

## Citizens receiving home care services from home support workers who reported that they had a language problem with the staff in the last 2 months

Unit : %

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Province</b>				
New Brunswick	5.1	3.1	3.1	2.4
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	5.7	4.2	5.3	4.2
Zone 2 - Fundy Shore and Saint John Area	8.6	4.4	2.4	2.7
Zone 3 - Fredericton and River Valley Area	5.2	2.4	2.3	2.1
Zone 4 - Madawaska and North-West Area	5.5	2.0	S	S
Zone 5 - Restigouche Area	S	S	3.6	S
Zone 6 - Bathurst and Acadian Peninsula Area	1.6	2.8	3.4	S
Zone 7 - Miramichi Area	S	S	S	S
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	S	3.5	7.6	S
Bouctouche, Richibucto, Saint-Antoine Area	S	S	S	S
Campbellton, Atholville, Tide Head Area	S	S	S	S
Caraquet, Paquetville, Bertrand Area	0.0	0.0	0.0	0.0
Dalhousie, Balmoral, Belledune Area	S	S	S	S
Dieppe and Memramcook	S	S	15.0	S
Douglas, Saint Marys, Doaktown Area	S	S	S	0.0
Edmundston, Rivière-Verte, Lac Baker Area	5.2	S	S	S
Florenceville-Bristol, Woodstock, Wakefield Area	S	S	0.0	S
Fredericton	12.0	6.0	6.8	5.9
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S

	Year 2024	Year 2021	Year 2018	Year 2015
Grand Falls, Saint-Léonard, Drummond Area	S	S	S	S
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	S	0.0	0.0	0.0
Miramichi, Rogersville, Blackville Area	S	S	S	S
Moncton	7.7	6.1	7.0	4.8
Nackawic, McAdam, Canterbury Area	S	0.0	0.0	0.0
Neguac, Alnwick, Esgenoopetitj Area	S	S	0.0	S
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	S	0.0	S	S
Quispamsis, Rothesay, Hampton Area	S	S	S	0.0
Riverview and Coverdale	S	8.3	S	S
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	14.5	7.2	4.0	5.1
Salisbury and Petitcodiac	S	S	0.0	S
Shediac, Beaubassin East and Cap-Pelé	S	0.0	S	S
Shippagan, Lamèque, Inkerman Area	S	S	S	S
St. George, Grand Manan, Blacks Harbour Area	S	0.0	0.0	0.0
St. Stephen, Saint Andrews, Campobello Island Area	S	S	0.0	0.0
Sussex, Norton, Sussex Corner Area	S	S	S	S
Tracadie and Saint-Isidore	S	S	0.0	S
<b>Age</b>				
18-64	5.7	2.9	4.8	3.8

	Year 2024	Year 2021	Year 2018	Year 2015
65 and over	4.9	3.2	2.2	1.6
<b>Gender</b>				
Female	5.3	3.1	3.1	2.7
Male	4.8	3.1	3.0	1.6
<b>2SLGBTQIA+ status</b>				
2SLGBTQIA+	S	n/a	n/a	n/a
<b>Language</b>				
Most comfortable in English	5.9	n/a	n/a	n/a
Most comfortable in French	3.7	n/a	n/a	n/a
Comfortable in both English and French	S	n/a	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	S	S	0.0	S
<b>Immigrant</b>				
Immigrants	S	n/a	n/a	n/a
<b>Education level</b>				
High school or less	5.3	2.6	2.6	1.8
Postsecondary	4.9	4.2	5.1	4.3
<b>Disability or special need</b>				
Disability or special need	6.1	n/a	n/a	n/a
<b>Household income</b>				
Less than \$30,000	4.8	n/a	n/a	n/a
\$30,000 to less than \$60,000	4.1	n/a	n/a	n/a
\$60,000 or more	S	n/a	n/a	n/a

	Year 2024	Year 2021	Year 2018	Year 2015
<b>Racialized groups</b>				
Racialized groups	S	n/a	n/a	n/a

## About

This indicator is the percentage of citizens receiving home care services from home support workers who reported that they had a language problem with the staff in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: In the last 12 months, did you have a language problem with home support workers?

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Unit	Interpretation	NBHC code
%	Lower is better	HS_LOS04_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size