

## Citizens receiving home care services from a home support worker [and receiving services from more than one person] who reported that the home support workers seemed informed and up-to-date about all the care they received in the last 2 months

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	63.5	51.9	55.9	67.8
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	65.9	51.6	54.3	68.2
Zone 2 - Fundy Shore and Saint John Area	60.9	47.0	51.7	63.8
Zone 3 - Fredericton and River Valley Area	60.8	55.6	56.4	67.2
Zone 4 - Madawaska and North-West Area	57.3	38.5	55.0	54.2
Zone 5 - Restigouche Area	66.8	65.4	58.4	71.1
Zone 6 - Bathurst and Acadian Peninsula Area	72.0	56.0	63.4	78.4
Zone 7 - Miramichi Area	69.0	57.1	61.1	78.9
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	63.0	50.0	60.0	76.5
Bouctouche, Richibucto, Saint-Antoine Area	S	S	61.6	S
Campbellton, Atholville, Tide Head Area	S	S	S	S
Caraquet, Paquetville, Bertrand Area	S	S	S	S
Dalhousie, Balmoral, Belledune Area	73.2	64.1	57.3	S
Dieppe and Memramcook	S	S	S	S
Douglas, Saint Marys, Doaktown Area	72.9	55.7	69.4	S
Edmundston, Rivière-Verte, Lac Baker Area	55.0	37.0	63.4	51.8
Florenceville-Bristol, Woodstock, Wakefield Area	63.2	61.8	48.5	56.4
Fredericton	44.3	43.8	44.5	65.3

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	<b>56.2</b>	<b>40.1</b>	<b>41.3</b>	S
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	<b>78.9</b>	<b>67.0</b>	<b>71.3</b>	S
Miramichi, Rogersville, Blackville Area	<b>71.9</b>	<b>57.0</b>	<b>60.1</b>	<b>85.3</b>
Moncton	<b>62.6</b>	<b>47.4</b>	<b>50.4</b>	<b>64.7</b>
Nackawic, McAdam, Canterbury Area	S	S	S	S
Neguac, Alnwick, Esgenoopetitj Area	S	S	S	S
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	<b>82.8</b>	<b>73.2</b>	<b>74.0</b>	<b>74.9</b>
Quispamsis, Rothesay, Hampton Area	<b>56.3</b>	<b>50.1</b>	S	S
Riverview and Coverdale	S	S	S	S
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	<b>58.6</b>	<b>44.7</b>	<b>44.1</b>	<b>58.7</b>
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	S	S	S	S
Shippagan, Lamèque, Inkerman Area	S	S	S	S
St. George, Grand Manan, Blacks Harbour Area	<b>64.7</b>	<b>52.4</b>	<b>62.6</b>	S
St. Stephen, Saint Andrews, Campobello Island Area	<b>57.3</b>	<b>47.8</b>	<b>57.1</b>	S
Sussex, Norton, Sussex Corner Area	<b>71.6</b>	<b>48.5</b>	<b>57.3</b>	<b>70.2</b>
Tracadie and Saint-Isidore	<b>78.2</b>	<b>60.7</b>	S	S

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	64.3	49.2	54.5	62.1
65 and over	63.2	53.0	56.6	70.7
<b>Gender</b>				
Female	63.2	53.5	57.1	70.1
Male	64.1	48.5	53.2	62.1
<b>Language</b>				
Preferred language of service: English	63.1	51.8	56.1	68.3
Preferred language of service: French	64.9	52.4	52.5	66.2
<b>Indigenous identity</b>				
Indigenous	S	S	S	S
Non-Indigenous	63.5	52.2	56.9	67.2
<b>Education level</b>				
High school or less	66.8	53.1	56.4	70.0
Postsecondary	54.9	43.1	49.2	64.3
<b>Household income</b>				
Less than \$25,000	64.6	52.5	54.1	67.1
\$25,000 to less than \$60,000	59.7	43.7	59.2	64.1
\$60,000 or more	S	S	S	S

### About

This indicator is the percentage of citizens receiving home care services from a home support worker [and receiving services from more than one person] who reported that the home support workers seemed informed and up-to-date about all the care they received in the last 2 months.

### Source

Home Care Survey

### Calculations

This indicator is based on respondents who receive services from more than one person . This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did home support workers seem informed and up-to-date about all the care you received at home?

### Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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<b>Unit</b>	<b>NBHC code</b>
%	HS_CRD01_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size