

Citizens receiving home care services from a home support worker who reported that they always received their services in the language (English or French) of their choice in the last 2 months

Unit: %

OHIL. 70	Year 2021	Year 2018	Year 2015	Year 2012
Province	2021	2010	2010	2012
New Brunswick	90.9	93.8	95.3	95.5
Health zones				
Zone 1 - Moncton and South-East Area	86.6	90.1	90.5	94.6
Zone 2 - Fundy Shore and Saint John Area	94.5	96.8	98.4	97.6
Zone 3 - Fredericton and River Valley Area	93.6	95.6	96.4	97.7
Zone 4 - Madawaska and North-West Area	86.5	90.7	95.3	88.2
Zone 5 - Restigouche Area	91.8	92.1	93.0	90.6
Zone 6 - Bathurst and Acadian Peninsula Area	90.9	93.5	95.6	96.1
Zone 7 - Miramichi Area	89.1	94.5	96.2	97.4
Communities				
Bathurst, Beresford, Petit-Rocher Area	91.8	93.2	94.9	94.0
Bouctouche, Richibucto, Saint-Antoine Area	87.8	93.6	91.3	98.5
Campbellton, Atholville, Tide Head Area	91.4	89.3	90.7	86.0
Caraquet, Paquetville, Bertrand Area	87.1	88.6	96.7	100.0
Dalhousie, Balmoral, Belledune Area	92.2	94.3	94.7	94.2
Dieppe and Memramcook	70.2	70.5	89.4	S
Douglas, Saint Marys, Doaktown Area	96.7	95.0	95.3	98.0
Edmundston, Rivière-Verte, Lac Baker Area	89.8	92.0	95.0	89.7
Florenceville-Bristol, Woodstock, Wakefield Area	96.2	96.3	100.0	96.6
Fredericton	90.9	95.2	91.3	97.5



