

## Citizens receiving home care services from home support workers who reported that they prefer to receive services in English

Unit : %

|  | Year<br>2024 | Year<br>2021 | Year<br>2018 | Year<br>2015 |
|--|--------------|--------------|--------------|--------------|
| <b>Province</b>                                  |              |              |              |              |
| New Brunswick                                    | 68.8         | 69.4         | 69.5         | 80.6         |
| <b>Health zones</b>                              |              |              |              |              |
| Zone 1 - Moncton and South-East Area             | 66.5         | 68.4         | 68.8         | 72.3         |
| Zone 2 - Fundy Shore and Saint John Area         | 99.4         | 98.9         | 99.7         | 100.0        |
| Zone 3 - Fredericton and River Valley Area       | 98.1         | 98.2         | 98.2         | 98.8         |
| Zone 4 - Madawaska and North-West Area           | 11.4         | 12.4         | 12.1         | 52.0         |
| Zone 5 - Restigouche Area                        | 55.1         | 53.1         | 56.0         | 73.7         |
| Zone 6 - Bathurst and Acadian Peninsula Area     | 17.3         | 21.5         | 17.9         | 58.7         |
| Zone 7 - Miramichi Area                          | 80.6         | 72.5         | 77.2         | 81.9         |
| <b>Communities</b>                               |              |              |              |              |
| Bathurst, Beresford, Petit-Rocher Area           | 30.5         | 39.1         | 34.9         | 69.3         |
| Bouctouche, Richibucto, Saint-Antoine Area       | 24.1         | 31.0         | 36.0         | 52.4         |
| Campbellton, Atholville, Tide Head Area          | 44.5         | 42.2         | 40.7         | 64.7         |
| Caraquet, Paquetville, Bertrand Area             | 10.1         | 13.9         | 10.2         | 58.0         |
| Dalhousie, Balmoral, Belledune Area              | 63.5         | 61.9         | 68.7         | 80.3         |
| Dieppe and Memramcook                            | S            | 48.0         | 38.3         | 57.5         |
| Douglas, Saint Marys, Doaktown Area              | S            | 100.0        | 100.0        | 100.0        |
| Edmundston, Rivière-Verte, Lac Baker Area        | 4.3          | 7.1          | 9.0          | 50.4         |
| Florenceville-Bristol, Woodstock, Wakefield Area | 99.0         | 99.3         | 99.0         | 100.0        |
| Fredericton                                      | 98.2         | 97.4         | 96.6         | 98.8         |
| Grand Bay-Westfield, Westfield, Greenwich Area   | S            | S            | S            | S            |

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|--|--------------|--------------|--------------|--------------|
| Grand Falls, Saint-Léonard, Drummond Area          | <b>25.7</b>  | <b>22.4</b>  | <b>18.7</b>  | <b>52.7</b>  |
| Hillsborough, Riverside-Albert, Alma Area          | S            | S            | S            | S            |
| Kedgwick, Saint-Quentin and Grimmer                | S            | S            | S            | S            |
| Minto, Chipman, Cambridge-Narrows Area             | S            | <b>98.4</b>  | <b>100.0</b> | <b>100.0</b> |
| Miramichi, Rogersville, Blackville Area            | <b>89.8</b>  | <b>87.1</b>  | <b>87.8</b>  | <b>88.1</b>  |
| Moncton  | <b>81.7</b>  | <b>81.2</b>  | <b>82.8</b>  | <b>84.4</b>  |
| Nackawic, McAdam, Canterbury Area                  | S            | <b>100.0</b> | <b>100.0</b> | <b>100.0</b> |
| Neguac, Alnwick, Esgenoopetitj Area                | S            | <b>19.3</b>  | <b>25.4</b>  | <b>69.2</b>  |
| New Maryland, Kingsclear, Lincoln Area             | S            | S            | S            | S            |
| Oromocto, Gagetown, Fredericton Junction Area      | S            | S            | S            | S            |
| Perth-Andover, Plaster Rock, Tobique Area          | S            | <b>93.2</b>  | <b>95.4</b>  | <b>95.6</b>  |
| Quispamsis, Rothesay, Hampton Area                 | <b>100.0</b> | <b>97.0</b>  | <b>100.0</b> | <b>100.0</b> |
| Riverview and Coverdale                            | S            | <b>92.2</b>  | <b>97.3</b>  | <b>94.8</b>  |
| Sackville, Dorchester, Port Elgin Area             | S            | S            | S            | S            |
| Saint John, Simonds and Musquash                   | <b>98.8</b>  | <b>98.8</b>  | <b>99.7</b>  | <b>100.0</b> |
| Salisbury and Petitcodiac                          | S            | <b>100.0</b> | S            | S            |
| Shediac, Beaubassin East and Cap-Pelé              | <b>37.3</b>  | <b>42.9</b>  | <b>38.4</b>  | <b>36.5</b>  |
| Shippagan, Lamèque, Inkerman Area                  | <b>0.0</b>   | S            | S            | <b>48.1</b>  |
| St. George, Grand Manan, Blacks Harbour Area       | S            | <b>100.0</b> | <b>100.0</b> | <b>100.0</b> |
| St. Stephen, Saint Andrews, Campobello Island Area | <b>100.0</b> | <b>100.0</b> | <b>98.8</b>  | <b>100.0</b> |
| Sussex, Norton, Sussex Corner Area                 | <b>100.0</b> | <b>99.3</b>  | <b>100.0</b> | <b>100.0</b> |
| Tracadie and Saint-Isidore                         | <b>9.9</b>   | S            | <b>5.8</b>   | <b>43.5</b>  |
| <b>Age</b>   |              |              |              |              |
| 18-64  | <b>66.8</b>  | <b>66.1</b>  | <b>66.7</b>  | <b>81.3</b>  |

