

## Citizens receiving home care services from a home support worker who do not have a preference in receiving their services in either English or French

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	6.2	5.6	4.3	2.9
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	14.9	14.4	9.1	7.5
Zone 2 - Fundy Shore and Saint John Area	S	S	0.0	0.0
Zone 3 - Fredericton and River Valley Area	1.0	S	S	S
Zone 4 - Madawaska and North-West Area	9.6	11.1	5.3	3.2
Zone 5 - Restigouche Area	6.9	6.6	4.1	S
Zone 6 - Bathurst and Acadian Peninsula Area	5.3	3.8	5.7	2.6
Zone 7 - Miramichi Area	9.7	6.9	8.1	6.1
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	10.1	6.7	8.9	S
Bouctouche, Richibucto, Saint-Antoine Area	27.0	27.8	7.3	S
Campbellton, Atholville, Tide Head Area	S	9.6	S	S
Caraquet, Paquetville, Bertrand Area	S	S	S	0.0
Dalhousie, Balmoral, Belledune Area	8.1	S	S	S
Dieppe and Memramcook	21.3	28.5	18.0	S
Douglas, Saint Marys, Doaktown Area	0.0	0.0	0.0	0.0
Edmundston, Rivière-Verte, Lac Baker Area	7.8	9.2	5.4	S
Florenceville-Bristol, Woodstock, Wakefield Area	S	0.0	0.0	0.0
Fredericton	S	S	S	0.0

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	14.5	15.6	6.0	S
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	0.0	0.0	S
Miramichi, Rogersville, Blackville Area	7.1	4.2	7.1	S
Moncton	10.8	8.2	8.0	8.8
Nackawic, McAdam, Canterbury Area	0.0	0.0	0.0	0.0
Neguac, Alnwick, Esgenoopetitj Area	19.1	20.4	10.1	12.0
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	S	S	0.0
Quispamsis, Rothesay, Hampton Area	S	0.0	0.0	0.0
Riverview and Coverdale	S	S	S	0.0
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	S	S	0.0	0.0
Salisbury and Petitcodiac	0.0	S	S	S
Shediac, Beaubassin East and Cap-Pelé	30.2	27.5	19.8	22.6
Shippagan, Lamèque, Inkerman Area	0.0	0.0	S	0.0
St. George, Grand Manan, Blacks Harbour Area	0.0	0.0	0.0	0.0
St. Stephen, Saint Andrews, Campobello Island Area	0.0	S	0.0	0.0
Sussex, Norton, Sussex Corner Area	S	0.0	0.0	0.0
Tracadie and Saint-Isidore	S	S	S	S

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	7.4	8.2	4.8	4.1
65 and over	5.8	4.4	4.0	2.3

**Gender**

Female	5.9	4.7	4.4	2.7
Male	7.0	7.4	4.0	3.3

**Language**

Preferred language of service: English	0.0	0.0	0.0	0.0
Preferred language of service: French	0.0	0.0	0.0	0.0

**Indigenous identity**

Indigenous	S	S	S	10.2
Non-Indigenous	5.8	5.6	4.1	2.6

**Education level**

High school or less	5.6	5.3	4.3	3.0
Postsecondary	7.3	6.6	3.9	2.5

**Household income**

Less than \$25,000	6.6	5.5	4.7	2.8
\$25,000 to less than \$60,000	6.4	4.9	1.8	3.0
\$60,000 or more	S	S	S	S

### About

This indicator is the percentage of citizens receiving home care services from a home support worker who do not have a preference in receiving their services in either English or French.

### Source

Home Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "no preference" by the number of respondents who answered "English, French or no preference" to the question: You have the right to be served in either English or French. Of these two languages, which is your preference?

### Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	HS_LOS02_3

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size