

## Citizens receiving home care services from home support workers who reported that they prefer to receive services in English

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Province</b>				
New Brunswick	68.8	69.4	69.5	80.6
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	66.5	68.4	68.8	72.3
Zone 2 - Fundy Shore and Saint John Area	99.4	98.9	99.7	100.0
Zone 3 - Fredericton and River Valley Area	98.1	98.2	98.2	98.8
Zone 4 - Madawaska and North-West Area	11.4	12.4	12.1	52.0
Zone 5 - Restigouche Area	55.1	53.1	56.0	73.7
Zone 6 - Bathurst and Acadian Peninsula Area	17.3	21.5	17.9	58.7
Zone 7 - Miramichi Area	80.6	72.5	77.2	81.9
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	30.5	39.1	34.9	69.3
Bouctouche, Richibucto, Saint-Antoine Area	24.1	31.0	36.0	52.4
Campbellton, Atholville, Tide Head Area	44.5	42.2	40.7	64.7
Caraquet, Paquetville, Bertrand Area	10.1	13.9	10.2	58.0
Dalhousie, Balmoral, Belledune Area	63.5	61.9	68.7	80.3
Dieppe and Memramcook	S	48.0	38.3	57.5
Douglas, Saint Marys, Doaktown Area	S	100.0	100.0	100.0
Edmundston, Rivière-Verte, Lac Baker Area	4.3	7.1	9.0	50.4
Florenceville-Bristol, Woodstock, Wakefield Area	99.0	99.3	99.0	100.0
Fredericton	98.2	97.4	96.6	98.8
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S

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Grand Falls, Saint-Léonard, Drummond Area	25.7	22.4	18.7	52.7
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	98.4	100.0	100.0
Miramichi, Rogersville, Blackville Area	89.8	87.1	87.8	88.1
Moncton	81.7	81.2	82.8	84.4
Nackawic, McAdam, Canterbury Area	S	100.0	100.0	100.0
Neguac, Alnwick, Esgenooetitj Area	S	19.3	25.4	69.2
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	93.2	95.4	95.6
Quispamsis, Rothesay, Hampton Area	100.0	97.0	100.0	100.0
Riverview and Coverdale	S	92.2	97.3	94.8
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	98.8	98.8	99.7	100.0
Salisbury and Petitcodiac	S	100.0	S	S
Shediac, Beaubassin East and Cap-Pelé	37.3	42.9	38.4	36.5
Shippagan, Lamèque, Inkerman Area	0.0	S	S	48.1
St. George, Grand Manan, Blacks Harbour Area	S	100.0	100.0	100.0
St. Stephen, Saint Andrews, Campobello Island Area	100.0	100.0	98.8	100.0
Sussex, Norton, Sussex Corner Area	100.0	99.3	100.0	100.0
Tracadie and Saint-Isidore	9.9	S	5.8	43.5
<b>Age</b>				
18-64	66.8	66.1	66.7	81.3

	Year 2024	Year 2021	Year 2018	Year 2015
65 and over	<b>69.3</b>	<b>70.6</b>	<b>70.8</b>	<b>80.3</b>
<b>Gender</b>				
Female	<b>68.9</b>	<b>69.5</b>	<b>70.7</b>	<b>79.9</b>
Male	<b>69.8</b>	<b>69.0</b>	<b>67.1</b>	<b>82.1</b>
<b>2SLGBTQIA+ status</b>				
2SLGBTQIA+	S	n/a	n/a	n/a
<b>Language</b>				
Most comfortable in English	<b>98.4</b>	n/a	n/a	n/a
Most comfortable in French	<b>4.8</b>	n/a	n/a	n/a
Comfortable in both English and French	<b>19.9</b>	n/a	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	S	<b>67.3</b>	<b>68.3</b>	<b>76.8</b>
<b>Immigrant</b>				
Immigrants	<b>81.4</b>	n/a	n/a	n/a
<b>Education level</b>				
High school or less	<b>67.5</b>	<b>68.8</b>	<b>67.4</b>	<b>80.1</b>
Postsecondary	<b>75.8</b>	<b>74.1</b>	<b>78.7</b>	<b>84.5</b>
<b>Disability or special need</b>				
Disability or special need	<b>73.6</b>	n/a	n/a	n/a
<b>Household income</b>				
Less than \$30,000	<b>66.9</b>	n/a	n/a	n/a
\$30,000 to less than \$60,000	<b>76.1</b>	n/a	n/a	n/a
\$60,000 or more	S	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Racialized groups</b>				
Racialized groups	S	n/a	n/a	n/a

## About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that they prefer to receive services in English.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "English" by the number of respondents who answered "English, French or no preference" to the question: Under the Official Languages Act, you have the right to be served in either English or French. Of these two languages, which is your preference when receiving services?

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Unit	NBHC code
%	HS_LOS02_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size