

## Citizens receiving home care services from a home support worker who reported that they had a language problem with their home support worker

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	3.1	3.1	2.4	2.6
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	4.2	5.3	4.2	4.3
Zone 2 - Fundy Shore and Saint John Area	4.4	2.4	2.7	2.5
Zone 3 - Fredericton and River Valley Area	2.4	2.3	2.1	1.9
Zone 4 - Madawaska and North-West Area	2.0	S	S	3.9
Zone 5 - Restigouche Area	S	3.6	S	S
Zone 6 - Bathurst and Acadian Peninsula Area	2.8	3.4	S	S
Zone 7 - Miramichi Area	S	S	S	0.0
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	3.5	7.6	S	S
Bouctouche, Richibucto, Saint-Antoine Area	S	S	S	S
Campbellton, Atholville, Tide Head Area	S	S	S	S
Caraquet, Paquetville, Bertrand Area	0.0	0.0	0.0	0.0
Dalhousie, Balmoral, Belledune Area	S	S	S	S
Dieppe and Memramcook	S	15.0	S	S
Douglas, Saint Marys, Doaktown Area	S	S	0.0	0.0
Edmundston, Rivière-Verte, Lac Baker Area	S	S	S	S
Florenceville-Bristol, Woodstock, Wakefield Area	S	0.0	S	0.0
Fredericton	6.0	6.8	5.9	S
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Falls, Saint-Léonard, Drummond Area	S	S	S	S
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	0.0	0.0	0.0	S
Miramichi, Rogersville, Blackville Area	S	S	S	0.0
Moncton	6.1	7.0	4.8	5.0
Nackawic, McAdam, Canterbury Area	0.0	0.0	0.0	0.0
Neguac, Alnwick, Esgenoopetitj Area	S	0.0	S	0.0
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	0.0	S	S	S
Quispamsis, Rothesay, Hampton Area	S	S	0.0	S
Riverview and Coverdale	8.3	S	S	S
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	7.2	4.0	5.1	4.6
Salisbury and Petitcodiac	S	0.0	S	S
Shediac, Beaubassin East and Cap-Pelé	0.0	S	S	S
Shippagan, Lamèque, Inkerman Area	S	S	S	0.0
St. George, Grand Manan, Blacks Harbour Area	0.0	0.0	0.0	0.0
St. Stephen, Saint Andrews, Campobello Island Area	S	0.0	0.0	S
Sussex, Norton, Sussex Corner Area	S	S	S	0.0
Tracadie and Saint-Isidore	S	0.0	S	0.0
<b>Age</b>				
18-64	2.9	4.8	3.8	4.4

	Year 2021	Year 2018	Year 2015	Year 2012
65 and over	3.2	2.2	1.6	1.6
<b>Gender</b>				
Female	3.1	3.1	2.7	3.0
Male	3.1	3.0	1.6	1.5
<b>Language</b>				
Preferred language of service: English	3.2	2.9	2.3	2.8
Preferred language of service: French	3.0	3.9	2.7	2.3
<b>Indigenous identity</b>				
Indigenous	S	0.0	S	S
Non-Indigenous	3.1	3.1	2.3	2.6
<b>Education level</b>				
High school or less	2.6	2.6	1.8	2.2
Postsecondary	4.2	5.1	4.3	4.7
<b>Household income</b>				
Less than \$25,000	2.7	3.2	2.2	2.6
\$25,000 to less than \$60,000	3.3	2.6	S	2.1
\$60,000 or more	S	S	S	S

## About

This indicator is the percentage of citizens receiving home care services from a home support worker who reported that they had a language problem with their home support worker.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "yes" by the number of respondents who answered "yes or no" to the question: In the last 12 months, did you have a language problem with home support workers?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	HS_LOS04_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size