

Citizens receiving home care services from a home support worker [and receiving services from more than one person] who reported that they never received conflicting information from different home support workers in the last 2 months

Unit : %

| | Year 2018 | Year 2015 | Year 2012 |
|--|--------------|--------------|--------------|
| Province | | | |
| New Brunswick | 71.4 | 74.2 | 75.5 |
| Health zones | | | |
| Zone 1 - Moncton and South-East Area | 68.8 | 67.0 | 72.1 |
| Zone 2 - Fundy Shore and Saint John Area | 72.2 | 75.5 | 78.5 |
| Zone 3 - Fredericton and River Valley Area | 72.8 | 77.2 | 74.2 |
| Zone 4 - Madawaska and North-West Area | 67.9 | 73.5 | 60.9 |
| Zone 5 - Restigouche Area | 71.5 | 77.8 | 83.2 |
| Zone 6 - Bathurst and Acadian Peninsula Area | 71.6 | 68.8 | 80.7 |
| Zone 7 - Miramichi Area | 72.7 | 80.5 | 81.6 |
| Communities | | | |
| Bathurst, Beresford, Petit-Rocher Area | 66.8 | 75.8 | 89.4 |
| Bouctouche, Richibucto, Saint-Antoine Area | S | 84.4 | S |
| Campbellton, Atholville, Tide Head Area | S | S | S |
| Caraquet, Paquetville, Bertrand Area | S | S | S |
| Dalhousie, Balmoral, Belledune Area | 73.9 | 78.6 | S |
| Dieppe and Memramcook | S | S | S |
| Douglas, Saint Marys, Doaktown Area | 80.0 | 89.4 | S |
| Edmundston, Rivière-Verte, Lac Baker Area | 65.3 | 74.8 | 56.4 |
| Florenceville-Bristol, Woodstock, Wakefield Area | 78.1 | 71.3 | 68.4 |

| | Year 2018 | Year 2015 | Year 2012 |
|--|--------------|--------------|--------------|
| Fredericton | 62.6 | 59.9 | 82.8 |
| Grand Bay-Westfield, Westfield, Greenwich Area | S | S | S |
| Grand Falls, Saint-Léonard, Drummond Area | 72.9 | 69.2 | S |
| Hillsborough, Riverside-Albert, Alma Area | S | S | S |
| Kedgwick, Saint-Quentin and Grimmer | S | S | S |
| Minto, Chipman, Cambridge-Narrows Area | 85.7 | 90.6 | S |
| Miramichi, Rogersville, Blackville Area | 71.4 | 80.0 | 81.6 |
| Moncton | 61.2 | 63.4 | 64.8 |
| Nackawic, McAdam, Canterbury Area | S | S | S |
| Neguac, Alnwick, Esgenoopetitj Area | S | S | S |
| New Maryland, Kingsclear, Lincoln Area | S | S | S |
| Oromocto, Gagetown, Fredericton Junction Area | S | S | S |
| Perth-Andover, Plaster Rock, Tobique Area | 76.3 | 82.8 | 67.5 |
| Quispamsis, Rothesay, Hampton Area | 70.3 | S | S |
| Riverview and Coverdale | S | S | S |
| Sackville, Dorchester, Port Elgin Area | S | S | S |
| Saint John, Simonds and Musquash | 73.2 | 67.3 | 76.3 |
| Salisbury and Petitcodiac | S | S | S |
| Shediac, Beaubassin East and Cap-Pelé | S | S | S |
| Shippagan, Lamèque, Inkerman Area | S | S | S |
| St. George, Grand Manan, Blacks Harbour Area | 62.6 | S | S |
| St. Stephen, Saint Andrews, Campobello Island Area | 77.3 | 80.7 | 79.3 |
| Sussex, Norton, Sussex Corner Area | 71.3 | 81.7 | 91.0 |
| Tracadie and Saint-Isidore | 79.3 | S | S |

| | Year 2018 | Year 2015 | Year 2012 |
|--|--------------|--------------|--------------|
| Age | | | |
| 18-64 | 65.5 | 67.5 | 69.7 |
| 65 and over | 73.9 | 77.1 | 78.4 |
| Gender | | | |
| Female | 71.4 | 75.1 | 76.1 |
| Male | 71.3 | 72.0 | 74.0 |
| Language | | | |
| Preferred language of service: English | 71.2 | 75.1 | 75.1 |
| Preferred language of service: French | 71.6 | 66.8 | 75.8 |
| Indigenous identity | | | |
| Indigenous | S | S | S |
| Non-Indigenous | 71.4 | 74.9 | 76.0 |
| Education level | | | |
| High school or less | 72.1 | 74.7 | 75.6 |
| Postsecondary | 65.9 | 71.4 | 74.6 |
| Household income | | | |
| Less than \$25,000 | 71.0 | 73.2 | 73.2 |
| \$25,000 to less than \$60,000 | 70.2 | 80.3 | 81.8 |
| \$60,000 or more | S | S | S |

About

This indicator is the percentage of citizens receiving home care services from a home support worker [and receiving services from more than one person] who reported that they never received conflicting information from different home support workers in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is based on respondents who receive services from more than one person . This indicator is calculated by dividing the number of respondents who answered "never" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often have you received conflicting or different information from different home support workers?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

| Unit | NBHC code |
|------|------------|
| % | HS_CRD02_1 |

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size