Citizens receiving home care services from home support workers who reported that they had a language problem with the staff in the last 2 months

Unit:%

	Year 2024	Year 2021	Year 2018	Year 2015
Province				
New Brunswick	5.1	3.1	3.1	2.4
Health zones				
Zone 1 - Moncton and South-East Area	5.7	4.2	5.3	4.2
Zone 2 - Fundy Shore and Saint John Area	8.6	4.4	2.4	2.7
Zone 3 - Fredericton and River Valley Area	5.2	2.4	2.3	2.1
Zone 4 - Madawaska and North-West Area	5.5	2.0	S	S
Zone 5 - Restigouche Area	S	S	3.6	S
Zone 6 - Bathurst and Acadian Peninsula Area	1.6	2.8	3.4	S
Zone 7 - Miramichi Area	S	S	S	S
Communities				
Bathurst, Beresford, Petit-Rocher Area	S	3.5	7.6	S
Bouctouche, Richibucto, Saint-Antoine Area	S	S	S	S
Campbellton, Atholville, Tide Head Area	S	S	S	S
Caraquet, Paquetville, Bertrand Area	0.0	0.0	0.0	0.0
Dalhousie, Balmoral, Belledune Area	S	S	S	S
Dieppe and Memramcook	S	S	15.0	S
Douglas, Saint Marys, Doaktown Area	S	S	S	0.0
Edmundston, Rivière-Verte, Lac Baker Area	5.2	S	S	S
Florenceville-Bristol, Woodstock, Wakefield Area	S	S	0.0	S
Fredericton	12.0	6.0	6.8	5.9
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S



	Year 2024	Year 2021	Year 2018	Year 2015
Grand Falls, Saint-Léonard, Drummond Area	S	S	S	S
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	0.0	0.0	0.0
Miramichi, Rogersville, Blackville Area	S	S	S	S
Moncton	7.7	6.1	7.0	4.8
Nackawic, McAdam, Canterbury Area	S	0.0	0.0	0.0
Neguac, Alnwick, Esgenoopetitj Area	S	S	0.0	S
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	0.0	S	S
Quispamsis, Rothesay, Hampton Area	S	S	S	0.0
Riverview and Coverdale	S	8.3	S	S
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	14.5	7.2	4.0	5.1
Salisbury and Petitcodiac	S	S	0.0	S
Shediac, Beaubassin East and Cap-Pelé	S	0.0	S	S
Shippagan, Lamèque, Inkerman Area	S	S	S	S
St. George, Grand Manan, Blacks Harbour Area	S	0.0	0.0	0.0
St. Stephen, Saint Andrews, Campobello Island Area	S	S	0.0	0.0
Sussex, Norton, Sussex Corner Area	S	S	S	S
Tracadie and Saint-Isidore	S	S	0.0	S
Age				
18-64	5.7	2.9	4.8	3.8

Data downloaded from the NBHC website on September 4, 2025 More information available at: https://nbhc.ca/indicators/hs_los04_1

New Brunswick Conseil de la santé Health Council du Nouveau-Brunswick

66 and over4.93.22.21.6GenderFemale5.33.13.12.7Male4.83.13.01.62SLGBTQIA+ status2SLGBTQIA+ status2SLGBTQIA+Sn/an/aLanguageMost comfortable in English5.9n/an/aMost comfortable in English and French3.7n/an/aIndigenous IdentitySs0.0SImmigrantSn/an/an/aImmigrantsSn/an/an/aPostsecondary4.94.25.14.3Disability or special need6.1n/an/an/aHousehold income8n/an/an/aLess than \$50,0004.8n/an/an/a\$0,000 romoreSn/an/an/a		Year 2024	Year 2021	Year 2018	Year 2015
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Male4.83.13.01.62SLGBTQIA+ status2SLGBTQIA+Sn/an/an/aLanguageNan/an/an/aMost comfortable in English5.9n/an/an/an/aMost comfortable in French3.7n/an/an/an/aComfortable in both English and FrenchSn/an/an/aIndigenous identityIndigenousSS0.0SImmigrantSn/an/an/an/aEducation levelS2.62.61.8Postsecondary4.94.25.14.3Disability or special need6.1n/an/an/aHousehold income1/an/an/aSto,0004.8n/an/an/a1/a\$60,000 or moreSn/an/an/a1/a	Gender				
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Postsecondary 4.9 4.2 5.1 4.3 Disability or special need 6.1 n/a n/a n/a Disability or special need 6.1 n/a n/a n/a Household income 4.8 n/a n/a n/a Less than \$30,000 4.8 n/a n/a n/a \$30,000 to less than \$60,000 4.1 n/a n/a n/a \$60,000 or more S n/a n/a n/a	Education level				
Disability or special need6.1n/an/an/aDisability or special need6.1n/an/an/aHousehold income </td <td>High school or less</td> <td>5.3</td> <td>2.6</td> <td>2.6</td> <td>1.8</td>	High school or less	5.3	2.6	2.6	1.8
Disability or special need 6.1 n/a n/a n/a Household income 4.8 n/a n/a n/a Less than \$30,000 4.8 n/a n/a n/a \$30,000 to less than \$60,000 4.1 n/a n/a n/a \$60,000 or more S n/a n/a n/a	Postsecondary	4.9	4.2	5.1	4.3
Household income Less than \$30,000 4.8 n/a n/a n/a \$30,000 to less than \$60,000 4.1 n/a n/a n/a \$60,000 or more S n/a n/a n/a	Disability or special need				
Less than \$30,000 4.8 n/a n/a n/a \$30,000 to less than \$60,000 4.1 n/a n/a n/a \$60,000 or more S n/a n/a n/a	Disability or special need	6.1	n/a	n/a	n/a
\$30,000 to less than \$60,000 4.1 n/a n/a n/a \$60,000 or more S n/a n/a n/a	Household income				
\$60,000 or more S n/a n/a n/a	Less than \$30,000	4.8	n/a	n/a	n/a
	\$30,000 to less than \$60,000	4.1	n/a	n/a	n/a
		S	n/a	n/a	n/a

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	Year 2024	Year 2021	Year 2018	Year 2015
Racialized groups				
Racialized groups	S	n/a	n/a	n/a



About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that they had a language problem with the staff in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: In the last 12 months, did you have a language problem with home support workers?

Unit	Interpretation	NBHC code
%	Lower is better	HS_LOS04_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size