

## Citizens receiving home care services from a home support worker who prefer to receive their services in English

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	69.4	69.5	80.6	70.3
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	68.4	68.8	72.3	70.4
Zone 2 - Fundy Shore and Saint John Area	98.9	99.7	100.0	99.8
Zone 3 - Fredericton and River Valley Area	98.2	98.2	98.8	98.8
Zone 4 - Madawaska and North-West Area	12.4	12.1	52.0	14.6
Zone 5 - Restigouche Area	53.1	56.0	73.7	57.7
Zone 6 - Bathurst and Acadian Peninsula Area	21.5	17.9	58.7	19.6
Zone 7 - Miramichi Area	72.5	77.2	81.9	67.9
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	39.1	34.9	69.3	28.6
Bouctouche, Richibucto, Saint-Antoine Area	31.0	36.0	52.4	49.1
Campbellton, Atholville, Tide Head Area	42.2	40.7	64.7	44.1
Caraquet, Paquetville, Bertrand Area	13.9	10.2	58.0	18.9
Dalhousie, Balmoral, Belledune Area	61.9	68.7	80.3	68.4
Dieppe and Memramcook	48.0	38.3	57.5	S
Douglas, Saint Marys, Doaktown Area	100.0	100.0	100.0	100.0
Edmundston, Rivière-Verte, Lac Baker Area	7.1	9.0	50.4	9.4
Florenceville-Bristol, Woodstock, Wakefield Area	99.3	99.0	100.0	100.0
Fredericton	97.4	96.6	98.8	98.6
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Falls, Saint-Léonard, Drummond Area	22.4	18.7	52.7	24.5
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	98.4	100.0	100.0	95.9
Miramichi, Rogersville, Blackville Area	87.1	87.8	88.1	89.3
Moncton	81.2	82.8	84.4	77.0
Nackawic, McAdam, Canterbury Area	100.0	100.0	100.0	100.0
Neguac, Alnwick, Esgenoopetitj Area	19.3	25.4	69.2	16.7
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	93.2	95.4	95.6	96.5
Quispamsis, Rothesay, Hampton Area	97.0	100.0	100.0	100.0
Riverview and Coverdale	92.2	97.3	94.8	100.0
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	98.8	99.7	100.0	99.5
Salisbury and Petitcodiac	100.0	S	S	S
Shediac, Beaubassin East and Cap-Pelé	42.9	38.4	36.5	26.1
Shippagan, Lamèque, Inkerman Area	S	S	48.1	S
St. George, Grand Manan, Blacks Harbour Area	100.0	100.0	100.0	100.0
St. Stephen, Saint Andrews, Campobello Island Area	100.0	98.8	100.0	100.0
Sussex, Norton, Sussex Corner Area	99.3	100.0	100.0	100.0
Tracadie and Saint-Isidore	S	5.8	43.5	S
<b>Age</b>				
18-64	66.1	66.7	81.3	65.4

	Year 2021	Year 2018	Year 2015	Year 2012
65 and over	70.6	70.8	80.3	72.6
<b>Gender</b>				
Female	69.5	70.7	79.9	70.4
Male	69.0	67.1	82.1	69.9
<b>Language</b>				
Preferred language of service: English	100.0	100.0	100.0	100.0
Preferred language of service: French	0.0	0.0	0.0	0.0
<b>Indigenous identity</b>				
Indigenous	67.3	68.3	76.8	64.1
Non-Indigenous	70.4	69.4	81.2	70.9
<b>Education level</b>				
High school or less	68.8	67.4	80.1	67.9
Postsecondary	74.1	78.7	84.5	79.7
<b>Household income</b>				
Less than \$25,000	65.9	67.5	79.2	67.4
\$25,000 to less than \$60,000	73.6	72.8	83.7	74.2
\$60,000 or more	S	S	S	75.5

### About

This indicator is the percentage of citizens receiving home care services from a home support worker who prefer to receive their services in English.

### Source

Home Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "English" by the number of respondents who answered "English, French or no preference" to the question: You have the right to be served in either English or French. Of these two languages, which is your preference?

### Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

---

Unit	NBHC code
%	HS_LOS02_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size