

## Citizens receiving home care services from a home support worker [with a preference for services in English] who reported that they always received their services in the language (English or French) of their choice in the last 2 months

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	93.3	95.2	96.1	97.3
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	92.2	94.2	92.9	98.6
Zone 2 - Fundy Shore and Saint John Area	95.2	96.7	98.4	97.8
Zone 3 - Fredericton and River Valley Area	94.1	96.1	97.0	97.6
Zone 4 - Madawaska and North-West Area	81.3	S	92.8	S
Zone 5 - Restigouche Area	93.1	93.9	93.6	92.8
Zone 6 - Bathurst and Acadian Peninsula Area	92.1	84.0	95.6	94.7
Zone 7 - Miramichi Area	89.5	95.9	97.5	99.2
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	91.9	86.4	94.5	S
Bouctouche, Richibucto, Saint-Antoine Area	94.0	90.4	92.8	100.0
Campbellton, Atholville, Tide Head Area	92.9	S	90.3	S
Caraquet, Paquetville, Bertrand Area	S	S	97.1	S
Dalhousie, Balmoral, Belledune Area	93.1	95.0	95.6	96.1
Dieppe and Memramcook	S	S	S	S
Douglas, Saint Marys, Doaktown Area	96.7	95.0	95.1	98.0
Edmundston, Rivière-Verte, Lac Baker Area	S	S	92.6	S
Florenceville-Bristol, Woodstock, Wakefield Area	96.2	96.2	100.0	96.6
Fredericton	91.7	95.7	93.2	97.5

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	S	S	<b>91.6</b>	S
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	n/a	n/a	S	n/a
Minto, Chipman, Cambridge-Narrows Area	<b>96.2</b>	<b>95.7</b>	<b>97.9</b>	<b>97.9</b>
Miramichi, Rogersville, Blackville Area	<b>89.9</b>	<b>95.6</b>	<b>97.7</b>	<b>99.1</b>
Moncton	<b>88.7</b>	<b>93.9</b>	<b>89.7</b>	<b>99.2</b>
Nackawic, McAdam, Canterbury Area	<b>95.3</b>	<b>100.0</b>	<b>95.9</b>	<b>100.0</b>
Neguac, Alnwick, Esgenoopetitj Area	S	S	<b>97.2</b>	S
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	<b>92.5</b>	<b>98.5</b>	<b>100.0</b>	<b>98.5</b>
Quispamsis, Rothesay, Hampton Area	<b>97.1</b>	<b>98.7</b>	<b>98.6</b>	<b>96.4</b>
Riverview and Coverdale	<b>96.8</b>	<b>97.7</b>	<b>97.4</b>	<b>94.8</b>
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	<b>95.1</b>	<b>95.0</b>	<b>97.9</b>	<b>98.9</b>
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	S	<b>95.2</b>	S	S
Shippagan, Lamèque, Inkerman Area	S	S	S	S
St. George, Grand Manan, Blacks Harbour Area	<b>97.8</b>	<b>100.0</b>	<b>100.0</b>	<b>98.2</b>
St. Stephen, Saint Andrews, Campobello Island Area	<b>92.3</b>	<b>97.2</b>	<b>98.4</b>	<b>95.3</b>
Sussex, Norton, Sussex Corner Area	<b>94.6</b>	<b>97.5</b>	<b>98.3</b>	<b>97.0</b>
Tracadie and Saint-Isidore	S	S	S	S

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	91.1	94.3	94.4	96.6
65 and over	94.1	95.6	96.9	97.9
<b>Gender</b>				
Female	93.6	95.2	96.2	97.1
Male	92.7	95.2	96.0	97.6
<b>Language</b>				
Preferred language of service: English	93.3	95.2	96.1	97.3
Preferred language of service: French	n/a	n/a	n/a	n/a
<b>Indigenous identity</b>				
Indigenous	S	S	89.6	92.8
Non-Indigenous	94.0	95.3	96.2	97.4
<b>Education level</b>				
High school or less	93.1	96.2	96.5	97.2
Postsecondary	94.9	92.2	93.8	98.0
<b>Household income</b>				
Less than \$25,000	93.1	95.0	96.4	96.6
\$25,000 to less than \$60,000	94.2	96.2	93.0	98.3
\$60,000 or more	S	S	S	94.2

## About

This indicator is the percentage of citizens receiving home care services from a home support worker [with a preference for services in English] who reported that they always received their services in the language (English or French) of their choice in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is based on respondents who have a preference for services in English . This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did you receive home support services you needed in the language (English or French) of your choice?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	HS_LOS05_2

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size