

## Citizens receiving home care services from a home support worker [with a preference for services in French] who reported that they always received their services in the language (English or French) of their choice in the last 2 months

Unit : %

	Year 2021	Year 2018	Year 2015	Year 2012
<b>Province</b>				
New Brunswick	86.1	91.1	91.6	90.7
<b>Health zones</b>				
Zone 1 - Moncton and South-East Area	68.7	76.0	82.6	81.5
Zone 2 - Fundy Shore and Saint John Area	S	n/a	n/a	S
Zone 3 - Fredericton and River Valley Area	S	S	S	S
Zone 4 - Madawaska and North-West Area	87.2	93.0	97.5	89.9
Zone 5 - Restigouche Area	90.0	87.8	89.6	87.5
Zone 6 - Bathurst and Acadian Peninsula Area	90.9	95.3	94.8	96.4
Zone 7 - Miramichi Area	91.7	92.7	S	92.7
<b>Communities</b>				
Bathurst, Beresford, Petit-Rocher Area	91.0	96.9	94.0	93.2
Bouctouche, Richibucto, Saint-Antoine Area	86.9	93.5	87.9	S
Campbellton, Atholville, Tide Head Area	89.3	85.4	S	S
Caraquet, Paquetville, Bertrand Area	86.7	90.2	S	100.0
Dalhousie, Balmoral, Belledune Area	90.9	S	S	S
Dieppe and Memramcook	S	S	S	S
Douglas, Saint Marys, Doaktown Area	n/a	n/a	n/a	n/a
Edmundston, Rivière-Verte, Lac Baker Area	90.7	95.6	97.0	91.8
Florenceville-Bristol, Woodstock, Wakefield Area	n/a	S	n/a	n/a
Fredericton	S	S	n/a	n/a

	Year 2021	Year 2018	Year 2015	Year 2012
Grand Bay-Westfield, Westfield, Greenwich Area	n/a	n/a	n/a	n/a
Grand Falls, Saint-Léonard, Drummond Area	<b>81.2</b>	<b>88.2</b>	<b>97.8</b>	<b>84.2</b>
Hillsborough, Riverside-Albert, Alma Area	n/a	n/a	n/a	n/a
Kedgwick, Saint-Quentin and Grimmer	S	S	S	S
Minto, Chipman, Cambridge-Narrows Area	n/a	n/a	n/a	n/a
Miramichi, Rogersville, Blackville Area	S	S	S	S
Moncton	S	S	S	S
Nackawic, McAdam, Canterbury Area	n/a	n/a	n/a	n/a
Neguac, Alnwick, Esgenoopetitj Area	<b>91.6</b>	S	S	<b>91.2</b>
New Maryland, Kingsclear, Lincoln Area	n/a	n/a	S	n/a
Oromocto, Gagetown, Fredericton Junction Area	n/a	S	n/a	n/a
Perth-Andover, Plaster Rock, Tobique Area	S	S	n/a	S
Quispamsis, Rothesay, Hampton Area	n/a	n/a	n/a	n/a
Riverview and Coverdale	S	n/a	S	n/a
Sackville, Dorchester, Port Elgin Area	n/a	n/a	n/a	n/a
Saint John, Simonds and Musquash	S	n/a	n/a	S
Salisbury and Petitcodiac	n/a	n/a	n/a	n/a
Shediac, Beaubassin East and Cap-Pelé	S	<b>97.4</b>	<b>96.9</b>	S
Shippagan, Lamèque, Inkerman Area	<b>91.1</b>	<b>95.6</b>	<b>97.1</b>	<b>97.0</b>
St. George, Grand Manan, Blacks Harbour Area	n/a	n/a	n/a	n/a
St. Stephen, Saint Andrews, Campobello Island Area	n/a	n/a	n/a	n/a
Sussex, Norton, Sussex Corner Area	n/a	n/a	n/a	n/a
Tracadie and Saint-Isidore	<b>93.2</b>	<b>95.9</b>	<b>93.0</b>	<b>100.0</b>

## Age

	Year 2021	Year 2018	Year 2015	Year 2012
18-64	83.0	89.7	90.3	91.7
65 and over	87.4	91.7	92.1	89.8
<b>Gender</b>				
Female	86.0	91.9	90.7	89.7
Male	86.3	89.3	93.7	93.1
<b>Language</b>				
Preferred language of service: English	n/a	n/a	n/a	n/a
Preferred language of service: French	86.1	91.1	91.6	90.7
<b>Indigenous identity</b>				
Indigenous	S	S	S	S
Non-Indigenous	87.0	91.3	91.6	90.2
<b>Education level</b>				
High school or less	87.6	92.4	91.4	90.8
Postsecondary	79.1	83.4	95.1	89.7
<b>Household income</b>				
Less than \$25,000	86.1	90.9	91.7	91.0
\$25,000 to less than \$60,000	87.2	94.1	95.9	88.7
\$60,000 or more	S	S	S	S

## About

This indicator is the percentage of citizens receiving home care services from a home support worker [with a preference for services in French] who reported that they always received their services in the language (English or French) of their choice in the last 2 months.

## Source

Home Care Survey

## Calculations

This indicator is based on respondents who have a preference for services in French . This indicator is calculated by dividing the number of respondents who answered "always" by the number of respondents who answered "never, sometimes, usually or always" to the question: In the last 2 months, how often did you receive home support services you needed in the language (English or French) of your choice?

## Notes

The 2021 edition of the Home Care Survey was conducted during the COVID-19 pandemic. While the pandemic did not influence the survey's response rate, users are advised to use the survey data with caution, especially when creating estimates for small sub-populations or when comparing it to other editions of the survey.

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Unit	NBHC code
%	HS_LOS05_3

## Caption

n/a = Not applicable / not available

S = Data suppressed due to confidentiality requirements and/or small sample size