# Citizens receiving home care services from a home support worker who prefer to receive their services in English [among those who prefer English or French]

Unit:%

	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015	<b>Year</b> 2012
Province				
New Brunswick	74.0	73.7	84.2	72.3
Health zones				
Zone 1 - Moncton and South-East Area	80.4	80.4	79.6	76.1
Zone 2 - Fundy Shore and Saint John Area	99.7	100.0	100.0	99.8
Zone 3 - Fredericton and River Valley Area	99.2	99.1	99.8	99.2
Zone 4 - Madawaska and North-West Area	13.7	13.6	54.9	15.1
Zone 5 - Restigouche Area	57.0	59.9	76.8	58.8
Zone 6 - Bathurst and Acadian Peninsula Area	22.7	18.6	62.3	20.1
Zone 7 - Miramichi Area	80.3	83.0	89.1	72.3
Communities				
Bathurst, Beresford, Petit-Rocher Area	43.4	37.4	76.0	29.4
Bouctouche, Richibucto, Saint-Antoine Area	42.5	49.9	56.6	50.7
Campbellton, Atholville, Tide Head Area	44.6	45.0	69.0	45.0
Caraquet, Paquetville, Bertrand Area	14.4	10.6	59.7	18.9
Dalhousie, Balmoral, Belledune Area	67.4	71.6	82.5	69.5
Dieppe and Memramcook	61.0	53.6	70.1	S
Douglas, Saint Marys, Doaktown Area	100.0	100.0	100.0	100.0
Edmundston, Rivière-Verte, Lac Baker Area	7.7	9.9	53.3	9.6
Florenceville-Bristol, Woodstock, Wakefield Area	100.0	99.0	100.0	100.0
Fredericton	98.0	99.3	100.0	98.6



	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015	<b>Year</b> 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	26.2	22.2	56.1	26.0
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	100.0	100.0	100.0	100.0
Miramichi, Rogersville, Blackville Area	93.8	91.6	94.9	92.7
Moncton	91.0	90.2	91.7	84.4
Nackawic, McAdam, Canterbury Area	100.0	100.0	100.0	100.0
Neguac, Alnwick, Esgenoopetitj Area	23.8	31.9	77.0	19.0
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	98.6	97.8	100.0	96.5
Quispamsis, Rothesay, Hampton Area	100.0	100.0	100.0	100.0
Riverview and Coverdale	97.4	100.0	97.3	100.0
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	99.4	100.0	100.0	99.5
Salisbury and Petitcodiac	100.0	S	S	S
Shediac, Beaubassin East and Cap-Pelé	61.4	52.9	45.6	33.8
Shippagan, Lamèque, Inkerman Area	S	S	50.1	S
St. George, Grand Manan, Blacks Harbour Area	100.0	100.0	100.0	100.0
St. Stephen, Saint Andrews, Campobello Island Area	100.0	100.0	100.0	100.0
Sussex, Norton, Sussex Corner Area	100.0	100.0	100.0	100.0
Tracadie and Saint-Isidore	S	5.9	44.3	S

## Age



	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015	<b>Year</b> 2012
18-64	71.4	72.7	85.4	68.1
65 and over	75.0	74.1	83.6	74.3
Gender				
Female	73.9	74.2	83.6	72.4
Male	74.2	72.5	85.5	72.3
Language				
Preferred language of service: English	100.0	100.0	100.0	100.0
Preferred language of service: French	0.0	0.0	0.0	0.0
Indigenous identity				
Indigenous	72.0	71.9	87.7	71.4
Non-Indigenous	74.7	73.5	84.7	72.8
Education level				
High school or less	72.9	71.3	83.7	70.0
Postsecondary	79.9	84.3	87.9	81.8
Household income				
Less than \$25,000	70.6	71.4	83.2	69.3
\$25,000 to less than \$60,000	78.6	76.5	85.2	76.5
\$60,000 or more	S	S	S	79.1



#### About

This indicator is the percentage of citizens receiving home care services from a home support worker who prefer to receive their services in English [among those who prefer English or French].

#### Source

Home Care Survey

#### Calculations

This indicator is based on respondents who prefer English or French . This indicator is calculated by dividing the number of respondents who answered "English" by the number of respondents who answered "English or French" to the question: You have the right to be served in either English or French. Of these two languages, which is your preference?

### Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

UnitNBHC code%HS\_LOS02\_4

#### Caption

n/a = Not applicable / not available S = Data suppressed due to confidentiality requirements and/or small sample size