Citizens receiving home care services from more than one home support worker who reported that the staff always seemed informed and up-to-date about all the care they received at home in the last 2 months

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
Province				
New Brunswick	**58.9**	**63.5**	**51.9**	**55.9**
Health zones				
Zone 1 - Moncton and South-East Area	**52.9**	**65.9**	**51.6**	**54.3**
Zone 2 - Fundy Shore and Saint John Area	**53.6**	**60.9**	**47.0**	**51.7**
Zone 3 - Fredericton and River Valley Area	**54.4**	**60.8**	**55.6**	**56.4**
Zone 4 - Madawaska and North-West Area	**61.6**	**57.3**	**38.5**	**55.0**
Zone 5 - Restigouche Area	**75.3**	**66.8**	**65.4**	**58.4**
Zone 6 - Bathurst and Acadian Peninsula Area	**73.2**	**72.0**	**56.0**	**63.4**
Zone 7 - Miramichi Area	**71.6**	**69.0**	**57.1**	**61.1**
Communities				
Bathurst, Beresford, Petit-Rocher Area	**70.1**	**63.0**	**50.0**	**60.0**
Bouctouche, Richibucto, Saint-Antoine Area	S	S	S	**61.6**
Campbellton, Atholville, Tide Head Area	S	S	S	S
Caraquet, Paquetville, Bertrand Area	**65.8**	S	S	S
Dalhousie, Balmoral, Belledune Area	**78.9**	**73.2**	**64.1**	**57.3**
Dieppe and Memramcook	S	S	S	S
Douglas, Saint Marys, Doaktown Area	S	**72.9**	**55.7**	**69.4**
Edmundston, Rivière-Verte, Lac Baker Area	**55.8**	**55.0**	**37.0**	**63.4**
Florenceville-Bristol, Woodstock, Wakefield Area	**66.7**	**63.2**	**61.8**	**48.5**
Fredericton	**39.0**	**44.3**	**43.8**	**44.5**

Citizens receiving home care services from more than one home support ...

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	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	65.5	56.2	40.1	41.3
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	78.9	67.0	71.3
Miramichi, Rogersville, Blackville Area	70.9	71.9	57.0	60.1
Moncton	49.0	62.6	47.4	50.4
Nackawic, McAdam, Canterbury Area	S	S	S	S
Neguac, Alnwick, Esgenoopetitj Area	S	S	S	S
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	82.8	73.2	74.0
Quispamsis, Rothesay, Hampton Area	43.6	56.3	50.1	S
Riverview and Coverdale	S	S	S	S
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	53.8	58.6	44.7	44.1
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	S	S	S	S
Shippagan, Lamèque, Inkerman Area	S	S	S	S
St. George, Grand Manan, Blacks Harbour Area	S	64.7	52.4	62.6
St. Stephen, Saint Andrews, Campobello Island Area	48.0	57.3	47.8	57.1
Sussex, Norton, Sussex Corner Area	63.1	71.6	48.5	57.3
Tracadie and Saint-Isidore	75.2	78.2	60.7	S

Age

	Year 2024	Year 2021	Year 2018	Year 2015
18-64	52.3	64.3	49.2	54.5
65 and over	60.4	63.2	53.0	56.6
Gender				
Female	58.1	63.2	53.5	57.1
Male	60.5	64.1	48.5	53.2
2SLGBTQIA+ status				
2SLGBTQIA+	S	n/a	n/a	n/a
Language				
Most comfortable in English	56.5	n/a	n/a	n/a
Most comfortable in French	68.0	n/a	n/a	n/a
Comfortable in both English and French	57.3	n/a	n/a	n/a
Indigenous identity				
Indigenous	S	S	S	S
Immigrant				
Immigrants	S	n/a	n/a	n/a
Education level				
High school or less	62.1	66.8	53.1	56.4
Postsecondary	48.4	54.9	43.1	49.2
Disability or special need				
Disability or special need	51.2	n/a	n/a	n/a
Household income				
Less than $30,000	59.2	n/a	n/a	n/a
$30,000 to less than $60,000	45.2	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
$60,000 or more	S	n/a	n/a	n/a

Racialized groups

	Year 2024	Year 2021	Year 2018	Year 2015
Racialized groups	S	n/a	n/a	n/a

About

This indicator is the percentage of citizens receiving home care services from more than one home support worker who reported that the staff always seemed informed and up-to-date about all the care they received at home in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is based on respondents who receive services from more than one person. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did home support workers seem informed and up-to-date about all the care you received at home?

Unit	Interpretation	NBHC code
%	Higher is better	HS_CRD01_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size