

## Citizens receiving home care services from a home support worker who reported that someone told them what type of services they would be getting

Unit : %

	Year 2018	Year 2015	Year 2012
<b>Province</b>			
New Brunswick	93.7	93.5	87.4
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	93.4	91.6	87.2
Zone 2 - Fundy Shore and Saint John Area	93.1	90.6	86.3
Zone 3 - Fredericton and River Valley Area	93.3	93.7	90.7
Zone 4 - Madawaska and North-West Area	93.7	96.0	86.0
Zone 5 - Restigouche Area	95.2	95.8	86.1
Zone 6 - Bathurst and Acadian Peninsula Area	93.8	96.3	90.8
Zone 7 - Miramichi Area	95.4	94.8	80.2
<b>Communities</b>			
Bathurst, Beresford, Petit-Rocher Area	93.7	97.4	88.7
Bouctouche, Richibucto, Saint-Antoine Area	93.1	91.9	88.2
Campbellton, Atholville, Tide Head Area	98.3	98.8	87.0
Caraquet, Paquetville, Bertrand Area	92.7	96.6	94.4
Dalhousie, Balmoral, Belledune Area	92.8	93.8	85.4
Dieppe and Memramcook	95.6	92.5	S
Douglas, Saint Marys, Doaktown Area	89.1	86.2	94.3
Edmundston, Rivière-Verte, Lac Baker Area	92.4	98.1	83.2
Florenceville-Bristol, Woodstock, Wakefield Area	94.2	96.3	87.9
Fredericton	91.3	93.1	90.5
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S

	Year 2018	Year 2015	Year 2012
Grand Falls, Saint-Léonard, Drummond Area	<b>94.5</b>	<b>93.7</b>	<b>88.3</b>
Hillsborough, Riverside-Albert, Alma Area	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S
Minto, Chipman, Cambridge-Narrows Area	<b>96.2</b>	<b>93.3</b>	<b>97.3</b>
Miramichi, Rogersville, Blackville Area	<b>94.8</b>	<b>95.8</b>	<b>80.0</b>
Moncton	<b>92.8</b>	<b>90.1</b>	<b>86.6</b>
Nackawic, McAdam, Canterbury Area	<b>91.1</b>	<b>93.4</b>	<b>97.2</b>
Neguac, Alnwick, Esgenoopetitj Area	<b>98.2</b>	<b>92.8</b>	<b>80.6</b>
New Maryland, Kingsclear, Lincoln Area	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	<b>97.1</b>	<b>96.3</b>	<b>89.8</b>
Quispamsis, Rothesay, Hampton Area	<b>91.4</b>	<b>82.1</b>	<b>79.6</b>
Riverview and Coverdale	<b>92.2</b>	<b>86.3</b>	<b>88.5</b>
Sackville, Dorchester, Port Elgin Area	S	S	S
Saint John, Simonds and Musquash	<b>91.0</b>	<b>91.7</b>	<b>85.6</b>
Salisbury and Petitcodiac	S	S	S
Shediac, Beaubassin East and Cap-Pelé	<b>97.0</b>	<b>93.6</b>	<b>90.0</b>
Shippagan, Lamèque, Inkerman Area	<b>94.1</b>	<b>93.4</b>	<b>92.5</b>
St. George, Grand Manan, Blacks Harbour Area	<b>91.5</b>	<b>92.4</b>	<b>93.2</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>100.0</b>	<b>94.0</b>	<b>82.4</b>
Sussex, Norton, Sussex Corner Area	<b>94.1</b>	<b>88.6</b>	<b>90.3</b>
Tracadie and Saint-Isidore	<b>94.1</b>	<b>96.5</b>	<b>91.3</b>
<b>Age</b>			
18-64	<b>92.2</b>	<b>91.4</b>	<b>86.3</b>

	Year 2018	Year 2015	Year 2012
65 and over	94.4	94.6	88.3
<b>Gender</b>			
Female	93.9	93.0	86.8
Male	93.3	94.6	88.9
<b>Language</b>			
Preferred language of service: English	92.8	93.2	87.7
Preferred language of service: French	95.8	94.9	86.1
<b>Indigenous identity</b>			
Indigenous	91.2	95.2	78.2
Non-Indigenous	93.7	93.8	87.8
<b>Education level</b>			
High school or less	93.7	93.9	87.7
Postsecondary	93.2	91.4	87.7
<b>Household income</b>			
Less than \$25,000	93.7	94.1	87.3
\$25,000 to less than \$60,000	93.7	92.2	89.6
\$60,000 or more	S	S	83.7

### About

This indicator is the percentage of citizens receiving home care services from a home support worker who reported that someone told them what type of services they would be getting.

### Source

Home Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: Did someone tell you what care and services you would get?

### Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	HS_APPTS_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size