

Citizens receiving home care services from a home support worker who reported that their home support worker always explained things in a way that was easy to understand in the last 2 months

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
Province				
New Brunswick	80.2	77.2	77.8	84.5
Health zones				
Zone 1 - Moncton and South-East Area	79.8	76.9	75.9	89.4
Zone 2 - Fundy Shore and Saint John Area	81.0	75.3	78.3	85.0
Zone 3 - Fredericton and River Valley Area	79.9	76.8	78.5	86.0
Zone 4 - Madawaska and North-West Area	75.8	73.5	74.6	72.4
Zone 5 - Restigouche Area	82.2	81.4	77.8	85.4
Zone 6 - Bathurst and Acadian Peninsula Area	79.3	78.0	78.2	82.2
Zone 7 - Miramichi Area	85.0	83.9	80.8	84.4
Communities				
Bathurst, Beresford, Petit-Rocher Area	76.4	80.4	81.8	79.6
Bouctouche, Richibucto, Saint-Antoine Area	86.6	84.4	71.7	89.0
Campbellton, Atholville, Tide Head Area	80.0	85.3	70.5	83.0
Caraquet, Paquetville, Bertrand Area	80.7	74.1	70.5	82.0
Dalhousie, Balmoral, Belledune Area	83.8	78.4	83.1	87.2
Dieppe and Memramcook	72.4	66.3	85.8	S
Douglas, Saint Marys, Doaktown Area	78.6	78.8	79.4	85.6
Edmundston, Rivière-Verte, Lac Baker Area	76.0	68.3	73.1	68.9
Florenceville-Bristol, Woodstock, Wakefield Area	83.5	73.9	74.2	82.1
Fredericton	74.4	71.6	77.9	88.3

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	74.6	79.0	75.6	73.9
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	77.5	86.4	88.6	88.6
Miramichi, Rogersville, Blackville Area	85.8	84.1	81.3	86.0
Moncton	73.8	75.5	76.3	89.7
Nackawic, McAdam, Canterbury Area	87.1	85.9	84.5	81.5
Neguac, Alnwick, Esgenoopetitj Area	81.9	83.3	79.7	80.6
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	82.4	84.6	82.4	88.4
Quispamsis, Rothesay, Hampton Area	83.2	71.3	75.0	77.7
Riverview and Coverdale	84.3	76.9	73.4	97.5
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	76.0	72.5	74.9	83.5
Salisbury and Petitcodiac	S	69.7	S	S
Shediac, Beaubassin East and Cap-Pelé	84.5	81.1	83.6	86.7
Shippagan, Lamèque, Inkerman Area	82.0	83.5	80.8	82.6
St. George, Grand Manan, Blacks Harbour Area	90.7	78.3	79.0	87.6
St. Stephen, Saint Andrews, Campobello Island Area	85.0	86.5	90.9	84.9
Sussex, Norton, Sussex Corner Area	84.1	74.5	82.4	87.5
Tracadie and Saint-Isidore	82.2	72.9	73.4	91.4

Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	79.1	74.7	74.7	83.8
65 and over	80.7	78.3	79.3	84.9

Gender

Female	80.3	78.1	78.6	84.4
Male	80.1	75.4	75.9	84.7

Language

Preferred language of service: English	80.9	77.6	77.6	86.5
Preferred language of service: French	78.7	75.0	75.9	78.6

Indigenous identity

Indigenous	90.2	80.0	69.1	80.5
Non-Indigenous	80.5	77.5	78.7	84.8

Education level

High school or less	81.9	78.5	79.0	84.0
Postsecondary	75.0	73.5	71.4	86.6

Household income

Less than \$25,000	80.0	76.9	77.9	82.4
\$25,000 to less than \$60,000	83.4	75.4	80.0	89.9
\$60,000 or more	S	S	S	86.7

About

This indicator is the percentage of citizens receiving home care services from a home support worker who reported that their home support worker always explained things in a way that was easy to understand in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did home support workers do each of the following: explain things in a way that was easy to understand?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	HS_COM02_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size