

## Citizens receiving home care services from home support workers who reported that the staff always treated them with courtesy and respect in the last 2 months

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Province</b>				
New Brunswick	87.6	87.6	85.5	86.4
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	88.7	85.7	84.7	86.1
Zone 2 - Fundy Shore and Saint John Area	86.1	87.5	85.3	87.1
Zone 3 - Fredericton and River Valley Area	84.4	87.4	83.3	86.0
Zone 4 - Madawaska and North-West Area	84.6	82.1	83.1	81.7
Zone 5 - Restigouche Area	94.7	90.6	90.8	85.0
Zone 6 - Bathurst and Acadian Peninsula Area	90.4	90.0	87.4	90.3
Zone 7 - Miramichi Area	91.0	93.2	88.3	87.2
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	87.8	88.8	85.0	93.7
Bouctouche, Richibucto, Saint-Antoine Area	90.7	87.9	90.7	88.6
Campbellton, Atholville, Tide Head Area	93.6	87.1	85.1	82.3
Caraquet, Paquetville, Bertrand Area	92.7	88.7	90.1	91.2
Dalhousie, Balmoral, Belledune Area	95.6	93.1	95.3	86.9
Dieppe and Memramcook	S	80.2	76.1	80.9
Douglas, Saint Marys, Doaktown Area	S	86.2	81.5	85.3
Edmundston, Rivière-Verte, Lac Baker Area	86.2	85.2	79.8	80.5
Florenceville-Bristol, Woodstock, Wakefield Area	84.5	86.8	80.4	85.7
Fredericton	74.5	84.3	78.6	78.5

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	<b>82.6</b>	<b>78.3</b>	<b>85.8</b>	<b>84.3</b>
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	<b>91.1</b>	<b>94.2</b>	<b>93.1</b>
Miramichi, Rogersville, Blackville Area	<b>90.6</b>	<b>94.4</b>	<b>86.2</b>	<b>85.7</b>
Moncton	<b>85.6</b>	<b>81.6</b>	<b>82.0</b>	<b>88.7</b>
Nackawic, McAdam, Canterbury Area	S	<b>90.8</b>	<b>83.7</b>	<b>88.0</b>
Neguac, Alnwick, Esgenoopetitj Area	S	<b>88.6</b>	<b>98.3</b>	<b>90.0</b>
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	<b>89.3</b>	<b>90.2</b>	<b>91.0</b>
Quispamsis, Rothesay, Hampton Area	<b>84.8</b>	<b>87.4</b>	<b>84.3</b>	<b>85.5</b>
Riverview and Coverdale	S	<b>87.9</b>	<b>89.3</b>	<b>83.6</b>
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	<b>83.6</b>	<b>85.0</b>	<b>84.9</b>	<b>84.5</b>
Salisbury and Petitcodiac	S	S	<b>77.2</b>	S
Shediac, Beaubassin East and Cap-Pelé	<b>88.3</b>	<b>94.6</b>	<b>88.9</b>	<b>90.2</b>
Shippagan, Lamèque, Inkerman Area	<b>92.9</b>	<b>91.3</b>	<b>95.6</b>	<b>89.5</b>
St. George, Grand Manan, Blacks Harbour Area	S	<b>92.9</b>	<b>88.0</b>	<b>90.1</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>88.5</b>	<b>90.6</b>	<b>84.7</b>	<b>89.6</b>
Sussex, Norton, Sussex Corner Area	<b>91.5</b>	<b>88.9</b>	<b>84.1</b>	<b>90.2</b>
Tracadie and Saint-Isidore	<b>91.8</b>	<b>92.2</b>	<b>85.0</b>	<b>81.5</b>

## Age

	Year 2024	Year 2021	Year 2018	Year 2015
18-64	84.9	86.4	81.6	82.7
65 and over	88.3	88.0	87.2	88.3
<b>Gender</b>				
Female	87.4	87.4	85.2	86.0
Male	88.5	88.0	86.0	87.3
<b>2SLGBTQIA+ status</b>				
2SLGBTQIA+	S	n/a	n/a	n/a
<b>Language</b>				
Most comfortable in English	87.9	n/a	n/a	n/a
Most comfortable in French	87.9	n/a	n/a	n/a
Comfortable in both English and French	87.7	n/a	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	S	97.2	85.0	84.2
<b>Immigrant</b>				
Immigrants	78.3	n/a	n/a	n/a
<b>Education level</b>				
High school or less	89.0	88.7	87.0	87.1
Postsecondary	84.0	84.2	79.2	81.9
<b>Disability or special need</b>				
Disability or special need	83.8	n/a	n/a	n/a
<b>Household income</b>				
Less than \$30,000	88.5	n/a	n/a	n/a
\$30,000 to less than \$60,000	79.3	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
\$60,000 or more	S	n/a	n/a	n/a
<b>Racialized groups</b>				
Racialized groups	S	n/a	n/a	n/a

## About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that the staff always treated them with courtesy and respect in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did home support workers do each of the following: treat you with courtesy and respect?

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Unit	Interpretation	NBHC code
%	Higher is better	HS_COM04_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size