b>	<b>39.3</b>	<b>29.6</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>42.0</b>	<b>28.7</b>	<b>47.7</b>	<b>42.9</b>
Sussex, Norton, Sussex Corner Area	<b>32.6</b>	<b>23.6</b>	<b>35.8</b>	<b>25.5</b>
Tracadie and Saint-Isidore	<b>39.8</b>	<b>32.5</b>	<b>30.8</b>	S

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	33.3	23.1	25.6	29.0
65 and over	35.3	27.9	30.0	26.5

**Gender**

Female	34.3	26.1	28.8	27.3
Male	35.8	27.4	28.4	27.5

**Language**

Preferred language of service: English	36.0	27.1	29.1	31.5
Preferred language of service: French	32.0	26.5	26.3	17.6

**Indigenous identity**

Indigenous	27.8	29.6	S	30.2
Non-Indigenous	35.1	27.1	29.3	27.4

**Education level**

High school or less	35.2	27.3	28.8	27.6
Postsecondary	34.4	24.5	28.4	27.5

**Household income**

Less than \$25,000	35.9	26.4	28.5	26.1
\$25,000 to less than \$60,000	35.0	27.3	29.3	30.4
\$60,000 or more	S	S	S	35.3

### About

This indicator is the percentage of citizens receiving home care services from a home support worker who strongly agree that their family caregiver received information that they wanted from their home support worker or agency when they needed it.

### Source

Home Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "strongly agree" by the number of respondents who answered "strongly disagree, disagree, neutral, agree or strongly agree" to the question: In the last 12 months, my family or friends who help with my care were given the information that they wanted when they needed it.

### Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	HS_APPRI_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size