

## Citizens receiving home care services from home support workers who reported that the staff always treated them as gently as possible in the last 2 months

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Province</b>				
New Brunswick	87.7	86.2	84.2	85.1
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	88.5	84.8	83.1	86.2
Zone 2 - Fundy Shore and Saint John Area	87.1	88.8	85.9	87.6
Zone 3 - Fredericton and River Valley Area	85.3	86.8	85.6	86.4
Zone 4 - Madawaska and North-West Area	82.8	74.9	73.0	75.5
Zone 5 - Restigouche Area	93.4	89.9	89.8	82.1
Zone 6 - Bathurst and Acadian Peninsula Area	89.5	85.3	81.3	84.5
Zone 7 - Miramichi Area	91.9	91.6	90.8	88.0
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	86.8	86.6	86.9	87.5
Bouctouche, Richibucto, Saint-Antoine Area	88.7	90.5	87.8	84.6
Campbellton, Atholville, Tide Head Area	92.7	89.2	86.7	77.8
Caraquet, Paquetville, Bertrand Area	92.3	85.6	76.8	86.2
Dalhousie, Balmoral, Belledune Area	93.9	90.4	91.9	85.1
Dieppe and Memramcook	S	77.2	73.4	83.3
Douglas, Saint Marys, Doaktown Area	S	86.7	82.9	82.3
Edmundston, Rivière-Verte, Lac Baker Area	83.6	73.6	71.6	71.7
Florenceville-Bristol, Woodstock, Wakefield Area	88.9	84.4	84.7	82.6
Fredericton	76.0	82.7	77.0	88.4

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	<b>81.4</b>	<b>78.5</b>	<b>72.3</b>	<b>79.3</b>
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	<b>92.3</b>	<b>91.4</b>	<b>90.8</b>
Miramichi, Rogersville, Blackville Area	<b>92.3</b>	<b>93.2</b>	<b>91.2</b>	<b>86.5</b>
Moncton	<b>85.4</b>	<b>80.7</b>	<b>80.6</b>	<b>88.8</b>
Nackawic, McAdam, Canterbury Area	S	<b>89.6</b>	<b>92.9</b>	<b>92.1</b>
Neguac, Alnwick, Esgenoopetitj Area	S	<b>85.7</b>	<b>88.7</b>	<b>91.2</b>
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	<b>93.0</b>	<b>97.6</b>	<b>93.0</b>
Quispamsis, Rothesay, Hampton Area	<b>89.9</b>	<b>91.5</b>	<b>88.3</b>	<b>90.3</b>
Riverview and Coverdale	S	<b>86.7</b>	<b>81.2</b>	<b>81.8</b>
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	<b>85.5</b>	<b>86.2</b>	<b>83.6</b>	<b>83.3</b>
Salisbury and Petitcodiac	S	S	<b>80.1</b>	S
Shediac, Beaubassin East and Cap-Pelé	<b>92.7</b>	<b>89.4</b>	<b>89.9</b>	<b>88.5</b>
Shippagan, Lamèque, Inkerman Area	<b>94.1</b>	<b>83.6</b>	<b>87.8</b>	<b>82.8</b>
St. George, Grand Manan, Blacks Harbour Area	S	<b>90.9</b>	<b>91.1</b>	<b>97.0</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>85.1</b>	<b>91.4</b>	<b>86.7</b>	<b>90.6</b>
Sussex, Norton, Sussex Corner Area	<b>92.0</b>	<b>90.9</b>	<b>88.3</b>	<b>89.0</b>
Tracadie and Saint-Isidore	<b>89.7</b>	<b>83.7</b>	<b>72.0</b>	<b>76.9</b>

## Age

	Year 2024	Year 2021	Year 2018	Year 2015
18-64	87.2	82.9	79.1	81.4
65 and over	87.9	87.4	86.4	87.0
<b>Gender</b>				
Female	87.4	86.2	84.5	85.4
Male	88.7	86.3	83.4	84.6
<b>2SLGBTQIA+ status</b>				
2SLGBTQIA+	S	n/a	n/a	n/a
<b>Language</b>				
Most comfortable in English	87.9	n/a	n/a	n/a
Most comfortable in French	87.6	n/a	n/a	n/a
Comfortable in both English and French	90.3	n/a	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	S	92.7	82.2	74.5
<b>Immigrant</b>				
Immigrants	82.9	n/a	n/a	n/a
<b>Education level</b>				
High school or less	88.9	87.4	84.8	85.8
Postsecondary	84.2	82.2	81.6	80.2
<b>Disability or special need</b>				
Disability or special need	84.2	n/a	n/a	n/a
<b>Household income</b>				
Less than \$30,000	88.5	n/a	n/a	n/a
\$30,000 to less than \$60,000	80.8	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
\$60,000 or more	S	n/a	n/a	n/a
<b>Racialized groups</b>				
Racialized groups	S	n/a	n/a	n/a

### About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that the staff always treated them as gently as possible in the last 2 months.

### Source

Home Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did home support workers do each of the following: treat you as gently as possible?

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Unit	Interpretation	NBHC code
%	Higher is better	HS_COM01_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size