

## Citizens receiving home care services from a home support worker who reported that their home support worker always treated them as gently as possible in the last 2 months

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	86.2	84.2	85.1	90.4
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	84.8	83.1	86.2	92.2
Zone 2 - Fundy Shore and Saint John Area	88.8	85.9	87.6	91.3
Zone 3 - Fredericton and River Valley Area	86.8	85.6	86.4	93.0
Zone 4 - Madawaska and North-West Area	74.9	73.0	75.5	80.2
Zone 5 - Restigouche Area	89.9	89.8	82.1	88.0
Zone 6 - Bathurst and Acadian Peninsula Area	85.3	81.3	84.5	88.4
Zone 7 - Miramichi Area	91.6	90.8	88.0	93.4
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	86.6	86.9	87.5	91.1
Bouctouche, Richibucto, Saint-Antoine Area	90.5	87.8	84.6	90.5
Campbellton, Atholville, Tide Head Area	89.2	86.7	77.8	85.5
Caraquet, Paquetville, Bertrand Area	85.6	76.8	86.2	80.9
Dalhousie, Balmoral, Belledune Area	90.4	91.9	85.1	90.0
Dieppe and Memramcook	77.2	73.4	83.3	S
Douglas, Saint Marys, Doaktown Area	86.7	82.9	82.3	94.7
Edmundston, Rivière-Verte, Lac Baker Area	73.6	71.6	71.7	76.3
Florenceville-Bristol, Woodstock, Wakefield Area	84.4	84.7	82.6	89.3
Fredericton	82.7	77.0	88.4	94.8

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	<b>78.5</b>	<b>72.3</b>	<b>79.3</b>	<b>83.5</b>
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	<b>92.3</b>	<b>91.4</b>	<b>90.8</b>	<b>93.2</b>
Miramichi, Rogersville, Blackville Area	<b>93.2</b>	<b>91.2</b>	<b>86.5</b>	<b>93.4</b>
Moncton	<b>80.7</b>	<b>80.6</b>	<b>88.8</b>	<b>91.1</b>
Nackawic, McAdam, Canterbury Area	<b>89.6</b>	<b>92.9</b>	<b>92.1</b>	<b>92.1</b>
Neguac, Alnwick, Esgenoopetitj Area	<b>85.7</b>	<b>88.7</b>	<b>91.2</b>	<b>93.5</b>
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	<b>93.0</b>	<b>97.6</b>	<b>93.0</b>	<b>95.3</b>
Quispamsis, Rothesay, Hampton Area	<b>91.5</b>	<b>88.3</b>	<b>90.3</b>	<b>84.4</b>
Riverview and Coverdale	<b>86.7</b>	<b>81.2</b>	<b>81.8</b>	<b>97.6</b>
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	<b>86.2</b>	<b>83.6</b>	<b>83.3</b>	<b>93.2</b>
Salisbury and Petitcodiac	S	<b>80.1</b>	S	S
Shediac, Beaubassin East and Cap-Pelé	<b>89.4</b>	<b>89.9</b>	<b>88.5</b>	<b>89.1</b>
Shippagan, Lamèque, Inkerman Area	<b>83.6</b>	<b>87.8</b>	<b>82.8</b>	<b>87.8</b>
St. George, Grand Manan, Blacks Harbour Area	<b>90.9</b>	<b>91.1</b>	<b>97.0</b>	<b>86.4</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>91.4</b>	<b>86.7</b>	<b>90.6</b>	<b>88.1</b>
Sussex, Norton, Sussex Corner Area	<b>90.9</b>	<b>88.3</b>	<b>89.0</b>	<b>94.2</b>
Tracadie and Saint-Isidore	<b>83.7</b>	<b>72.0</b>	<b>76.9</b>	<b>89.0</b>

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	82.9	79.1	81.4	88.9
65 and over	87.4	86.4	87.0	91.2
<b>Gender</b>				
Female	86.2	84.5	85.4	90.3
Male	86.3	83.4	84.6	90.9
<b>Language</b>				
Preferred language of service: English	88.0	85.7	85.5	92.3
Preferred language of service: French	81.9	78.8	80.6	84.4
<b>Indigenous identity</b>				
Indigenous	92.7	82.2	74.5	92.1
Non-Indigenous	86.5	84.5	85.5	90.4
<b>Education level</b>				
High school or less	87.4	84.8	85.8	90.2
Postsecondary	82.2	81.6	80.2	91.6
<b>Household income</b>				
Less than \$25,000	85.7	83.9	84.3	89.8
\$25,000 to less than \$60,000	90.1	85.4	86.2	91.8
\$60,000 or more	S	S	S	89.6

## About

This indicator is the percentage of citizens receiving home care services from a home support worker who reported that their home support worker always treated them as gently as possible in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did home support workers do each of the following: treat you as gently as possible?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	HS_COM01_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size