

# Citizens receiving home care services from home support workers who reported that they prefer to receive services in English

Unit: %

	Year 2024	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015
Province				
New Brunswick	68.8	69.4	69.5	80.6
Health zones				
Zone 1 - Moncton and South-East Area	66.5	68.4	68.8	72.3
Zone 2 - Fundy Shore and Saint John Area	99.4	98.9	99.7	100.0
Zone 3 - Fredericton and River Valley Area	98.1	98.2	98.2	98.8
Zone 4 - Madawaska and North-West Area	11.4	12.4	12.1	52.0
Zone 5 - Restigouche Area	55.1	53.1	56.0	73.7
Zone 6 - Bathurst and Acadian Peninsula Area	17.3	21.5	17.9	58.7
Zone 7 - Miramichi Area	80.6	72.5	77.2	81.9
Communities				
Bathurst, Beresford, Petit-Rocher Area	30.5	39.1	34.9	69.3
Bouctouche, Richibucto, Saint-Antoine Area	24.1	31.0	36.0	52.4
Campbellton, Atholville, Tide Head Area	44.5	42.2	40.7	64.7
Caraquet, Paquetville, Bertrand Area	10.1	13.9	10.2	58.0
Dalhousie, Balmoral, Belledune Area	63.5	61.9	68.7	80.3
Dieppe and Memramcook	S	48.0	38.3	57.5
Douglas, Saint Marys, Doaktown Area	S	100.0	100.0	100.0
Edmundston, Rivière-Verte, Lac Baker Area	4.3	7.1	9.0	50.4
Florenceville-Bristol, Woodstock, Wakefield Area	99.0	99.3	99.0	100.0
Fredericton	98.2	97.4	96.6	98.8
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S



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Grand Falls, Saint-Léonard, Drummond Area	25.7	22.4	18.7	52.7
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	98.4	100.0	100.0
Miramichi, Rogersville, Blackville Area	89.8	87.1	87.8	88.1
Moncton	81.7	81.2	82.8	84.4
Nackawic, McAdam, Canterbury Area	S	100.0	100.0	100.0
Neguac, Alnwick, Esgenoopetitj Area	S	19.3	25.4	69.2
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	93.2	95.4	95.6
Quispamsis, Rothesay, Hampton Area	100.0	97.0	100.0	100.0
Riverview and Coverdale	S	92.2	97.3	94.8
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	98.8	98.8	99.7	100.0
Salisbury and Petitcodiac	S	100.0	S	S
Shediac, Beaubassin East and Cap-Pelé	37.3	42.9	38.4	36.5
Shippagan, Lamèque, Inkerman Area	0.0	S	S	48.1
St. George, Grand Manan, Blacks Harbour Area	S	100.0	100.0	100.0
St. Stephen, Saint Andrews, Campobello Island Area	100.0	100.0	98.8	100.0
Sussex, Norton, Sussex Corner Area	100.0	99.3	100.0	100.0
Tracadie and Saint-Isidore	9.9	S	5.8	43.5
Age				
18-64	66.8	66.1	66.7	81.3



	Year	Year	Year	Year
OF and over	2024	2021	2018	2015
65 and over	69.3	70.6	70.8	80.3
Gender				
Female	68.9	69.5	70.7	79.9
Male	69.8	69.0	67.1	82.1
2SLGBTQIA+ status				
2SLGBTQIA+	S	n/a	n/a	n/a
Language				
Most comfortable in English	98.4	n/a	n/a	n/a
Most comfortable in French	4.8	n/a	n/a	n/a
Comfortable in both English and French	19.9	n/a	n/a	n/a
Indigenous identity				
Indigenous	S	67.3	68.3	76.8
Immigrant				
Immigrants	81.4	n/a	n/a	n/a
Education level				
High school or less	67.5	68.8	67.4	80.1
Postsecondary	75.8	74.1	78.7	84.5
Disability or special need				
Disability or special need	73.6	n/a	n/a	n/a
Household income				
Less than \$30,000	66.9	n/a	n/a	n/a
\$30,000 to less than \$60,000		2/0	/-	2/2
,000,000 to 1035 than \$400,000	76.1	n/a	n/a	n/a
\$60,000 or more	76.1 S	n/a	n/a n/a	n/a



	Year 2024	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015
Racialized groups				
Racialized groups	S	n/a	n/a	n/a



#### **About**

This indicator is the percentage of citizens receiving home care services from home support workers who reported that they prefer to receive services in English.

## Source

Home Care Survey

## **Calculations**

This indicator is calculated by dividing the number of respondents who answered "English" by the number of respondents who answered "English, French or no preference" to the question: Under the Official Languages Act, you have the right to be served in either English or French. Of these two languages, which is your preference when receiving services?

 Unit
 NBHC code

 %
 HS\_LOS02\_1

#### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size