Grand Bay-Westfield, Westfield, Greenwich Area S S S Grand Falls, Saint-Léonard, Drummond Area 82.0 88.2 94.7 83.8 Hillsborough, Riverside-Albert, Alma Area S S S S Kedgwick, Saint-Quentin and Grimmer S S S S Minto, Chipman, Cambridge-Narrows Area 96.3 95.8 97.9 97.9 Minto, Chipman, Cambridge-Narrows Area 96.3 95.8 97.9 97.9 Miramichi, Rogersville, Blackville Area 89.6 94.3 96.4 99.2 Moncton 83.9 87.3 86.0 92.8 Moncton 83.9 87.3 86.0 92.8 Nackawic, McAdam, Canterbury Area 95.3 100.0 95.9 100.0 Neguac, Alnwick, Esgenoopetitj Area 87.5 95.7 96.0 92.9 New Maryland, Kingsclear, Lincoln Area S S S S Oromocto, Gagetown, Fredericton Junction Area S S S S Quispamsis, Rothesay, Hampton Ar		Year 2021	Year 2018	Year 2015	Year 2012
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Minto, Chipman, Cambridge-Narrows Area 96.3 95.8 97.9 97.9 Miramichi, Rogersville, Blackville Area 89.6 94.3 96.4 99.2 Moncton 83.9 87.3 85.0 92.8 Nackawic, McAdam, Canterbury Area 95.3 100.0 95.9 100.0 Neguac, Alnwick, Esgenoopetitj Area 87.5 95.7 96.0 92.9 New Maryland, Kingsclear, Lincoln Area S S S S Oromocto, Gagetown, Fredericton Junction Area S S S S Perth-Andover, Plaster Rock, Tobique Area 90.2 94.9 100.0 98.6 Quispamsis, Rothesay, Hampton Area 95.5 98.7 98.6 96.4 Riverview and Coverdale 95.5 97.8 95.1 94.8 Sackville, Dorchester, Port Elgin Area S S S Saint John, Simonds and Musquash 93.9 95.0 98.0 98.4 Salisbury and Petitcodiac S 92.4 S S Shediac, Beaubassin East and Ca	Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
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Nackawic, McAdam, Canterbury Area 95.3 100.0 95.9 100.0 Neguac, Alnwick, Esgenoopetitj Area 87.5 95.7 96.0 92.9 New Maryland, Kingsclear, Lincoln Area S S S S Oromocto, Gagetown, Fredericton Junction Area S S S S Perth-Andover, Plaster Rock, Tobique Area 90.2 94.9 100.0 98.6 Quispamsis, Rothesay, Hampton Area 95.5 98.7 98.6 96.4 Riverview and Coverdale 95.5 97.8 95.1 94.8 Sackville, Dorchester, Port Elgin Area S S S S Saint John, Simonds and Musquash 93.9 95.0 98.0 98.4 Salisbury and Petitcodiac S 92.4 S S Shediac, Beaubassin East and Cap-Pelé 87.2 94.3 97.4 89.2 Shippagan, Lamèque, Inkerman Area 89.8 95.8 98.6 94.7 St. George, Grand Manan, Blacks Harbour Area 97.8 100.0 100.0 98.2		89.6	94.3	96.4	99.2
Neguac, Alnwick, Esgenoopetitj Area 87.5 95.7 96.0 92.9 New Maryland, Kingsclear, Lincoln Area S S S S Oromocto, Gagetown, Fredericton Junction Area S S S S Perth-Andover, Plaster Rock, Tobique Area 90.2 94.9 100.0 98.6 Quispamsis, Rothesay, Hampton Area 95.5 98.7 98.6 96.4 Riverview and Coverdale 95.5 97.8 95.1 94.8 Sackville, Dorchester, Port Elgin Area S S S S Saint John, Simonds and Musquash 93.9 95.0 98.0 98.4 Salisbury and Petitcodiac S 92.4 S S Shediac, Beaubassin East and Cap-Pelé 87.2 94.3 97.4 89.2 Shippagan, Lamèque, Inkerman Area 89.8 95.8 98.6 94.7 St. George, Grand Manan, Blacks Harbour Area 97.8 100.0 100.0 98.2 St. Stephen, Saint Andrews, Campobello Island Area 92.3 97.3 98.4 95.3 </td <td>Moncton</td> <td>83.9</td> <td>87.3</td> <td>85.0</td> <td>92.8</td>	Moncton	83.9	87.3	85.0	92.8
Neguac, Alnwick, Esgenoopetitj Area 87.5 95.7 96.0 92.9 New Maryland, Kingsclear, Lincoln Area S S S S Oromocto, Gagetown, Fredericton Junction Area S S S S Perth-Andover, Plaster Rock, Tobique Area 90.2 94.9 100.0 98.6 Quispamsis, Rothesay, Hampton Area 95.5 98.7 98.6 96.4 Riverview and Coverdale 95.5 97.8 95.1 94.8 Sackville, Dorchester, Port Elgin Area S S S S Saint John, Simonds and Musquash 93.9 95.0 98.0 98.4 Salisbury and Petitcodiac S 92.4 S S Shediac, Beaubassin East and Cap-Pelé 87.2 94.3 97.4 89.2 Shippagan, Lamèque, Inkerman Area 89.8 95.8 98.6 94.7 St. George, Grand Manan, Blacks Harbour Area 97.8 100.0 100.0 98.2 St. Stephen, Saint Andrews, Campobello Island Area 92.3 97.3 98.4 95.3 </td <td>-</td> <td>95.3</td> <td>100.0</td> <td>95.9</td> <td>100.0</td>	-	95.3	100.0	95.9	100.0
