

Citizens receiving home care services from a home support worker who reported that their home support worker always listened carefully to them in the last 2 months

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
Province				
New Brunswick	77.3	75.4	76.5	83.3
Health zones				
Zone 1 - Moncton and South-East Area	76.9	74.0	76.9	83.7
Zone 2 - Fundy Shore and Saint John Area	75.1	73.9	77.1	83.3
Zone 3 - Fredericton and River Valley Area	75.8	74.0	73.3	84.7
Zone 4 - Madawaska and North-West Area	72.9	72.0	67.5	72.8
Zone 5 - Restigouche Area	80.9	80.2	78.5	84.4
Zone 6 - Bathurst and Acadian Peninsula Area	80.0	80.5	83.1	85.6
Zone 7 - Miramichi Area	85.6	78.1	79.4	86.2
Communities				
Bathurst, Beresford, Petit-Rocher Area	76.6	81.0	84.9	84.7
Bouctouche, Richibucto, Saint-Antoine Area	86.1	86.2	79.8	88.6
Campbellton, Atholville, Tide Head Area	75.1	76.8	77.1	80.3
Caraquet, Paquetville, Bertrand Area	79.8	80.3	83.4	84.4
Dalhousie, Balmoral, Belledune Area	85.2	82.8	79.5	87.6
Dieppe and Memramcook	69.4	65.1	75.5	S
Douglas, Saint Marys, Doaktown Area	80.7	78.0	77.5	85.6
Edmundston, Rivière-Verte, Lac Baker Area	76.2	68.8	65.5	68.3
Florenceville-Bristol, Woodstock, Wakefield Area	78.5	75.0	72.2	81.8
Fredericton	69.7	64.6	65.2	86.3

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	69.0	73.3	69.6	77.3
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	76.5	75.2	82.9	90.7
Miramichi, Rogersville, Blackville Area	86.3	77.0	77.9	85.7
Moncton	71.3	70.2	78.9	77.3
Nackawic, McAdam, Canterbury Area	83.0	80.6	74.9	80.5
Neguac, Alnwick, Esgenoopetitj Area	83.1	83.2	82.5	87.6
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	75.7	83.8	74.8	83.8
Quispamsis, Rothesay, Hampton Area	78.4	75.2	71.1	73.3
Riverview and Coverdale	76.2	73.4	73.8	94.8
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	70.3	73.4	73.8	80.3
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	82.3	80.8	84.5	83.5
Shippagan, Lamèque, Inkerman Area	83.5	85.2	84.4	81.4
St. George, Grand Manan, Blacks Harbour Area	74.2	81.8	87.3	82.8
St. Stephen, Saint Andrews, Campobello Island Area	78.9	77.1	79.5	92.8
Sussex, Norton, Sussex Corner Area	82.6	65.6	81.7	87.4
Tracadie and Saint-Isidore	84.7	77.2	77.0	94.8

Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	75.5	72.0	72.4	80.2
65 and over	78.0	76.9	78.6	84.9

Gender

Female	76.6	75.0	76.2	82.2
Male	78.7	76.1	77.0	86.2

Language

Preferred language of service: English	77.7	74.7	76.0	84.1
Preferred language of service: French	76.6	76.0	76.8	80.1

Indigenous identity

Indigenous	89.3	81.3	69.1	84.5
Non-Indigenous	77.5	75.5	77.3	83.2

Education level

High school or less	79.0	77.4	77.7	84.1
Postsecondary	71.3	69.8	68.7	79.5

Household income

Less than \$25,000	76.4	75.2	76.5	82.1
\$25,000 to less than \$60,000	80.4	75.1	75.6	84.1
\$60,000 or more	S	S	S	80.5

About

This indicator is the percentage of citizens receiving home care services from a home support worker who reported that their home support worker always listened carefully to them in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did home support workers do each of the following: listen carefully to you?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	HS_COM03_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size