

Citizens receiving home care services from a home support worker [with a preference for services in English] who reported that they always received their services in the language (English or French) of their choice in the last 2 months

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OHIL. 70	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015	<b>Year</b> 2012
Province				_0
New Brunswick	93.3	95.2	96.1	97.3
Health zones				
Zone 1 - Moncton and South-East Area	92.2	94.2	92.9	98.6
Zone 2 - Fundy Shore and Saint John Area	95.2	96.7	98.4	97.8
Zone 3 - Fredericton and River Valley Area	94.1	96.1	97.0	97.6
Zone 4 - Madawaska and North-West Area	81.3	S	92.8	S
Zone 5 - Restigouche Area	93.1	93.9	93.6	92.8
Zone 6 - Bathurst and Acadian Peninsula Area	92.1	84.0	95.6	94.7
Zone 7 - Miramichi Area	89.5	95.9	97.5	99.2
Communities				
Bathurst, Beresford, Petit-Rocher Area	91.9	86.4	94.5	S
Bouctouche, Richibucto, Saint-Antoine Area	94.0	90.4	92.8	100.0
Campbellton, Atholville, Tide Head Area	92.9	S	90.3	S
Caraquet, Paquetville, Bertrand Area	S	S	97.1	S
Dalhousie, Balmoral, Belledune Area	93.1	95.0	95.6	96.1
Dieppe and Memramcook	S	S	S	S
Douglas, Saint Marys, Doaktown Area	96.7	95.0	95.1	98.0
Edmundston, Rivière-Verte, Lac Baker Area	S	S	92.6	S
Florenceville-Bristol, Woodstock, Wakefield Area	96.2	96.2	100.0	96.6
Fredericton	91.7	95.7	93.2	97.5



	<b>Year</b> 2021	<b>Year</b> 2018	<b>Year</b> 2015	<b>Year</b> 2012
Grand Bay-Westfield, Westfield, Greenwich Area	S	S	S	S
Grand Falls, Saint-Léonard, Drummond Area	S	S	91.6	S
Hillsborough, Riverside-Albert, Alma Area	S	S	S	S
Kedgwick, Saint-Quentin and Grimmer	n/a	n/a	S	n/a
Minto, Chipman, Cambridge-Narrows Area	96.2	95.7	97.9	97.9
Miramichi, Rogersville, Blackville Area	89.9	95.6	97.7	99.1
Moncton	88.7	93.9	89.7	99.2
Nackawic, McAdam, Canterbury Area	95.3	100.0	95.9	100.0
Neguac, Alnwick, Esgenoopetitj Area	S	S	97.2	S
New Maryland, Kingsclear, Lincoln Area	S	S	S	S
Oromocto, Gagetown, Fredericton Junction Area	S	S	S	S
Perth-Andover, Plaster Rock, Tobique Area	92.5	98.5	100.0	98.5
Quispamsis, Rothesay, Hampton Area	97.1	98.7	98.6	96.4
Riverview and Coverdale	96.8	97.7	97.4	94.8
Sackville, Dorchester, Port Elgin Area	S	S	S	S
Saint John, Simonds and Musquash	95.1	95.0	97.9	98.9
Salisbury and Petitcodiac	S	S	S	S
Shediac, Beaubassin East and Cap-Pelé	S	95.2	S	S
Shippagan, Lamèque, Inkerman Area	S	S	S	S
St. George, Grand Manan, Blacks Harbour Area	97.8	100.0	100.0	98.2
St. Stephen, Saint Andrews, Campobello Island Area	92.3	97.2	98.4	95.3
Sussex, Norton, Sussex Corner Area	94.6	97.5	98.3	97.0
Tracadie and Saint-Isidore	S	S	S	S

# Age



	Year 2021	<b>Year</b> 2018	Year 2015	<b>Year</b> 2012
18-64	91.1	94.3	94.4	96.6
65 and over	94.1	95.6	96.9	97.9
Gender				
Female	93.6	95.2	96.2	97.1
Male	92.7	95.2	96.0	97.6
Language				
Preferred language of service: English	93.3	95.2	96.1	97.3
Preferred language of service: French	n/a	n/a	n/a	n/a
Indigenous identity				
Indigenous	S	S	89.6	92.8
Non-Indigenous	94.0	95.3	96.2	97.4
Education level				
High school or less	93.1	96.2	96.5	97.2
Postsecondary	94.9	92.2	93.8	98.0
Household income				
Less than \$25,000	93.1	95.0	96.4	96.6
\$25,000 to less than \$60,000	94.2	96.2	93.0	98.3
\$60,000 or more	S	S	S	94.2



## **About**

This indicator is the percentage of citizens receiving home care services from a home support worker [with a preference for services in English] who reported that they always received their services in the language (English or French) of their choice in the last 2 months.

### Source

Home Care Survey

## **Calculations**

This indicator is based on respondents who have a preference for services in English . This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did you receive home support services you needed in the language (English or French) of your choice?

### **Notes**

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

 Unit
 NBHC code

 %
 HS\_LOS05\_2

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size