Citizens receiving home care services from a home support worker who reported that their home support worker always treated them with courtesy and respect in the last 2 months

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
Province				
New Brunswick	87.6	85.5	86.4	90.3
Health zones				
Zone 1 - Moncton and South-East Area	85.7	84.7	86.1	90.7
Zone 2 - Fundy Shore and Saint John Area	87.5	85.3	87.1	90.1
Zone 3 - Fredericton and River Valley Area	87.4	83.3	86.0	91.5
Zone 4 - Madawaska and North-West Area	82.1	83.1	81.7	84.2
Zone 5 - Restigouche Area	90.6	90.8	85.0	89.6
Zone 6 - Bathurst and Acadian Peninsula Area	90.0	87.4	90.3	92.4
Zone 7 - Miramichi Area	93.2	88.3	87.2	91.7
Communities				
Bathurst, Beresford, Petit-Rocher Area	88.8	85.0	93.7	90.8
Bouctouche, Richibucto, Saint-Antoine Area	87.9	90.7	88.6	93.4
Campbellton, Atholville, Tide Head Area	87.1	85.1	82.3	89.2
Caraquet, Paquetville, Bertrand Area	88.7	90.1	91.2	94.4
Dalhousie, Balmoral, Belledune Area	93.1	95.3	86.9	89.9
Dieppe and Memramcook	80.2	76.1	80.9	S
Douglas, Saint Marys, Doaktown Area	86.2	81.5	85.3	89.8
Edmundston, Rivière-Verte, Lac Baker Area	85.2	79.8	80.5	82.2
Florenceville-Bristol, Woodstock, Wakefield Area	86.8	80.4	85.7	86.5
Fredericton	84.3	78.6	78.5	93.7

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	78.3	85.8	84.3	84.9
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	91.1	94.2	93.1	95.9
Miramichi, Rogersville, Blackville Area	94.4	86.2	85.7	91.6
Moncton	81.6	82.0	88.7	85.7
Nackawic, McAdam, Canterbury Area	90.8	83.7	88.0	89.6
Neguac, Alnwick, Esgenoopetitj Area	88.6	98.3	90.0	91.9
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	89.3	90.2	91.0	92.1
Quispamsis, Rothesay, Hampton Area	87.4	84.3	85.5	82.0
Riverview and Coverdale	87.9	89.3	83.6	94.8
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	85.0	84.9	84.5	90.2
Salisbury and Petitcodiac	S	77.2	S	S
Shediac, Beaubassin East and Cap-Pelé	94.6	88.9	90.2	91.9
Shippagan, Lamèque, Inkerman Area	91.3	95.6	89.5	94.9
St. George, Grand Manan, Blacks Harbour Area	92.9	88.0	90.1	89.4
St. Stephen, Saint Andrews, Campobello Island Area	90.6	84.7	89.6	90.3
Sussex, Norton, Sussex Corner Area	88.9	84.1	90.2	93.2
Tracadie and Saint-Isidore	92.2	85.0	81.5	92.3

Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	86.4	81.6	82.7	87.8
65 and over	88.0	87.2	88.3	91.8
Gender				
Female	87.4	85.2	86.0	89.7
Male	88.0	86.0	87.3	91.8
Language				
Preferred language of service: English	88.1	85.0	86.3	90.7
Preferred language of service: French	86.6	86.0	84.6	88.6
Indigenous identity				
Indigenous	97.2	85.0	84.2	92.1
Non-Indigenous	87.6	85.6	86.9	90.3
Education level				
High school or less	88.7	87.0	87.1	91.0
Postsecondary	84.2	79.2	81.9	88.2
Household income				
Less than $25,000	87.6	85.0	86.2	90.1
$25,000 to less than $60,000	88.6	86.9	88.1	91.2
$60,000 or more	S	S	S	89.1

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New Brunswick Health Council | Conseil de la santé du Nouveau-Brunswick

About

This indicator is the percentage of citizens receiving home care services from a home support worker who reported that their home support worker always treated them with courtesy and respect in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did home support workers do each of the following: treat you with courtesy and respect?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	HS_COM04_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size