

## Citizens receiving home care services from home support workers who reported that when they first started receiving services, someone offered them services in the official language of their choice (English or French)

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Province</b>				
New Brunswick	90.2	91.5	90.9	90.7
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	89.7	90.7	89.0	91.9
Zone 2 - Fundy Shore and Saint John Area	83.0	86.9	87.7	84.6
Zone 3 - Fredericton and River Valley Area	87.4	90.0	89.9	87.6
Zone 4 - Madawaska and North-West Area	92.5	92.2	93.1	92.5
Zone 5 - Restigouche Area	97.7	96.7	97.1	94.4
Zone 6 - Bathurst and Acadian Peninsula Area	96.7	95.7	95.7	97.2
Zone 7 - Miramichi Area	96.1	96.6	90.6	92.4
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	95.6	98.2	94.4	97.2
Bouctouche, Richibucto, Saint-Antoine Area	92.8	93.1	91.0	97.7
Campbellton, Atholville, Tide Head Area	97.1	97.6	98.8	94.9
Caraquet, Paquetville, Bertrand Area	97.2	93.2	94.5	98.3
Dalhousie, Balmoral, Belledune Area	98.1	96.1	95.6	94.0
Dieppe and Memramcook	S	59.0	76.1	87.6
Douglas, Saint Marys, Doaktown Area	S	92.6	93.8	80.2
Edmundston, Rivière-Verte, Lac Baker Area	94.7	91.1	94.0	92.1
Florenceville-Bristol, Woodstock, Wakefield Area	98.4	93.0	93.2	93.6
Fredericton	80.9	88.4	87.9	88.9

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	<b>89.0</b>	<b>93.2</b>	<b>90.5</b>	<b>93.5</b>
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	<b>88.5</b>	<b>88.7</b>	<b>90.3</b>
Miramichi, Rogersville, Blackville Area	<b>95.8</b>	<b>96.4</b>	<b>89.8</b>	<b>93.4</b>
Moncton	<b>90.9</b>	<b>92.6</b>	<b>86.2</b>	<b>88.4</b>
Nackawic, McAdam, Canterbury Area	S	<b>91.6</b>	S	<b>83.4</b>
Neguac, Alnwick, Esgenoopetitj Area	S	<b>97.2</b>	<b>94.0</b>	<b>90.4</b>
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	<b>88.6</b>	<b>85.1</b>	<b>88.6</b>
Quispamsis, Rothesay, Hampton Area	<b>90.2</b>	<b>91.8</b>	<b>89.5</b>	<b>85.6</b>
Riverview and Coverdale	S	<b>91.4</b>	<b>94.7</b>	<b>94.3</b>
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	<b>80.9</b>	<b>86.7</b>	<b>85.8</b>	<b>85.4</b>
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	<b>84.2</b>	<b>94.6</b>	<b>92.4</b>	<b>92.1</b>
Shippagan, Lamèque, Inkerman Area	<b>98.2</b>	<b>91.8</b>	<b>100.0</b>	<b>96.6</b>
St. George, Grand Manan, Blacks Harbour Area	S	<b>84.2</b>	<b>83.2</b>	<b>79.5</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>81.2</b>	<b>83.9</b>	<b>91.0</b>	<b>85.2</b>
Sussex, Norton, Sussex Corner Area	<b>84.0</b>	<b>85.1</b>	<b>88.9</b>	<b>84.8</b>
Tracadie and Saint-Isidore	<b>97.2</b>	<b>95.3</b>	<b>95.7</b>	<b>96.9</b>

## Age

	Year 2024	Year 2021	Year 2018	Year 2015
18-64	88.3	90.5	91.6	90.6
65 and over	90.7	91.9	90.7	90.7
<b>Gender</b>				
Female	90.4	91.9	90.5	90.8
Male	90.8	90.8	91.9	90.5
<b>2SLGBTQIA+ status</b>				
2SLGBTQIA+	S	n/a	n/a	n/a
<b>Language</b>				
Most comfortable in English	89.4	n/a	n/a	n/a
Most comfortable in French	93.9	n/a	n/a	n/a
Comfortable in both English and French	83.2	n/a	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	S	92.0	89.8	87.4
<b>Immigrant</b>				
Immigrants	82.9	n/a	n/a	n/a
<b>Education level</b>				
High school or less	90.8	92.8	92.1	90.9
Postsecondary	87.5	87.8	88.8	88.8
<b>Disability or special need</b>				
Disability or special need	88.6	n/a	n/a	n/a
<b>Household income</b>				
Less than \$30,000	91.0	n/a	n/a	n/a
\$30,000 to less than \$60,000	85.7	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
\$60,000 or more	S	n/a	n/a	n/a
<b>Racialized groups</b>				
Racialized groups	S	n/a	n/a	n/a

### About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that when they first started receiving services, someone offered them services in the official language of their choice (English or French).

### Source

Home Care Survey

### Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: When you first started receiving home care services, did someone offer to give you these services in the language (English or French) of your choice?

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Unit	Interpretation	NBHC code
%	Higher is better	HS_LOS03_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size