New Maryland, Kingsclear, Lincoln Area S S S Oromocto, Gagetown, Fredericton Junction Area S S S Perth-Andover, Plaster Rock, Tobique Area 90.2 94.9 100.0 98.6 Quispamsis, Rothesay, Hampton Area 95.5 98.7 98.6 96.4 Riverview and Coverdale 95.5 97.8 95.1 94.8 Sackville, Dorchester, Port Elgin Area S S S S Saint John, Simonds and Musquash 93.9 95.0 98.0 98.4 Salisbury and Petitcodiac S 92.4 S S Shediac, Beaubassin East and Cap-Pelé 87.2 94.3 97.4 89.2 Shippagan, Lamèque, Inkerman Area 89.8 95.8 98.6 94.7 St. George, Grand Manan, Blacks Harbour Area 97.8 100.0 100.0 98.2 St. Stephen, Saint Andrews, Campobello Island Area 92.3 97.3 98.4 95.3	Neguac, Alnwick, Esgenoopetitj Area	87.5	95.7	96.0	92.9
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Sackville, Dorchester, Port Elgin Area S S S S Saint John, Simonds and Musquash 93.9 95.0 98.0 98.4 Salisbury and Petitcodiac S 92.4 S S Shediac, Beaubassin East and Cap-Pelé 87.2 94.3 97.4 89.2 Shippagan, Lamèque, Inkerman Area 89.8 95.8 98.6 94.7 St. George, Grand Manan, Blacks Harbour Area 97.8 100.0 100.0 98.2 St. Stephen, Saint Andrews, Campobello Island Area 92.3 97.3 98.4 95.3	Quispamsis, Rothesay, Hampton Area	95.5	98.7	98.6	96.4
Saint John, Simonds and Musquash 93.9 95.0 98.0 98.4 Salisbury and Petitcodiac S 92.4 S Shediac, Beaubassin East and Cap-Pelé 87.2 94.3 97.4 89.2 Shippagan, Lamèque, Inkerman Area 89.8 95.8 98.6 94.7 St. George, Grand Manan, Blacks Harbour Area 97.8 100.0 100.0 98.2 St. Stephen, Saint Andrews, Campobello Island Area 92.3 97.3 98.4 95.3	Riverview and Coverdale	95.5	97.8	95.1	94.8
Salisbury and Petitcodiac S 92.4 S S Shediac, Beaubassin East and Cap-Pelé 87.2 94.3 97.4 89.2 Shippagan, Lamèque, Inkerman Area 89.8 95.8 98.6 94.7 St. George, Grand Manan, Blacks Harbour Area 97.8 100.0 100.0 98.2 St. Stephen, Saint Andrews, Campobello Island Area 92.3 97.3 98.4 95.3	Sackville, Dorchester, Port Elgin Area	S	S	S	S
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Shippagan, Lamèque, Inkerman Area 89.8 95.8 98.6 94.7 St. George, Grand Manan, Blacks Harbour Area 97.8 100.0 100.0 98.2 St. Stephen, Saint Andrews, Campobello Island Area 92.3 97.3 98.4 95.3	Salisbury and Petitcodiac	S	92.4	S	S
St. George, Grand Manan, Blacks Harbour Area 97.8 100.0 100.0 98.2 St. Stephen, Saint Andrews, Campobello Island Area 92.3 97.3 98.4 95.3	Shediac, Beaubassin East and Cap-Pelé	87.2	94.3	97.4	89.2
St. Stephen, Saint Andrews, Campobello Island Area 92.3 97.3 98.4 95.3	Shippagan, Lamèque, Inkerman Area	89.8	95.8	98.6	94.7
	St. George, Grand Manan, Blacks Harbour Area	97.8	100.0	100.0	98.2
Sussex, Norton, Sussex Corner Area 94.6 97.5 98.4 97.0	St. Stephen, Saint Andrews, Campobello Island Area	92.3	97.3	98.4	95.3
	Sussex, Norton, Sussex Corner Area	94.6	97.5	98.4	97.0
Tracadie and Saint-Isidore 92.5 94.8 93.4 100.0	Tracadie and Saint-Isidore	92.5	94.8	93.4	100.0

Age



	Year 2021	Year 2018	Year 2015	Year 2012
18-64	88.4	92.3	93.7	95.1
65 and over	91.9	94.4	96.0	95.8
Gender				
Female	91.1	94.1	95.2	95.1
Male	90.5	93.1	95.4	96.4
Language				
Preferred language of service: English	93.3	95.2	96.1	97.3
Preferred language of service: French	86.1	91.1	91.6	90.7
Indigenous identity				
Indigenous	84.4	100.0	87.9	94.8
Non-Indigenous	91.7	93.8	95.4	95.5
Education level				
High school or less	91.2	95.0	95.5	95.3
Postsecondary	90.8	90.1	93.9	96.5
Household income				
Less than \$25,000	90.5	93.5	95.5	94.9
\$25,000 to less than \$60,000	92.9	95.1	93.6	96.1
\$60,000 or more	S	S	S	95.4



About

This indicator is the percentage of citizens receiving home care services from a home support worker who reported that they always received their services in the language (English or French) of their choice in the last 2 months.

Source

Home Care Survey

Calculations

This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did you receive home support services you needed in the language (English or French) of your choice?

Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

 Unit
 NBHC code

 %
 HS_LOS05_1

Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size