

## Citizens receiving home care services from a home support worker [and receiving services from more than one person] who reported that they never received conflicting information from different home support workers in the last 2 months

Unit : %

	Year 2018	Year 2015	Year 2012
<b>Province</b>			
New Brunswick	71.4	74.2	75.5
<b>Health zones</b>			
Zone 1 - Moncton and South-East Area	68.8	67.0	72.1
Zone 2 - Fundy Shore and Saint John Area	72.2	75.5	78.5
Zone 3 - Fredericton and River Valley Area	72.8	77.2	74.2
Zone 4 - Madawaska and North-West Area	67.9	73.5	60.9
Zone 5 - Restigouche Area	71.5	77.8	83.2
Zone 6 - Bathurst and Acadian Peninsula Area	71.6	68.8	80.7
Zone 7 - Miramichi Area	72.7	80.5	81.6
<b>Communities</b>			
Bathurst, Beresford, Petit-Rocher Area	66.8	75.8	89.4
Bouctouche, Richibucto, Saint-Antoine Area	S	84.4	S
Campbellton, Atholville, Tide Head Area	S	S	S
Caraquet, Paquetville, Bertrand Area	S	S	S
Dalhousie, Balmoral, Belledune Area	73.9	78.6	S
Dieppe and Memramcook	S	S	S
Douglas, Saint Marys, Doaktown Area	80.0	89.4	S
Edmundston, Rivière-Verte, Lac Baker Area	65.3	74.8	56.4
Florenceville-Bristol, Woodstock, Wakefield Area	78.1	71.3	68.4

	Year 2018	Year 2015	Year 2012
Fredericton	<b>62.6</b>	<b>59.9</b>	<b>82.8</b>
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	<b>72.9</b>	<b>69.2</b>	S
Hillsborough, Riverside-Albert, Alma Area	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S
Minto, Chipman, Cambridge-Narrows Area	<b>85.7</b>	<b>90.6</b>	S
Miramichi, Rogersville, Blackville Area	<b>71.4</b>	<b>80.0</b>	<b>81.6</b>
Moncton	<b>61.2</b>	<b>63.4</b>	<b>64.8</b>
Nackawic, McAdam, Canterbury Area	S	S	S
Neguac, Alnwick, Esgenoopetitj Area	S	S	S
New Maryland, Kingsclear, Lincoln Area	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	<b>76.3</b>	<b>82.8</b>	<b>67.5</b>
Quispamsis, Rothesay, Hampton Area	<b>70.3</b>	S	S
Riverview and Coverdale	S	S	S
Sackville, Dorchester, Port Elgin Area	S	S	S
Saint John, Simonds and Musquash	<b>73.2</b>	<b>67.3</b>	<b>76.3</b>
Salisbury and Petitcodiac	S	S	S
Shediac, Beaubassin East and Cap-Pelé	S	S	S
Shippagan, Lamèque, Inkerman Area	S	S	S
St. George, Grand Manan, Blacks Harbour Area	<b>62.6</b>	S	S
St. Stephen, Saint Andrews, Campobello Island Area	<b>77.3</b>	<b>80.7</b>	<b>79.3</b>
Sussex, Norton, Sussex Corner Area	<b>71.3</b>	<b>81.7</b>	<b>91.0</b>
Tracadie and Saint-Isidore	<b>79.3</b>	S	S

	Year 2018	Year 2015	Year 2012
<b>Age</b>			
18-64	65.5	67.5	69.7
65 and over	73.9	77.1	78.4
<b>Gender</b>			
Female	71.4	75.1	76.1
Male	71.3	72.0	74.0
<b>Language</b>			
Preferred language of service: English	71.2	75.1	75.1
Preferred language of service: French	71.6	66.8	75.8
<b>Indigenous identity</b>			
Indigenous	S	S	S
Non-Indigenous	71.4	74.9	76.0
<b>Education level</b>			
High school or less	72.1	74.7	75.6
Postsecondary	65.9	71.4	74.6
<b>Household income</b>			
Less than \$25,000	71.0	73.2	73.2
\$25,000 to less than \$60,000	70.2	80.3	81.8
\$60,000 or more	S	S	S

## About

This indicator is the percentage of citizens receiving home care services from a home support worker [and receiving services from more than one person] who reported that they never received conflicting information from different home support workers in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is based on respondents who receive services from more than one person . This indicator is calculated by dividing the number of respondents who answered "never" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often have you received conflicting or different information from different home support workers?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	HS_CRD02_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size