Citizens receiving home care services from a home support worker [and receiving services from more than one person] who reported that they never received conflicting information from different home support workers in the last 2 months

Unit : %

	Year 2018	Year 2015	Year 2012
Province			
New Brunswick	**71.4**	**74.2**	**75.5**
Health zones			
Zone 1 - Moncton and South-East Area	**68.8**	**67.0**	**72.1**
Zone 2 - Fundy Shore and Saint John Area	**72.2**	**75.5**	**78.5**
Zone 3 - Fredericton and River Valley Area	**72.8**	**77.2**	**74.2**
Zone 4 - Madawaska and North-West Area	**67.9**	**73.5**	**60.9**
Zone 5 - Restigouche Area	**71.5**	**77.8**	**83.2**
Zone 6 - Bathurst and Acadian Peninsula Area	**71.6**	**68.8**	**80.7**
Zone 7 - Miramichi Area	**72.7**	**80.5**	**81.6**
Communities			
Bathurst, Beresford, Petit-Rocher Area	**66.8**	**75.8**	**89.4**
Bouctouche, Richibucto, Saint-Antoine Area	S	**84.4**	S
Campbellton, Atholville, Tide Head Area	S	S	S
Caraquet, Paquetville, Bertrand Area	S	S	S
Dalhousie, Balmoral, Belledune Area	**73.9**	**78.6**	S
Dieppe and Memramcook	S	S	S
Douglas, Saint Marys, Doaktown Area	**80.0**	**89.4**	S
Edmundston, Rivière-Verte, Lac Baker Area	**65.3**	**74.8**	**56.4**
Florenceville-Bristol, Woodstock, Wakefield Area	**78.1**	**71.3**	**68.4**

	Year 2018	Year 2015	Year 2012
Fredericton	**62.6**	**59.9**	**82.8**
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	**72.9**	**69.2**	S
Hillsborough, Riverside-Albert, Alma Area	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S
Minto, Chipman, Cambridge-Narrows Area	**85.7**	**90.6**	S
Miramichi, Rogersville, Blackville Area	**71.4**	**80.0**	**81.6**
Moncton	**61.2**	**63.4**	**64.8**
Nackawic, McAdam, Canterbury Area	S	S	S
Neguac, Alnwick, Esgenoopetitj Area	S	S	S
New Maryland, Kingsclear, Lincoln Area	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	**76.3**	**82.8**	**67.5**
Quispamsis, Rothesay, Hampton Area	**70.3**	S	S
Riverview and Coverdale	S	S	S
Sackville, Dorchester, Port Elgin Area	S	S	S
Saint John, Simonds and Musquash	**73.2**	**67.3**	**76.3**
Salisbury and Petitcodiac	S	S	S
Shediac, Beaubassin East and Cap-Pelé	S	S	S
Shippagan, Lamèque, Inkerman Area	S	S	S
St. George, Grand Manan, Blacks Harbour Area	**62.6**	S	S
St. Stephen, Saint Andrews, Campobello Island Area	**77.3**	**80.7**	**79.3**
Sussex, Norton, Sussex Corner Area	**71.3**	**81.7**	**91.0**
Tracadie and Saint-Isidore	**79.3**	S	S

	Year 2018	Year 2015	Year 2012
Age			
18-64	**65.5**	**67.5**	**69.7**
65 and over	**73.9**	**77.1**	**78.4**
Gender			
Female	**71.4**	**75.1**	**76.1**
Male	**71.3**	**72.0**	**74.0**
Language			
Preferred language of service: English	**71.2**	**75.1**	**75.1**
Preferred language of service: French	**71.6**	**66.8**	**75.8**
Indigenous identity			
Indigenous	S	S	S
Non-Indigenous	**71.4**	**74.9**	**76.0**
Education level			
High school or less	**72.1**	**74.7**	**75.6**
Postsecondary	**65.9**	**71.4**	**74.6**
Household income			
Less than $25,000	**71.0**	**73.2**	**73.2**
$25,000 to less than $60,000	**70.2**	**80.3**	**81.8**
$60,000 or more	S	S	S

About

This indicator is the percentage of citizens receiving home care services from a home support worker [and receiving services from more than one person] who reported that they never received conflicting information from different home support workers in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is based on respondents who receive services from more than one person . This indicator is calculated by dividing the number of respondents who answered "never" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often have you received conflicting or different information from different home support workers?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	HS_CRD02_1

Caption
n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size