

Citizens receiving home care services from a home support worker who reported that their home support worker always treated them as gently as possible in the last 2 months

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
Province				
New Brunswick	86.2	84.2	85.1	90.4
Health zones				
Zone 1 - Moncton and South-East Area	84.8	83.1	86.2	92.2
Zone 2 - Fundy Shore and Saint John Area	88.8	85.9	87.6	91.3
Zone 3 - Fredericton and River Valley Area	86.8	85.6	86.4	93.0
Zone 4 - Madawaska and North-West Area	74.9	73.0	75.5	80.2
Zone 5 - Restigouche Area	89.9	89.8	82.1	88.0
Zone 6 - Bathurst and Acadian Peninsula Area	85.3	81.3	84.5	88.4
Zone 7 - Miramichi Area	91.6	90.8	88.0	93.4
Communities				
Bathurst, Beresford, Petit-Rocher Area	86.6	86.9	87.5	91.1
Bouctouche, Richibucto, Saint-Antoine Area	90.5	87.8	84.6	90.5
Campbellton, Atholville, Tide Head Area	89.2	86.7	77.8	85.5
Caraquet, Paquetville, Bertrand Area	85.6	76.8	86.2	80.9
Dalhousie, Balmoral, Belledune Area	90.4	91.9	85.1	90.0
Dieppe and Memramcook	77.2	73.4	83.3	S
Douglas, Saint Marys, Doaktown Area	86.7	82.9	82.3	94.7
Edmundston, Rivière-Verte, Lac Baker Area	73.6	71.6	71.7	76.3
Florenceville-Bristol, Woodstock, Wakefield Area	84.4	84.7	82.6	89.3
Fredericton	82.7	77.0	88.4	94.8

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	78.5	72.3	79.3	83.5
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	92.3	91.4	90.8	93.2
Miramichi, Rogersville, Blackville Area	93.2	91.2	86.5	93.4
Moncton	80.7	80.6	88.8	91.1
Nackawic, McAdam, Canterbury Area	89.6	92.9	92.1	92.1
Neguac, Alnwick, Esgenoopetitj Area	85.7	88.7	91.2	93.5
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	93.0	97.6	93.0	95.3
Quispamsis, Rothesay, Hampton Area	91.5	88.3	90.3	84.4
Riverview and Coverdale	86.7	81.2	81.8	97.6
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	86.2	83.6	83.3	93.2
Salisbury and Petitcodiac	S	80.1	S	S
Shediac, Beaubassin East and Cap-Pelé	89.4	89.9	88.5	89.1
Shippagan, Lamèque, Inkerman Area	83.6	87.8	82.8	87.8
St. George, Grand Manan, Blacks Harbour Area	90.9	91.1	97.0	86.4
St. Stephen, Saint Andrews, Campobello Island Area	91.4	86.7	90.6	88.1
Sussex, Norton, Sussex Corner Area	90.9	88.3	89.0	94.2
Tracadie and Saint-Isidore	83.7	72.0	76.9	89.0

Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	82.9	79.1	81.4	88.9
65 and over	87.4	86.4	87.0	91.2
Gender				
Female	86.2	84.5	85.4	90.3
Male	86.3	83.4	84.6	90.9
Language				
Preferred language of service: English	88.0	85.7	85.5	92.3
Preferred language of service: French	81.9	78.8	80.6	84.4
Indigenous identity				
Indigenous	92.7	82.2	74.5	92.1
Non-Indigenous	86.5	84.5	85.5	90.4
Education level				
High school or less	87.4	84.8	85.8	90.2
Postsecondary	82.2	81.6	80.2	91.6
Household income				
Less than \$25,000	85.7	83.9	84.3	89.8
\$25,000 to less than \$60,000	90.1	85.4	86.2	91.8
\$60,000 or more	S	S	S	89.6

About

This indicator is the percentage of citizens receiving home care services from a home support worker who reported that their home support worker always treated them as gently as possible in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did home support workers do each of the following: treat you as gently as possible?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	HS_COM01_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size