

## Citizens receiving home care services from a home support worker who reported that they always received their services in the language (English or French) of their choice in the last 2 months

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	90.9	93.8	95.3	95.5
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	86.6	90.1	90.5	94.6
Zone 2 - Fundy Shore and Saint John Area	94.5	96.8	98.4	97.6
Zone 3 - Fredericton and River Valley Area	93.6	95.6	96.4	97.7
Zone 4 - Madawaska and North-West Area	86.5	90.7	95.3	88.2
Zone 5 - Restigouche Area	91.8	92.1	93.0	90.6
Zone 6 - Bathurst and Acadian Peninsula Area	90.9	93.5	95.6	96.1
Zone 7 - Miramichi Area	89.1	94.5	96.2	97.4
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	91.8	93.2	94.9	94.0
Bouctouche, Richibucto, Saint-Antoine Area	87.8	93.6	91.3	98.5
Campbellton, Atholville, Tide Head Area	91.4	89.3	90.7	86.0
Caraquet, Paquetville, Bertrand Area	87.1	88.6	96.7	100.0
Dalhousie, Balmoral, Belledune Area	92.2	94.3	94.7	94.2
Dieppe and Memramcook	70.2	70.5	89.4	S
Douglas, Saint Marys, Doaktown Area	96.7	95.0	95.3	98.0
Edmundston, Rivière-Verte, Lac Baker Area	89.8	92.0	95.0	89.7
Florenceville-Bristol, Woodstock, Wakefield Area	96.2	96.3	100.0	96.6
Fredericton	90.9	95.2	91.3	97.5

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	<b>82.0</b>	<b>88.2</b>	<b>94.7</b>	<b>83.8</b>
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	<b>96.3</b>	<b>95.8</b>	<b>97.9</b>	<b>97.9</b>
Miramichi, Rogersville, Blackville Area	<b>89.6</b>	<b>94.3</b>	<b>96.4</b>	<b>99.2</b>
Moncton	<b>83.9</b>	<b>87.3</b>	<b>85.0</b>	<b>92.8</b>
Nackawic, McAdam, Canterbury Area	<b>95.3</b>	<b>100.0</b>	<b>95.9</b>	<b>100.0</b>
Neguac, Alnwick, Esgenoopetitj Area	<b>87.5</b>	<b>95.7</b>	<b>96.0</b>	<b>92.9</b>
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	<b>90.2</b>	<b>94.9</b>	<b>100.0</b>	<b>98.6</b>
Quispamsis, Rothesay, Hampton Area	<b>95.5</b>	<b>98.7</b>	<b>98.6</b>	<b>96.4</b>
Riverview and Coverdale	<b>95.5</b>	<b>97.8</b>	<b>95.1</b>	<b>94.8</b>
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	<b>93.9</b>	<b>95.0</b>	<b>98.0</b>	<b>98.4</b>
Salisbury and Petitcodiac	S	<b>92.4</b>	S	S
Shediac, Beaubassin East and Cap-Pelé	<b>87.2</b>	<b>94.3</b>	<b>97.4</b>	<b>89.2</b>
Shippagan, Lamèque, Inkerman Area	<b>89.8</b>	<b>95.8</b>	<b>98.6</b>	<b>94.7</b>
St. George, Grand Manan, Blacks Harbour Area	<b>97.8</b>	<b>100.0</b>	<b>100.0</b>	<b>98.2</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>92.3</b>	<b>97.3</b>	<b>98.4</b>	<b>95.3</b>
Sussex, Norton, Sussex Corner Area	<b>94.6</b>	<b>97.5</b>	<b>98.4</b>	<b>97.0</b>
Tracadie and Saint-Isidore	<b>92.5</b>	<b>94.8</b>	<b>93.4</b>	<b>100.0</b>

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	88.4	92.3	93.7	95.1
65 and over	91.9	94.4	96.0	95.8
<b>Gender</b>				
Female	91.1	94.1	95.2	95.1
Male	90.5	93.1	95.4	96.4
<b>Language</b>				
Preferred language of service: English	93.3	95.2	96.1	97.3
Preferred language of service: French	86.1	91.1	91.6	90.7
<b>Indigenous identity</b>				
Indigenous	84.4	100.0	87.9	94.8
Non-Indigenous	91.7	93.8	95.4	95.5
<b>Education level</b>				
High school or less	91.2	95.0	95.5	95.3
Postsecondary	90.8	90.1	93.9	96.5
<b>Household income</b>				
Less than \$25,000	90.5	93.5	95.5	94.9
\$25,000 to less than \$60,000	92.9	95.1	93.6	96.1
\$60,000 or more	S	S	S	95.4

## About

This indicator is the percentage of citizens receiving home care services from a home support worker who reported that they always received their services in the language (English or French) of their choice in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did you receive home support services you needed in the language (English or French) of your choice?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	HS_LOS05_1

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size