

Citizens receiving home care services from a home support worker who reported that when they first started receiving services, someone offered to give them services in the language of their choice (English or French)

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
Province				
New Brunswick	91.5	90.9	90.7	81.8
Health zones				
Zone 1 - Moncton and South-East Area	90.7	89.0	91.9	83.1
Zone 2 - Fundy Shore and Saint John Area	86.9	87.7	84.6	76.9
Zone 3 - Fredericton and River Valley Area	90.0	89.9	87.6	76.5
Zone 4 - Madawaska and North-West Area	92.2	93.1	92.5	82.2
Zone 5 - Restigouche Area	96.7	97.1	94.4	87.8
Zone 6 - Bathurst and Acadian Peninsula Area	95.7	95.7	97.2	86.9
Zone 7 - Miramichi Area	96.6	90.6	92.4	89.4
Communities				
Bathurst, Beresford, Petit-Rocher Area	98.2	94.4	97.2	88.2
Bouctouche, Richibucto, Saint-Antoine Area	93.1	91.0	97.7	87.1
Campbellton, Atholville, Tide Head Area	97.6	98.8	94.9	94.0
Caraquet, Paquetville, Bertrand Area	93.2	94.5	98.3	93.8
Dalhousie, Balmoral, Belledune Area	96.1	95.6	94.0	82.9
Dieppe and Memramcook	59.0	76.1	87.6	S
Douglas, Saint Marys, Doaktown Area	92.6	93.8	80.2	76.2
Edmundston, Rivière-Verte, Lac Baker Area	91.1	94.0	92.1	80.2
Florenceville-Bristol, Woodstock, Wakefield Area	93.0	93.2	93.6	82.8
Fredericton	88.4	87.9	88.9	75.1

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	93.2	90.5	93.5	83.8
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	88.5	88.7	90.3	84.0
Miramichi, Rogersville, Blackville Area	96.4	89.8	93.4	86.3
Moncton	92.6	86.2	88.4	79.7
Nackawic, McAdam, Canterbury Area	91.6	S	83.4	S
Neguac, Alnwick, Esgenooetitj Area	97.2	94.0	90.4	95.9
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	88.6	85.1	88.6	70.4
Quispamsis, Rothesay, Hampton Area	91.8	89.5	85.6	79.5
Riverview and Coverdale	91.4	94.7	94.3	87.5
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	86.7	85.8	85.4	78.9
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	94.6	92.4	92.1	87.2
Shippagan, Lamèque, Inkerman Area	91.8	100.0	96.6	81.2
St. George, Grand Manan, Blacks Harbour Area	84.2	83.2	79.5	92.5
St. Stephen, Saint Andrews, Campobello Island Area	83.9	91.0	85.2	63.9
Sussex, Norton, Sussex Corner Area	85.1	88.9	84.8	66.4
Tracadie and Saint-Isidore	95.3	95.7	96.9	82.4

Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	90.5	91.6	90.6	84.6
65 and over	91.9	90.7	90.7	80.3
Gender				
Female	91.9	90.5	90.8	81.2
Male	90.8	91.9	90.5	83.4
Language				
Preferred language of service: English	90.7	90.3	90.4	80.8
Preferred language of service: French	94.3	94.1	94.8	84.9
Indigenous identity				
Indigenous	92.0	89.8	87.4	84.7
Non-Indigenous	92.1	91.1	90.7	81.8
Education level				
High school or less	92.8	92.1	90.9	81.7
Postsecondary	87.8	88.8	88.8	81.1
Household income				
Less than \$25,000	91.9	92.0	91.1	82.2
\$25,000 to less than \$60,000	90.1	87.8	89.6	80.5
\$60,000 or more	S	S	S	79.5

About

This indicator is the percentage of citizens receiving home care services from a home support worker who reported that when they first started receiving services, someone offered to give them services in the language of their choice (English or French).

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: When you first started receiving home support services, did someone offer to give you these services in the language (English or French) of your choice?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey’s response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

Unit	NBHC code
%	HS_LOS03_1

Caption

n/a = Not applicable / not available
S = Data suppressed due to confidentiality requirements and/or small sample size