

## Citizens receiving home care services from more than one home support worker who reported that the staff always seemed informed and up-to-date about all the care they received at home in the last 2 months

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Province</b>				
New Brunswick	58.9	63.5	51.9	55.9
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	52.9	65.9	51.6	54.3
Zone 2 - Fundy Shore and Saint John Area	53.6	60.9	47.0	51.7
Zone 3 - Fredericton and River Valley Area	54.4	60.8	55.6	56.4
Zone 4 - Madawaska and North-West Area	61.6	57.3	38.5	55.0
Zone 5 - Restigouche Area	75.3	66.8	65.4	58.4
Zone 6 - Bathurst and Acadian Peninsula Area	73.2	72.0	56.0	63.4
Zone 7 - Miramichi Area	71.6	69.0	57.1	61.1
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	70.1	63.0	50.0	60.0
Bouctouche, Richibucto, Saint-Antoine Area	S	S	S	61.6
Campbellton, Atholville, Tide Head Area	S	S	S	S
Caraquet, Paquetville, Bertrand Area	65.8	S	S	S
Dalhousie, Balmoral, Belledune Area	78.9	73.2	64.1	57.3
Dieppe and Memramcook	S	S	S	S
Douglas, Saint Marys, Doaktown Area	S	72.9	55.7	69.4
Edmundston, Rivière-Verte, Lac Baker Area	55.8	55.0	37.0	63.4
Florenceville-Bristol, Woodstock, Wakefield Area	66.7	63.2	61.8	48.5
Fredericton	39.0	44.3	43.8	44.5

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	<b>65.5</b>	<b>56.2</b>	<b>40.1</b>	<b>41.3</b>
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	<b>78.9</b>	<b>67.0</b>	<b>71.3</b>
Miramichi, Rogersville, Blackville Area	<b>70.9</b>	<b>71.9</b>	<b>57.0</b>	<b>60.1</b>
Moncton	<b>49.0</b>	<b>62.6</b>	<b>47.4</b>	<b>50.4</b>
Nackawic, McAdam, Canterbury Area	S	S	S	S
Neguac, Alnwick, Esgenoopetitj Area	S	S	S	S
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	<b>82.8</b>	<b>73.2</b>	<b>74.0</b>
Quispamsis, Rothesay, Hampton Area	<b>43.6</b>	<b>56.3</b>	<b>50.1</b>	S
Riverview and Coverdale	S	S	S	S
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	<b>53.8</b>	<b>58.6</b>	<b>44.7</b>	<b>44.1</b>
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	S	S	S	S
Shippagan, Lamèque, Inkerman Area	S	S	S	S
St. George, Grand Manan, Blacks Harbour Area	S	<b>64.7</b>	<b>52.4</b>	<b>62.6</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>48.0</b>	<b>57.3</b>	<b>47.8</b>	<b>57.1</b>
Sussex, Norton, Sussex Corner Area	<b>63.1</b>	<b>71.6</b>	<b>48.5</b>	<b>57.3</b>
Tracadie and Saint-Isidore	<b>75.2</b>	<b>78.2</b>	<b>60.7</b>	S

## Age

	Year 2024	Year 2021	Year 2018	Year 2015
18-64	52.3	64.3	49.2	54.5
65 and over	60.4	63.2	53.0	56.6
<b>Gender</b>				
Female	58.1	63.2	53.5	57.1
Male	60.5	64.1	48.5	53.2
<b>2SLGBTQIA+ status</b>				
2SLGBTQIA+	S	n/a	n/a	n/a
<b>Language</b>				
Most comfortable in English	56.5	n/a	n/a	n/a
Most comfortable in French	68.0	n/a	n/a	n/a
Comfortable in both English and French	57.3	n/a	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	S	S	S	S
<b>Immigrant</b>				
Immigrants	S	n/a	n/a	n/a
<b>Education level</b>				
High school or less	62.1	66.8	53.1	56.4
Postsecondary	48.4	54.9	43.1	49.2
<b>Disability or special need</b>				
Disability or special need	51.2	n/a	n/a	n/a
<b>Household income</b>				
Less than \$30,000	59.2	n/a	n/a	n/a
\$30,000 to less than \$60,000	45.2	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
\$60,000 or more	S	n/a	n/a	n/a
<b>Racialized groups</b>				
Racialized groups	S	n/a	n/a	n/a

### About

This indicator is the percentage of citizens receiving home care services from more than one home support worker who reported that the staff always seemed informed and up-to-date about all the care they received at home in the last 2 months.

### Source

Home Care Survey

### Calculations

This indicator is based on respondents who receive services from more than one person. This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did home support workers seem informed and up-to-date about all the care you received at home?

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Unit	Interpretation	NBHC code
%	Higher is better	HS_CRD01_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size