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|--|--------------|--------------|--------------|--------------|
| 65 and over                            | <b>69.3</b>  | <b>70.6</b>  | <b>70.8</b>  | <b>80.3</b>  |
| <b>Gender</b>                          |              |              |              |              |
| Female                                 | <b>68.9</b>  | <b>69.5</b>  | <b>70.7</b>  | <b>79.9</b>  |
| Male                                   | <b>69.8</b>  | <b>69.0</b>  | <b>67.1</b>  | <b>82.1</b>  |
| <b>2SLGBTQIA+ status</b>               |              |              |              |              |
| 2SLGBTQIA+                             | S            | n/a          | n/a          | n/a          |
| <b>Language</b>                        |              |              |              |              |
| Most comfortable in English            | <b>98.4</b>  | n/a          | n/a          | n/a          |
| Most comfortable in French             | <b>4.8</b>   | n/a          | n/a          | n/a          |
| Comfortable in both English and French | <b>19.9</b>  | n/a          | n/a          | n/a          |
| <b>Indigenous identity</b>             |              |              |              |              |
| Indigenous                             | S            | <b>67.3</b>  | <b>68.3</b>  | <b>76.8</b>  |
| <b>Immigrant</b>                       |              |              |              |              |
| Immigrants                             | <b>81.4</b>  | n/a          | n/a          | n/a          |
| <b>Education level</b>                 |              |              |              |              |
| High school or less                    | <b>67.5</b>  | <b>68.8</b>  | <b>67.4</b>  | <b>80.1</b>  |
| Postsecondary                          | <b>75.8</b>  | <b>74.1</b>  | <b>78.7</b>  | <b>84.5</b>  |
| <b>Disability or special need</b>      |              |              |              |              |
| Disability or special need             | <b>73.6</b>  | n/a          | n/a          | n/a          |
| <b>Household income</b>                |              |              |              |              |
| Less than \$30,000                     | <b>66.9</b>  | n/a          | n/a          | n/a          |
| \$30,000 to less than \$60,000         | <b>76.1</b>  | n/a          | n/a          | n/a          |
| \$60,000 or more                       | S            | n/a          | n/a          | n/a          |

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|--|--------------|--------------|--------------|--------------|
|--|--------------|--------------|--------------|--------------|

## Racialized groups

|                   |   |     |     |     |
|-------------------|---|-----|-----|-----|
| Racialized groups | S | n/a | n/a | n/a |
|-------------------|---|-----|-----|-----|

## About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that they prefer to receive services in English.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "English" by the number of respondents who answered "English, French or no preference" to the question: Under the Official Languages Act, you have the right to be served in either English or French. Of these two languages, which is your preference when receiving services?

| Unit | NBHC code  |
|------|------------|
| %    | HS_LOS02_1 |

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size