

## Citizens receiving home care services from home support workers who reported that they prefer to receive services in English

Unit : %

|  | Year<br>2024 | Year<br>2021 | Year<br>2018 | Year<br>2015 |
|--|--------------|--------------|--------------|--------------|
| <b>Province</b>                                  |              |              |              |              |
| New Brunswick                                    | 68.8         | 69.4         | 69.5         | 80.6         |
| <b>Health zones</b>                              |              |              |              |              |
| Zone 1 - Moncton and South-East Area             | 66.5         | 68.4         | 68.8         | 72.3         |
| Zone 2 - Fundy Shore and Saint John Area         | 99.4         | 98.9         | 99.7         | 100.0        |
| Zone 3 - Fredericton and River Valley Area       | 98.1         | 98.2         | 98.2         | 98.8         |
| Zone 4 - Madawaska and North-West Area           | 11.4         | 12.4         | 12.1         | 52.0         |
| Zone 5 - Restigouche Area                        | 55.1         | 53.1         | 56.0         | 73.7         |
| Zone 6 - Bathurst and Acadian Peninsula Area     | 17.3         | 21.5         | 17.9         | 58.7         |
| Zone 7 - Miramichi Area                          | 80.6         | 72.5         | 77.2         | 81.9         |
| <b>Communities</b>                               |              |              |              |              |
| Bathurst, Beresford, Petit-Rocher Area           | 30.5         | 39.1         | 34.9         | 69.3         |
| Bouctouche, Richibucto, Saint-Antoine Area       | 24.1         | 31.0         | 36.0         | 52.4         |
| Campbellton, Atholville, Tide Head Area          | 44.5         | 42.2         | 40.7         | 64.7         |
| Caraquet, Paquetville, Bertrand Area             | 10.1         | 13.9         | 10.2         | 58.0         |
| Dalhousie, Balmoral, Belledune Area              | 63.5         | 61.9         | 68.7         | 80.3         |
| Dieppe and Memramcook                            | S            | 48.0         | 38.3         | 57.5         |
| Douglas, Saint Marys, Doaktown Area              | S            | 100.0        | 100.0        | 100.0        |
| Edmundston, Rivière-Verte, Lac Baker Area        | 4.3          | 7.1          | 9.0          | 50.4         |
| Florenceville-Bristol, Woodstock, Wakefield Area | 99.0         | 99.3         | 99.0         | 100.0        |
| Fredericton                                      | 98.2         | 97.4         | 96.6         | 98.8         |
| Grand Bay-Westfield, Westfield, Greenwich Area   | S            | S            | S            | S            |

|  | Year<br>2024 | Year<br>2021 | Year<br>2018 | Year<br>2015 |
|--|--------------|--------------|--------------|--------------|
| Grand Falls, Saint-Léonard, Drummond Area          | 25.7         | 22.4         | 18.7         | 52.7         |
| Hillsborough, Riverside-Albert, Alma Area          | S            | S            | S            | S            |
| Kedgwick, Saint-Quentin and Grimmer                | S            | S            | S            | S            |
| Minto, Chipman, Cambridge-Narrows Area             | S            | 98.4         | 100.0        | 100.0        |
| Miramichi, Rogersville, Blackville Area            | 89.8         | 87.1         | 87.8         | 88.1         |
| Moncton  | 81.7         | 81.2         | 82.8         | 84.4         |
| Nackawic, McAdam, Canterbury Area                  | S            | 100.0        | 100.0        | 100.0        |
| Neguac, Alnwick, Esgenoopetitj Area                | S            | 19.3         | 25.4         | 69.2         |
| New Maryland, Kingsclear, Lincoln Area             | S            | S            | S            | S            |
| Oromocto, Gagetown, Fredericton Junction Area      | S            | S            | S            | S            |
| Perth-Andover, Plaster Rock, Tobique Area          | S            | 93.2         | 95.4         | 95.6         |
| Quispamsis, Rothesay, Hampton Area                 | 100.0        | 97.0         | 100.0        | 100.0        |
| Riverview and Coverdale                            | S            | 92.2         | 97.3         | 94.8         |
| Sackville, Dorchester, Port Elgin Area             | S            | S            | S            | S            |
| Saint John, Simonds and Musquash                   | 98.8         | 98.8         | 99.7         | 100.0        |
| Salisbury and Petitcodiac                          | S            | 100.0        | S            | S            |
| Shediac, Beaubassin East and Cap-Pelé              | 37.3         | 42.9         | 38.4         | 36.5         |
| Shippagan, Lamèque, Inkerman Area                  | 0.0          | S            | S            | 48.1         |
| St. George, Grand Manan, Blacks Harbour Area       | S            | 100.0        | 100.0        | 100.0        |
| St. Stephen, Saint Andrews, Campobello Island Area | 100.0        | 100.0        | 98.8         | 100.0        |
| Sussex, Norton, Sussex Corner Area                 | 100.0        | 99.3         | 100.0        | 100.0        |
| Tracadie and Saint-Isidore                         | 9.9          | S            | 5.8          | 43.5         |
| <b>Age</b>   |              |              |              |              |
| 18-64  | 66.8         | 66.1         | 66.7         | 81.3         |

|  | Year<br>2024 | Year<br>2021 | Year<br>2018 | Year<br>2015 |
|--|--------------|--------------|--------------|--------------|
| 65 and over                            | 69.3         | 70.6         | 70.8         | 80.3         |
| <b>Gender</b>                          |              |              |              |              |
| Female                                 | 68.9         | 69.5         | 70.7         | 79.9         |
| Male                                   | 69.8         | 69.0         | 67.1         | 82.1         |
| <b>2SLGBTQIA+ status</b>               |              |              |              |              |
| 2SLGBTQIA+                             | S            | n/a          | n/a          | n/a          |
| <b>Language</b>                        |              |              |              |              |
| Most comfortable in English            | 98.4         | n/a          | n/a          | n/a          |
| Most comfortable in French             | 4.8          | n/a          | n/a          | n/a          |
| Comfortable in both English and French | 19.9         | n/a          | n/a          | n/a          |
| <b>Indigenous identity</b>             |              |              |              |              |
| Indigenous                             | S            | 67.3         | 68.3         | 76.8         |
| <b>Immigrant</b>                       |              |              |              |              |
| Immigrants                             | 81.4         | n/a          | n/a          | n/a          |
| <b>Education level</b>                 |              |              |              |              |
| High school or less                    | 67.5         | 68.8         | 67.4         | 80.1         |
| Postsecondary                          | 75.8         | 74.1         | 78.7         | 84.5         |
| <b>Disability or special need</b>      |              |              |              |              |
| Disability or special need             | 73.6         | n/a          | n/a          | n/a          |
| <b>Household income</b>                |              |              |              |              |
| Less than \$30,000                     | 66.9         | n/a          | n/a          | n/a          |
| \$30,000 to less than \$60,000         | 76.1         | n/a          | n/a          | n/a          |
| \$60,000 or more                       | S            | n/a          | n/a          | n/a          |

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|--------------------------|--------------|--------------|--------------|--------------|
| <b>Racialized groups</b> |              |              |              |              |
| Racialized groups        | S            | n/a          | n/a          | n/a          |

### About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that they prefer to receive services in English.

### Source

Home Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "English" by the number of respondents who answered "English, French or no preference" to the question: Under the Official Languages Act, you have the right to be served in either English or French. Of these two languages, which is your preference when receiving services?

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#### Unit

%

#### NBHC code

HS\_LOS02\_1

#### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size