

## Citizens receiving home care services from home support workers who reported that when they first started receiving services, someone offered them services in the official language of their choice (English or French)

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Province</b>				
New Brunswick	90.2	91.5	90.9	90.7
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	89.7	90.7	89.0	91.9
Zone 2 - Fundy Shore and Saint John Area	83.0	86.9	87.7	84.6
Zone 3 - Fredericton and River Valley Area	87.4	90.0	89.9	87.6
Zone 4 - Madawaska and North-West Area	92.5	92.2	93.1	92.5
Zone 5 - Restigouche Area	97.7	96.7	97.1	94.4
Zone 6 - Bathurst and Acadian Peninsula Area	96.7	95.7	95.7	97.2
Zone 7 - Miramichi Area	96.1	96.6	90.6	92.4
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	95.6	98.2	94.4	97.2
Bouctouche, Richibucto, Saint-Antoine Area	92.8	93.1	91.0	97.7
Campbellton, Atholville, Tide Head Area	97.1	97.6	98.8	94.9
Caraquet, Paquetville, Bertrand Area	97.2	93.2	94.5	98.3
Dalhousie, Balmoral, Belledune Area	98.1	96.1	95.6	94.0
Dieppe and Memramcook	S	59.0	76.1	87.6
Douglas, Saint Marys, Doaktown Area	S	92.6	93.8	80.2
Edmundston, Rivière-Verte, Lac Baker Area	94.7	91.1	94.0	92.1
Florenceville-Bristol, Woodstock, Wakefield Area	98.4	93.0	93.2	93.6
Fredericton	80.9	88.4	87.9	88.9

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	89.0	93.2	90.5	93.5
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	88.5	88.7	90.3
Miramichi, Rogersville, Blackville Area	95.8	96.4	89.8	93.4
Moncton	90.9	92.6	86.2	88.4
Nackawic, McAdam, Canterbury Area	S	91.6	S	83.4
Neguac, Alnwick, Esgenoopetitj Area	S	97.2	94.0	90.4
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	88.6	85.1	88.6
Quispamsis, Rothesay, Hampton Area	90.2	91.8	89.5	85.6
Riverview and Coverdale	S	91.4	94.7	94.3
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	80.9	86.7	85.8	85.4
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	84.2	94.6	92.4	92.1
Shippagan, Lamèque, Inkerman Area	98.2	91.8	100.0	96.6
St. George, Grand Manan, Blacks Harbour Area	S	84.2	83.2	79.5
St. Stephen, Saint Andrews, Campobello Island Area	81.2	83.9	91.0	85.2
Sussex, Norton, Sussex Corner Area	84.0	85.1	88.9	84.8
Tracadie and Saint-Isidore	97.2	95.3	95.7	96.9

## Age

	Year 2024	Year 2021	Year 2018	Year 2015
18-64	<b>88.3</b>	<b>90.5</b>	<b>91.6</b>	<b>90.6</b>
65 and over	<b>90.7</b>	<b>91.9</b>	<b>90.7</b>	<b>90.7</b>
<b>Gender</b>				
Female	<b>90.4</b>	<b>91.9</b>	<b>90.5</b>	<b>90.8</b>
Male	<b>90.8</b>	<b>90.8</b>	<b>91.9</b>	<b>90.5</b>
<b>2SLGBTQIA+ status</b>				
2SLGBTQIA+	S	n/a	n/a	n/a
<b>Language</b>				
Most comfortable in English	<b>89.4</b>	n/a	n/a	n/a
Most comfortable in French	<b>93.9</b>	n/a	n/a	n/a
Comfortable in both English and French	<b>83.2</b>	n/a	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	S	<b>92.0</b>	<b>89.8</b>	<b>87.4</b>
<b>Immigrant</b>				
Immigrants	<b>82.9</b>	n/a	n/a	n/a
<b>Education level</b>				
High school or less	<b>90.8</b>	<b>92.8</b>	<b>92.1</b>	<b>90.9</b>
Postsecondary	<b>87.5</b>	<b>87.8</b>	<b>88.8</b>	<b>88.8</b>
<b>Disability or special need</b>				
Disability or special need	<b>88.6</b>	n/a	n/a	n/a
<b>Household income</b>				
Less than \$30,000	<b>91.0</b>	n/a	n/a	n/a
\$30,000 to less than \$60,000	<b>85.7</b>	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
\$60,000 or more	S	n/a	n/a	n/a

## Racialized groups

Racialized groups	S	n/a	n/a	n/a
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## About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that when they first started receiving services, someone offered them services in the official language of their choice (English or French).

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: When you first started receiving home care services, did someone offer to give you these services in the language (English or French) of your choice?

Unit	Interpretation	NBHC code
%	Higher is better	HS_LOS03_1

### Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size