

# Citizens receiving home care services from a home support worker who reported that they needed services in the last 2 months but there were limits, reductions or cancelled visits due to the COVID-19 pandemic

Unit: %

|  | <b>Year</b> 2021 |
|--|------------------|
| Province   |                  |
| New Brunswick                                    | 13.0             |
| Health zones                                     |                  |
| Zone 1 - Moncton and South-East Area             | 15.7             |
| Zone 2 - Fundy Shore and Saint John Area         | 11.6             |
| Zone 3 - Fredericton and River Valley Area       | 11.7             |
| Zone 4 - Madawaska and North-West Area           | 23.0             |
| Zone 5 - Restigouche Area                        | 13.3             |
| Zone 6 - Bathurst and Acadian Peninsula Area     | 8.1              |
| Zone 7 - Miramichi Area                          | 10.5             |
| Communities                                      |                  |
| Bathurst, Beresford, Petit-Rocher Area           | 6.3              |
| Bouctouche, Richibucto, Saint-Antoine Area       | 11.0             |
| Campbellton, Atholville, Tide Head Area          | 17.4             |
| Caraquet, Paquetville, Bertrand Area             | 10.5             |
| Dalhousie, Balmoral, Belledune Area              | 10.4             |
| Dieppe and Memramcook                            | 14.3             |
| Douglas, Saint Marys, Doaktown Area              | 8.9              |
| Edmundston, Rivière-Verte, Lac Baker Area        | 29.0             |
| Florenceville-Bristol, Woodstock, Wakefield Area | 12.2             |
| Fredericton                                      | 15.0             |



|  | Year<br>2021 |
|--|--------------|
| Grand Bay-Westfield, Westfield, Greenwich Area     | S            |
| Grand Falls, Saint-Léonard, Drummond Area          | 15.0         |
| Hillsborough, Riverside-Albert, Alma Area          | S            |
| Kedgwick, Saint-Quentin and Grimmer                | S            |
| Minto, Chipman, Cambridge-Narrows Area             | S            |
| Miramichi, Rogersville, Blackville Area            | 9.0          |
| Moncton  | 20.7         |
| Nackawic, McAdam, Canterbury Area                  | S            |
| Neguac, Alnwick, Esgenoopetitj Area                | 16.4         |
| New Maryland, Kingsclear, Lincoln Area             | S            |
| Oromocto, Gagetown, Fredericton Junction Area      | S            |
| Perth-Andover, Plaster Rock, Tobique Area          | S            |
| Quispamsis, Rothesay, Hampton Area                 | 9.9          |
| Riverview and Coverdale                            | 11.8         |
| Sackville, Dorchester, Port Elgin Area             | S            |
| Saint John, Simonds and Musquash                   | 12.2         |
| Salisbury and Petitcodiac                          | S            |
| Shediac, Beaubassin East and Cap-Pelé              | 11.4         |
| Shippagan, Lamèque, Inkerman Area                  | S            |
| St. George, Grand Manan, Blacks Harbour Area       | 12.5         |
| St. Stephen, Saint Andrews, Campobello Island Area | 16.4         |
| Sussex, Norton, Sussex Corner Area                 | S            |
| Tracadie and Saint-Isidore                         | 10.0         |

# Age



|  | Year<br>2021 |
|--|--------------|
| 18-64                                  | 18.4         |
| 65 and over                            | 11.1         |
| Gender                                 |              |
| Female                                 | 12.7         |
| Male                                   | 13.7         |
| Language                               |              |
| Preferred language of service: English | 12.3         |
| Preferred language of service: French  | 15.2         |
| Indigenous identity                    |              |
| Indigenous                             | 20.8         |
| Non-Indigenous                         | 13.0         |
| Education level                        |              |
| High school or less                    | 12.2         |
| Postsecondary                          | 15.1         |
| Household income                       |              |
| Less than \$25,000                     | 14.4         |
| \$25,000 to less than \$60,000         | 11.4         |
| \$60,000 or more                       | S            |



#### **About**

This indicator is the percentage of citizens receiving home care services from a home support worker who reported that they needed services in the last 2 months but there were limits, reductions or cancelled visits due to the COVID-19 pandemic.

#### Source

Home Care Survey

## **Calculations**

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: In the last 2 months, have you needed home support services but there were limits, reductions or cancelled visits due to the COVID-19 pandemic?

## **Notes**

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

| Unit | NBHC code  |
|------|------------|
| %    | HS_COVLV_1 |

# Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size